REPORT TO THE MEETING OF THE EXECUTIVE 12 APRIL 2023

PORTFOLIO: COMMUNITIES, HOUSING & HEALTH

REPORT FROM: DIRECTOR OF COMMUNITIES AND HEALTH

SUBJECT: SAFEGUARDING POLICY AND PROCEDURES 2023-2026

1 DECISION BEING RECOMMENDED

1.1 That the joint revised Safeguarding Policy and Procedures 2023-2026 for Children, Young People and Adults with Care and Support Needs be agreed.

2 REASON/S FOR RECOMMENDATION

2.1 The Safeguarding Policy and Procedures 2023-2026 (Appendix A) has been reviewed and revised to take into account any new legislation and any emerging issues so that the Council can meet its safeguarding obligations and ensure that all staff, Members and the public are aware of their safeguarding responsibilities and that they can access appropriate support services if and when required.

3 SALIENT INFORMATION

- 3.1 The Safeguarding Policy and Procedures 2023-2026 provides guidance and procedures that can support staff and elected Members on their legal obligations to safeguard children, young people and adults with care and support needs.
- 3.2 The Council's Safeguarding Policy is reviewed and updated every 3 years to ensure that it complies with the latest legislation. The revised Safeguarding Policy and Procedures 2023-2026 (Appendix A) is before Members tonight for consideration. Due to the strategic partnership arrangements between Rochford District Council and Brentwood Borough Council it is proposed that this Safeguarding Policy and Procedures is formalised across both Councils. It was agreed at Brentwood Borough Council's Community, Environment and Enforcement Committee on 13 March 2023.
- 3.3 Safeguarding includes all forms of activity that aim to protect or promote the welfare of individuals and/or groups of people. This includes activity which ensures prevention of harm, safer recruitment, staff training, awareness raising, provision of activities designed to promote inclusion, personalised risk management, risk assessments, confidential data storage, information sharing and making referrals.
- 3.4 Rochford District Council has a duty under the Children's Act 2004 and under the Care Act 2014 to ensure that it is committed to the importance of

- safeguarding children, young people and adults with care and support needs, to ensure their welfare and safety.
- 3.5 Under the Southend, Essex and Thurrock (SET) Safeguarding procedures, Rochford District Council and Brentwood Borough Council also have a duty to work in partnership with other agencies in order to safeguard children, young people and adults with care and support needs and to share appropriate information when required.
- 3.6 The Safeguarding Policy and Procedures applies to all Rochford District Council employees, whether in a paid or unpaid capacity, permanent, seconded, temporary, casual workers, voluntary workers, work experience students, agency staff, consultants, outside hirers and other contracted persons within the duration of that contract.
- 3.7 In order to ensure that the policy and procedures are up to date the Safeguarding Policy and Procedures are reviewed every 3 years to ensure that they comply with the latest legislation. If there are major changes in legislation or organisational changes then the Policy and Procedures will be reviewed more frequently.
- 3.8 Whilst safeguarding is everyone's responsibility, there are a number of specific safeguarding roles within both Rochford District Council and Brentwood Borough Council that have been identified. The Member Champion for Safeguarding is assigned to the Leaders of the two Councils, the Strategic Lead for Safeguarding is assigned to the Director of Communities and Health and the Operational Safeguarding Lead is assigned to the Corporate Manager for Community, Leisure and Health, who will be operational lead for both councils. This demonstrates the commitment to safeguarding at a senior level.
- 3.9 To support staff, elected Members and residents there are dedicated safeguarding web pages on each authority's websites with advice, guidance and contact details for the relevant support agencies. Staff also have a dedicated resource to access information and support. Staff and elected Member training will also be undertaken as part of the implementation of the new Policy.

4 ISSUES, OPTIONS AND ANALYSIS OF OPTIONS

- 4.1 The previous Safeguarding Policy and Procedures (2020-23) has been reviewed and updated to ensure that it complies with the latest legislation and should staff need to make a referral they are using the correct process. The Rochford District Council Safeguarding Policy was reviewed and updated in March 2022, but due to significant organisational change it was deemed appropriate to have a shared policy and procedures across both authorities.
- 4.2 All relevant legislative changes since the last Safeguarding Policy and Procedures are set out in Appendix 10 Relevant Safeguarding Legislation.

