

## SERVICETEAM – GROUNDS MAINTENANCE UPDATE

### 1 SUMMARY

- 1.1 The purpose of this report is for Members to receive a report from Serviceteam, on the progress of the Grounds Maintenance contract in Rochford. (Appendix A to follow). Garry Such, Serviceteam's Regional Manager will be present at the meeting, to give a further verbal presentation to back up this report and also answer any questions that Members may have.

### 2. OPERATIONAL ISSUES

- 2.1 Regular meetings will continue to be held between Serviceteam's Regional & Local Managers and Council staff, to monitor the programme of works that is now effectively meeting the requirements of the contract specification.
- 2.3 Bi-annual partnership meetings will continue to look at broader issues, attended by Senior Managers from Serviceteam and the Council, with the Chief Executive attending on an annual basis.
- 2.4 Serviceteam will provide a further grounds maintenance progress report at the Community Overview and Scrutiny Committee in July 2005.
- 2.5 It should be noted that the Council receives few complaints in relation to the grounds maintenance contract, with complaints generally arising from the commencement of the Spring grass cutting season.

### 3 RECOMMENDATION

- 3.1 It is proposed that the Committee **RESOLVES** to note the content of the progress report and answers provided by Serviceteam's Regional Manager, in relation to the grounds maintenance contract.

Roger Crofts

Corporate Director (Finance & External Services)

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**Background Papers:-**

None

For further information please contact Jeremy Bourne on:-

Tel:- 01702 318163 Extn. 3631  
E-Mail:- [jeremy.bourne@rochford.gov.uk](mailto:jeremy.bourne@rochford.gov.uk)