

## **NOTICE OF EXECUTIVE DECISIONS**

The Executive made the following decisions at its meeting on 10 June 2015:-

<b><u>Item</u></b>	<b><u>Decision</u></b>
<b>Report of the Review Committee on the Operation of the ICT Contract</b>	<ol style="list-style-type: none"><li>(1) That it be noted that the user survey included with incident closure emails has already been stopped.</li><li>(2) That it be noted that problems associated with iPad profiles and various applications appearing on Member iPads are under consideration.</li><li>(3) That the use of iPads by Members be retained in favour of the introduction of crypto cards given difficulties that can be associated with such cards.</li><li>(4) That consideration be given to linking increases in contracts for third party software with the Consumer Price Index where possible.</li><li>(5) That the use of the CMIS software provided by Astech be examined to see if there are additional benefits that could be obtained. (ADTS)</li></ol>
<b>Customer Feedback Update and Freedom of Information Statistics 2014/15</b>	<p>That the customer feedback and Freedom of Information Statistics for 2014/15 be noted subject to the next report including:-</p> <ul style="list-style-type: none"><li>– Detail on the sources of complaints and freedom of information requests.</li><li>– Some case studies in relation to compliments</li><li>– How Rochford District Council's statistics compare with those of other authorities. (AD-CR&amp;B)</li></ul>

<b><u>Item</u></b>	<b><u>Decision</u></b>
<b>Commissioning of Advice Services – Specification Approval</b>	That the draft specification for the commissioning of advice services in the Rochford District from April 2016, as set out in Appendix 1 of the exempt report, be approved. (AD-LS)

The above decisions will come into force and may then be implemented, on the expiry of five working days after the publication of this notice, unless called in by the Review Committee.

Signed John Bostock  
Assistant Director, Democratic Services

Dated 12 June 2015

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