

## **ANTI-SOCIAL BEHAVIOUR POLICY & PROCEDURES**

### **1 SUMMARY**

- 1.1 Consideration to be given to the new Anti-Social Behaviour Policy & Procedures (appended) completed in accordance with the code of guidance from Office of the Deputy Prime Minister (ODPM) and covering the new requirement on social landlords under the Housing Act 1996 and the Anti-Social Behaviour Act 2003.

### **2 INTRODUCTION**

- 2.1 All social landlords are required to produce policy and procedures by the end of December 2004. A summary should also be produced. Both documents should be available to the public on request but it is intended that the summary should be widely publicised.
- 2.2 Other priorities, given the resources available, have resulted in a slight delay in presenting these revised policies and procedures to Members. However, it has enabled consultation to take place and examination of the emerging picture at other social housing providers.

### **3 POLICY & PROCEDURES**

- 3.1 The guidance stipulates that the policy should include:
- the landlord's obligations
  - what is defined as anti-social behaviour
  - specific policies that have been adopted to deal with anti-social behaviour.

The procedures should include:

- how to make a complaint
- processing a complaint
- supporting complainants
- options available to the landlord e.g. mediation, injunctions etc.
- monitoring.

The summary should provide information to tenants, residents and other interested parties on the procedures and policies as outlined in the full document.

### **Consultation**

- 3.2 The ODPM have requested that a collaborative approach to the preparation of the policy and procedures through consultation. Consultation should include:
- Tenant groups
  - Staff
  - Local community
  - Agencies & services e.g. social services, education services, police etc.
  - Local housing advice centres

The draft policy has been forwarded to Rochford's Tenant Telephone Panel and they have been contacted for comments. It was also circulated to the Police, various local agencies, social services and was placed on the website for both members of the public and staff to comment.

## **4 ADDITIONAL DOCUMENTS**

There are a number of other documents referred to throughout the Policy & Procedures which have been included as appendices. These are:-

- Our management structure – Appendix 1
- Domestic Violence Policy – Appendix 2
- Racial Harassment Policy – Appendix 3

## **5 CRIME AND DISORDER IMPLICATIONS**

- 5.1 Clear procedures that are widely publicised could assist in ensuring that anti-social behaviour is dealt with quickly and efficiently therefore reducing nuisance and annoyance for other residents. Publicising the options available to the Council when dealing with anti-social behaviour may also deter perpetrators.

## **6 RESOURCE IMPLICATIONS**

- 6.1 Some expenditure will be incurred publishing both the policy and procedures and summary.

## **7 LEGAL IMPLICATIONS**

- 7.1 The guidance has been published in accordance with Section 218A of the Housing Act 1996 and Section 12 of the Anti-Social Behaviour Act 2003.

## **8 RECOMMENDATION**

- 8.1 It is proposed that the Committee **RECOMMENDS** to the Community Services Committee that the draft Policy & Procedures be adopted.

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**Background Papers:-**

None

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