4.3 The document is split into two parts: Section A – Policy and Section B - Reporting Procedures.

5 RISK IMPLICATIONS

5.1 The Safeguarding Policy and Procedures enables staff to reduce risks when working with children, young people and adults with support needs to give them clear guidance on how to identify possible abuse and how to report their concerns to the appropriate authorities.

6 RESOURCE IMPLICATIONS

6.1 Rochford District Council and Brentwood Borough Council currently each contribute £1,130 to the Essex Safeguarding Adults Board and £1,210 the Essex Safeguarding Children's Board. The Councils also require any relevant staff to have a Disclosure and Barring Scheme (DBS) check undertaken which comes out of allocated budgets. Training for staff and Members will be met from existing budgets if required.

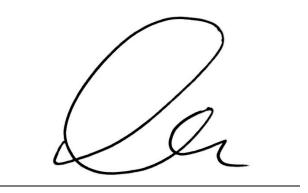
7 LEGAL IMPLICATIONS

- 7.1 Rochford District Council and Brentwood Borough Council have a duty to comply with Sections 10 and 11 of the Children's Act 20014 (and by implication Sections 157 and 175 of the Education Act), the Care Act 2014, and as part of the Southend, Essex and Thurrock (SET) safeguarding procedures to work together to protect children, young people and adults with care and support needs.
- 7.2 All other legal implications are set out within the Safeguarding Policy and Procedures.

8 EQUALITY AND DIVERSITY IMPLICATIONS

8.1 The Safeguarding Policy and Procedures cover the whole community but in particular children, young people and adults with care and support needs. Within the policy there are specific areas of abuse which may affect some sections of the community more than others, such as honour based abuse and female genital mutilation.

I confirm that the above recommendation does not depart from Council policy and that appropriate consideration has been given to any budgetary and legal implications.



LT Lead Officer Signature:

Tracey Lilley (Director of Communities & Health)

Background Papers:-

None.

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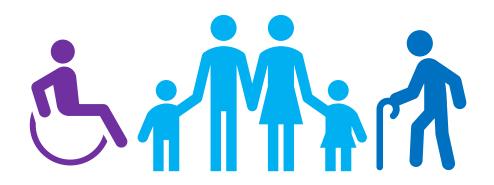
If you would like this report in large print, Braille or another language please contact 01702 318111.

Brentwood Borough Council and Rochford District Council

Safeguarding Policy and Procedures

For Children, Young People and Adults with Care and Support Needs

2023-2026



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Foreword

Brentwood Borough Council and Rochford District Council recognize that safeguarding is 'everyone's responsibility' and this Safeguarding Policy aims to outline the responsibilities of both authorities to ensure there is an overarching approach to safeguarding that it is embedded within all of our services.

It is important that all staff, elected members, volunteers, grant funded organisations and those delivering contracts on behalf of the Council, understand their roles and responsibilities and what to do if there is a concern about a child, young person or adult with care and support needs.

It has been developed utilising Government legislation, best practice and guidance from local authorities, the Essex Safeguarding Children's and Adult's Boards and related policies from Brentwood Borough Council and Rochford District Council.

Leader Brentwood Borough Council Leader Rochford District Council Jonathan Stephenson,
Chief Executive Officer
Brentwood Borough Council and
Rochford District Council

Section A - Policy

1. Introduction

Children and adults have the right to participate and be safe in the services provided for them regardless of age, race, disability, culture or gender or any other protected

characteristic. This includes a right to protection from abuse, neglect and any form of exploitation.

Brentwood Borough Council and Rochford District Council carries out its safeguarding responsibilities by ensuring that the needs and interests of children and adults are considered by all members of staff, including Council employees, elected Members, contractors, agency staff, volunteers, suppliers or consultants of Brentwood Borough Council and when making decisions in relation to service provision.

This Policy runs in conjunction with the Council's Whistleblowing Policy, Safer Recruitment Procedures and Staff and Elected Members Codes of Conduct.

This Policy and all related documents are available in hard copy and alternative formats on request.

2. Policy statement

Brentwood Borough Council (BBC) and Rochford District Council (RDC) provides a wide range of services and facilities. This policy aims to ensure that an overarching approach to safeguarding covers all services. BBC and RDC will promote the welfare and protection of children and adults within all services by:

- Respecting the rights, wishes, feelings and privacy of children and adults.
- Raising awareness among Council employees, elected Members, contractors, agency staff, volunteers, suppliers, consultants etc. of their safeguarding duty
- Taking seriously and responding appropriately and promptly to all concerns, incidents and allegations.
- Providing training appropriate to the level of involvement with children and adults
 to ensure that everyone understands the different forms abuse as well as their
 roles and responsibilities under the Council's Codes of Conduct and the
 Safeguarding Policy.

