

**APPENDIX B**

**Vivista Update**

**Infrastructure Status**

<b>Equipment Type</b>	<b>Quantity</b>
Workstations	244 (up by 4 units)
Laptops	13 (up by 1)
PC's used as Thin Client Terminals	5 (+ 5)
Thin Client terminals	6
Printers	60

**Reminder Note:** Thin Client is a method of communication between Servers hosting applications desktops computers benefit's include:-

- Application upgrades are carried out on the Server rather than each desktop computer being upgraded. This ensures every desktop computer has the same version.
- Older PC's with slow processors and low memory can run resource hungry applications thereby extending their life.
- The cost of connection to remote sites can be reduced.

Additional Servers at Rochford since March 2005

<b>Server Name</b>	<b>Service – Application</b>
RDC2K3ACHIEVE	Online forms database
RDCTCLIENT3	Development server for thin client
RDCAPPS	Location for smaller applications
RDACAD01	Replacement server for revenues and benefits application

**Progress since previous presentation**

1. Installed 30 new larger flat screen monitors to the users in the planning department to assist staff working with the Comino records management software.
2. Tested the revenues and benefits application software on thin client, and provided access to this application to over 50% of users in revenues and benefits section.
3. Relocated IT equipment following office moves.
4. Continued partnership with the Council's Electronic Document Management Project Manager, and software vendor on phase two rollout, in the revenues and benefits section.
5. Commencement of Vivista Customer Service Improvement program.

**Priorities for the next 6 months**

1. Thin Client – wide deployment of thin client across the organisation.
2. Continued implementation of the service improvement plan to tackle feedback from customer survey.
3. Continue to support implementation of Electronic Document Management, and Implementing Electronic Government Projects.
4. Continue setup for Essextranet, a secure network to transfer data between all Councils in Essex.
5. Re-deploy smaller applications from legacy server to new server.
6. Introduction of mobile working arrangements for contract monitoring officers.
7. Implementation of online licensing system.

**Future developments identified by RDC**

1. Work with Parish Councils to enable the exchange of information electronically.
2. Mobile working in the Revenues and Benefits service and Planning.
3. Completing the Essextranet
4. Implementation of new finance computer system.