# INTERNAL AUDIT PROGRESS REPORT

## 1 SUMMARY

1.1 Internal Audit is a statutory function under the Local Government Act 1972, Section 151. The following report provides Members the opportunity to monitor the progress of the Internal Audit Plan for 2003/04 as well as putting forward the Proposed Audit Plan for 2004/05.

## 2 INTRODUCTION

- 2.1 Progress of the 2003/04 Audit Plan is shown at 88% completion of the year. Some changes are recommended to accommodate additional work required within particular service areas.
- 2.2 The Annual Audit Plan for 2004/05 is identified for Members consideration.

## 3 PROGRESS ON THE 2003/04 AUDIT PLAN

- 3.1 Internal Audit has completed 85% of the Audit Plan with 12% of the year to go at the time of producing this report. We are on target to reach 94% of the proposed revised audit plan.
- 3.2 The following table shows a comparison of the percentage of the audit plan completed for last year and three quarters of 2003/04.

Quarter	1	2	3	4	
2002/03	22%	48%	72%	94%	
2003/04	24%	44%	71%	85%*	

\* Completed @ 13th February 2004

## 3.3 Changes to the 2003/04 Audit Plan

3.4 The following table puts forward the proposed changes to the plan to accommodate additional time and work undertaken within specific service areas.

Audit Area	Reason	Variance				
Corporate Responsibility	Corporate Responsibility					
Asset Management	A report went to F&P O&S 22 <sup>nd</sup> July 2003.	-5				
Public Service Agreement	Deferment pending completion of first full year of agreement.	-10				
Business Continuity Plan	Deferred to next year pending development of the plan.	-5				

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Risk Management	Higher than originally anticipated audit involvement in developing risk registers and strategies.	+5					
Freedom of Information	Report on progress went to F&P O&S 20 <sup>th</sup> January 2004.	-7					
Audit and Process Review							
Best Value Reviews	Although two reviews held this year, action plans not sufficiently advanced for auditing purposes.	-4					
Internal Audit meetings & administration	More meetings being held to incorporate discussions on Risk Management and CPA.	+4					
Revenue and Housing Mgmt							
Housing Benefits	Additional time required to include fraud prevention (high risk area) and for work in support of HB Performance Standards for CPA.	+10					
Taxi Licensing	Initially planned as one Transportation audit, spilt into two distinct operations; Car Parks and Taxi Licensing.	+7					
HH&CC							
Homelessness	A review was undertaken last year and there has been a change in personnel. Planned for 2005/06.	-10					
Food Inspections and Review of PIs	Additional work undertaken in respect of contract monitoring and BVPI 166.	+10					
Human Resources							
Human Resource Procedures	Audit time extended for review of recruitment procedures.	+7					

## 3.5 **Progress on 2003/04 Audit Plan**

3.6 Appendix 1 shows the revised 2003/04 Audit Plan by Division and the work undertaken to complete the plan to date.

# 4 PROPOSED AUDIT PLAN FOR 2004/05

4.1 The audit plan for 2004/05, shown in Appendix 2, is based on the core financial systems that the External Auditors expect us to complete in order for

them to place reliance on our work. There are some new initiatives identified, such as decriminalised parking and also potential for work arising from CPA.

- 4.2 Some areas will not be audited, with the Head of Service agreement. They are areas of good control with few problems identified in previous audit work.
- 4.3 An allowance of time is made for 'special' assignments, which can be raised by any Head of Service or developed as part of another audit.
- 4.4 Prior to the commencement of each audit the Head of Service has the opportunity to discuss and amend the audit brief to ensure we cover the areas that may concern them most.

#### 5 **RISK IMPLICATIONS**

#### 5.1 **Resource Risk**

If the audit section is not fully resourced this can have a drastic affect on the completion of the audit plan and coverage of high-risk areas.

#### 5.2 **Operational Risk**

The annual audit plan needs to be closely monitored to ensure completion.

#### 5.1 Regulatory Risk

Internal Audit is a means for giving assurance to the sound systems of control under the Local Government Act 1972, Section 151.

## 6 **RECOMMENDATION**

#### 6.1 It is proposed that the Committee **RESOLVES**

- (1) to agree the changes to the 2003/04 Audit Plan and note the progress to date.
- (2) that the Proposed Audit Plan for 2004/05 is agreed by Members.