- Ensuring that everyone knows how to record and report safeguarding concerns, incidents or allegations.
- Requiring organisations that the Councils contracts to provide the Council with services, to have appropriate safeguarding procedures and training in place and adopt this policy.
- Ensuring that unsuitable people are prevented from working with children and adults through each Council's Safer Recruitment Procedure.
- Not tolerating harassment of any Council employees, elected Members, contractors, agency staff, volunteers, suppliers, consultants or children/adults who raise concerns of abuse.
- Preventing abuse by promoting good practice, creating a safe and healthy environment and avoiding situations where abuse or allegations of abuse occur.
- In order to stay at the forefront of safeguarding, Brentwood Borough Council and Rochford District Council are committed to reviewing its safeguarding policies and procedures every three years unless there are significant changes in legislation or operational updates in the interim.

This Policy:

- a) Links to other BBC and RDC policies including Code of Conduct, Recruitment, Equality, Diversity and Inclusion, Procurement, Diversity and Inclusion, Information Management and Whistleblowing.
- b) Is inclusive of all adults with care and support needs, and children and young people irrespective of their age, race, ethnicity, religion, disability, sex or sexual orientation; and
- c) Will be reviewed every three years, although it may be reviewed more frequently if there are significant operational or legislative changes in the interim.

Scope

This policy applies to all services within the scope of Brentwood Borough Council and Rochford District Council. In addition to employees and elected Members, it also

applies to organisations delivering services on behalf of each Council, including contractors, agency staff, volunteers, suppliers, consultants, and grant funded organisations.

Definitions of terms are found in **Appendix 1**.

3. Safeguarding responsibilities

In Essex, safeguarding children and adults is an inter-agency responsibility involving the city/borough/district councils, Essex County Council, the Essex Safeguarding Children's Board, the Essex Safeguarding Adult's Board, Police and Health representatives.

3.1 Essex County Council

Essex County Council has responsibilities as the Children's Services Authority and the Social Services Authority for Essex. As part of Brentwood Borough Council and Rochford District Council procedures, the Strategic Safeguarding Lead, Operational Safeguarding Lead, or a Designated Safeguarding Reporting Officer will report safeguarding concerns, incidents and allegations to Essex Social Care or to the Police. The relevant officers at Essex County Council will then be responsible for coordinating any investigation.

3.2 Essex Safeguarding Boards

The Essex Safeguarding Children's Board (ESCB) acts as a mechanism for agreeing how relevant organisations in Essex co-operate to safeguard and promote the welfare of children and young people. There are five organisations in Essex who are jointly responsible by law for the partnership arrangements for keeping children safe. These are Essex County Council, Essex Police and the three Integrated Care Boards covering the County of Essex. These are known as the Statutory Partners and they have identified relevant agencies which are legally required to cooperate with local safeguarding arrangements, including Education, Essex Council for

Voluntary Youth Services (ECVYS), District, City & Borough Councils, Office of Police, Fire & Crime Commissioner, National Probation Service, Community Rehabilitation Company.

The Statutory Partners (the decision makers) elected for the ESCB Executive Board to be chaired by an Independent Chair who provides a strong independent voice, ensuring that the ESCB operates effectively in promoting the safeguarding, wellbeing and interests of children and young people in Essex.

For more information visit www.escb.co.uk

The Essex Safeguarding Adults Board (ESAB) is a statutory organisation that is committed to protecting an adult's right to live in safety, free from abuse and neglect. It is committed to ensuring that is has access to the views of adults with care and support needs as well as those that work with them. It collaborates with wider strategic partnerships in Essex to ensure that where the safeguarding responsibilities spread across the various organisations, there is a clear understanding of where responsibility lies or there is a robust joined-up approach.

For more information visit www.essexsab.org.uk

As part of the Council's commitment to robust safeguarding provision, Chelmsford City Council through its Safeguarding Lead has a board member on both the ESCB and the ESAB representing the other District, Borough, and City authorities.

3.3 Community Safety Partnerships

Under the Crime and Disorder Act 1998, Community Safety Partnerships (CSPs) are required to work together in formulating and implementing strategies to tackle local crime and disorder and reduce reoffending in the area and to have in place a partnership plan setting out their priorities.

