

SERVICES FOR MEMBERS – RESULTS OF SURVEY

39 Questionnaires circulated

29 Questionnaires returned

74% Response rate

Equipment

1 Would you find any of the following useful to your work as a Councillor?

	Yes	No	Don't know
Personal computer	12	14	1
Printer	12	13	1
Fax machine	11+5*	10	2 + 1*
Shredder	16	10	1
Telephone line rental	17	9	2
Filing equipment	14	10	2

***Note:**

- Existing policy is to provide Group Leaders and Committee Chairmen with fax machines on request. Five Committee Chairmen/Group Leaders have expressed a preference for a fax machine, with one currently undecided.
- Some Members who did not require a PC or printer noted that this was because they already had access to these facilities.

Training

2 Would any of the following training suggestions be of interest?

	Yes	No
Overview and Scrutiny	21	1
Chairmanship of meetings	17	3
Media skills	18	4
Speed reading	11	8
Partnership arrangements	12	5
Best Value/Comprehensive Performance Assessment	14	3

	Yes	No
Highways	18	4
Appeals/Licensing	16	3
Leisure contract	13	5
Web Site (practical demonstration)	11	5
Strategic context (i.e. Corporate Plans)	16	3
Emergency planning	18	3

Organisational Arrangements

3 What time of day would best suit you for training courses?

	Yes	No	Don't mind
Morning	5	8	3
Afternoon	11	3	5
Evening	14	4	5
Weekend	4	8	4

4 What venue would you prefer for training courses?

	Yes	No	Don't mind
Freight House, Rochford	9	3	6
Civic Suite, Rayleigh	15	3	6
Other venues suggested:			
• Rochford Adult Education College	2		
• Danbury Conference Centre	1		
• The Coffee Mill	1		
• Opposed to use of other venues	4		

Note:

A request was made for transport to be provided to the Civic Suite from home.

Other Services

5 Would any of these services be useful to your work as a Councillor?

	Yes	No	Don't know
Research facility	10	5	11
Research assistant	8	5	12
Support for accommodation for surgeries	8	10	6

Any other Suggestions for Services

	Yes
6 Tour of the District	2
Tour of Council Offices	1
Members Lounge at Civic Suite for District Councillors Only	1
Additional phone line for Web/e-mail access	1
Access to Council intranet from home computer	1
Personal computer training	1
Being able to speak to Officers outside normal working hours	1
Local library to provide information on new relevant books available for borrowing	1

Hams/sarah fowler/results of survey