#### P Warren

## Chief Executive

# **Background Papers:**

None

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# **APPENDIX 1**

AUDIT PLAN PROGRESS FOR 2003/2004 (as at 13 <sup>th</sup> February 2004)						
	No of Audit Days					
	Actual	Planned	Variance	Comments		
Corporate Responsibilities	37	45	8	Internal Control, Anti-Fraud & Corruption Statement, CPA		
Audit & Process Review	79	82	3	Pls, Follow-up, Annual Checks		
Financial Services	32	40	8	Creditors, Payroll, Cash & Bank, Main Accounting System		
Rev & Housing Managemt	47	77	30	Supporting People, Parking, Taxis, Housing Benefits, CT, NNDR,		
HH&CC	23	25	2	Food Inspections, Review PIs		
Contracted Services	33	30	-3	Cherry Orchard Contract, Lavers, Service Contracts		
Planning Services	18	20	2	Building Control, Enforcement		
Admin & Member Services	15	25	10	Democratic Renewal		
Human Resources	14	15	1	Human Resources Procedures		
Legal	11	10	-1	Legal Procedures		
Special Assignments	25	25	0	Sheltered Schemes Inventories & Income, Lettings Policy		
				Audit Plan Completed		
Sub Total – Audit Plan	334	394	60	85%		
Provisions						
Ad-hoc	25	21	-4	Advisory, Committee Preparation		
		<u> </u>				
Management Assignments	12	15	3	HB Performance Standards		
Management Assignments Working Groups (not meetings)	12 8			HB Performance Standards I.T. User Group, Risk Management, Financial Programme		
Working Groups		15	3	I.T. User Group, Risk Management,		
Working Groups (not meetings)	8	15 8	3 0	I.T. User Group, Risk Management,		
Working Groups (not meetings) Reading and Awareness	8 24	15 8 24	3 0 0	I.T. User Group, Risk Management, Financial Programme		
Working Groups (not meetings) Reading and Awareness Training	8 24 18	15 8 24 31	3 0 0 13	I.T. User Group, Risk Management, Financial Programme Prince 2, ECDL, Auditing, Budget		
Working Groups (not meetings) Reading and Awareness Training Audit Management <b>Sub Total – Total Audit</b>	8 24 18 26	15 8 24 31 30	3 0 0 13 4	I.T. User Group, Risk Management, Financial Programme Prince 2, ECDL, Auditing, Budget Performance Monitoring		
Working Groups (not meetings) Reading and Awareness Training Audit Management Sub Total – Total Audit Work	8 24 18 26 <b>447</b>	15 8 24 31 <u>30</u> <b>523</b>	3 0 13 4 <b>76</b>	I.T. User Group, Risk Management, Financial Programme Prince 2, ECDL, Auditing, Budget Performance Monitoring		
Working Groups (not meetings) Reading and Awareness Training Audit Management Sub Total – Total Audit Work Internal/External Meetings	8 24 18 26 <b>447</b> 17	15 8 24 31 30 <b>523</b> 17	3 0 13 4 <b>76</b> 0	I.T. User Group, Risk Management, Financial Programme Prince 2, ECDL, Auditing, Budget Performance Monitoring		
Working Groups (not meetings) Reading and Awareness Training Audit Management Sub Total – Total Audit Work Internal/External Meetings Administration	8 24 18 26 <b>447</b> 17 69	15 8 24 31 <u>30</u> <b>523</b> 17 65	3 0 13 4 <b>76</b> 0 -4	I.T. User Group, Risk Management, Financial Programme Prince 2, ECDL, Auditing, Budget Performance Monitoring		
Working Groups (not meetings) Reading and Awareness Training Audit Management Sub Total – Total Audit Work Internal/External Meetings Administration Actual Available Hours	8 24 18 26 <b>447</b> 17 69	15 8 24 31 <u>30</u> <b>523</b> 17 65	3 0 13 4 <b>76</b> 0 -4	I.T. User Group, Risk Management, Financial Programme Prince 2, ECDL, Auditing, Budget Performance Monitoring		
Working Groups (not meetings) Reading and Awareness Training Audit Management Sub Total – Total Audit Work Internal/External Meetings Administration Actual Available Hours Other Time	8 24 18 26 <b>447</b> 17 69 <b>533</b>	15 8 24 31 30 <b>523</b> 17 65 <b>605</b>	3 0 13 4 <b>76</b> 0 -4 <b>72</b>	I.T. User Group, Risk Management, Financial Programme Prince 2, ECDL, Auditing, Budget Performance Monitoring		

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### **APPENDIX 2**

Proposed Audit Plan for 2004/05							
Subject Area	Risk	Days	Subject Area	Risk	Days		
Corporate Systems			Financial Systems				
Anti-fraud & Corruption +	Н	8	Payroll & Expenses +	Н	10		
Whistle Blowing +	М	4	Creditors +	Н	6		
Corporate Governance /Internal Control +	Н	10	Debtors +	Н	6		
Comprehensive Performance Assessment	Н	20	Accounting systems & General Ledger +	Н	13		
Risk Management	Н	15	Cash & Banking +	Н	15		
Partnerships	М	10	Corporate Debt Policy	М	6		
Business Continuity	М	5					
Support Systems			<b>Operational Services</b>				
IT Services			Cemeteries	М	Nil		
- e-government	М	10	Housing Benefits/Fraud +	Н	30		
- FM Contract	М	10	Council Tax +	Н	8		
- Security & access	М	10	Business Rates +	Н	5		
Legal Services	М	Nil	Housing/Rents +	Н	15		
APR – P.I.'s +	Н	20	Environmental Health				
Procurement	Н	5	- Licensing	М	8		
Human Resources Procedures	Н	10	Planning	М	Nil		
Committee Services	М	Nil	Building Control	М	Nil		
Document Production	М	5	Service Contracts	Н	12		
Central Services	М	10	Woodlands	L	5		
Annual Checks*	Н	30	Decriminalised Parking	Н	10		
Corporate Policy	М	Nil	Transportation	Н	9		
Elections	М	Nil					
Follow-up/Advisory		27	Special Assignments		25		
Monitoring Recommendation		6					

\* Complaints, Inventories, Honesty Boxes, Petty Cash & year-end, Post Opening, Flexi-forms, Sheltered Schemes, Access to Interpreters, Health & Safety, Controlled Stationery

+ External Audit place reliance on our work in these areas.