To ensure that the partnership is proactive and well informed the CSP's carry out an annual Strategic Intelligence Assessment to review existing priorities and identify any new or emerging priorities that the partnership should focus on.

The CSPs will have due regard to safeguarding and works with the Police and other agencies to ensure protection of the most vulnerable. The Community Safety Partnerships work on joint safety awareness and support programmes for local children and adults with care and support needs

3.4 The role of Brentwood Borough Council and Rochford District Council

3.4.1 Children and young people

The Children's Act 2004 places a statutory obligation on Borough/District Councils that they have in place, suitable arrangement for safeguarding and to promote the welfare of children (either directly or via their families) who may access or use Council services. In summary, the Act requires the Council to ensure that:

- a) Its functions are discharged with due regard to the need to safeguard and promote the welfare of children; and
- b) Through working with others, arrangements are put in place to safeguard and promote the welfare of children.

Statutory guidance defines a child as anyone who has not yet reached their 18th birthday. The fact that a child has reached 16 years of age, is living independently or is in further education, is a member of the armed forces, is in hospital or in custody in the secure estate, is in Foster Care or is in an Adoptive placement does not change their entitlements to services or protection (Working Together to Safeguard Children 2018).

It is the responsibility of all employees (see scope page 6) and elected members to adhere to best practice, participate in relevant training and report any concerns, incidents or allegations to a designated person in accordance with the reporting procedure set out in this policy.

3.4.2 Adults with Care and Support Needs

BBC and RDC have a duty under Section 42 of the Care Act 2014, to make enquiries relating to anybody aged 18 or over where it has reasonable cause to suspect that the adult in its area (whether or not ordinarily resident there) has

- (a) needs for care and support (whether or not the authority is meeting any of those needs);
- (b) is experiencing, or is at risk of, abuse or neglect, and
- (c) as a result of those needs is unable to protect him or herself against the abuse or neglect or the risk of it.

The Care Act 2014 changed the terminology from 'vulnerable adult' to 'adults with care and support needs' and under Section 42 of the Care Act 2014, there are three additional criteria an adult must meet before a safeguarding concern is raised (see (a), (b) and (c) above.

Safeguarding adults is different from safeguarding children in many ways. A main difference is that adults with mental capacity have the right to make their own decisions and should be asked for consent, where it is safe to do so and prior to anyone raising a safeguarding concern.

In addition to their responsibilities for reporting safeguarding issues, all employees and elected Members should work to prevent safeguarding concerns arising by following the 'Safe Working Practices' guidelines found in **Appendix 8**. All external organisations and contractors providing services to the Council are required to comply with the Council's Safeguarding Children, Young People and Adults with Care and Support needs and, where relevant, have their own policy, procedures and training in place.

3.5 Specific Officer and Councillor roles at BBC and RDC

Whilst safeguarding is everyone's responsibility, there are several specific safeguarding roles within Brentwood Borough Council and Rochford District Council. The following briefly sets out the responsibilities of different safeguarding roles within

the Council (see Appendix 2 for the safeguarding structure chart and relevant officer contact details).

Role	Responsibility		
Strategic	This position is held by the Director for Communities and Health		
Safeguarding Lead	who holds overall accountability for Safeguarding Children and		
	Adults with care and support needs.		
Operational	The Operational Safeguarding Lead supports the Strategic		
Safeguarding Lead	Safeguarding Lead in carry out their duties. The Operational		
	Safeguarding Lead decides if safeguarding concerns/incidents are		
	referred following discussions with the Designated Safeguarding		
	Reporting Officers		
Corporate	These officers promote awareness of the Safeguarding Policy with		
Safeguarding Group	their relevant teams, and in addition their duties include:		
Cloup	Provide advice in relation to safeguarding concerns		
	Champion safeguarding within the relevant service area		
	Disseminate information from the Operational Safeguarding		
	Lead to their respective teams		
	Share any safeguarding concerns/issues/best practice		
Corporate	The leadership Team (with support and advice from the Strategic		
Leadership Team (CLT)	Safeguarding and Operational Safeguarding leads will:		
ream (OL1)	Encourage, embed and maintain the best safeguarding		
	practice across all directorates and services to ensure		
	continuous improvement and compliance with national and		
	local policies		
	Discuss safeguarding issues regularly at their meetings and		
	ensure that their teams have regular team meetings at		
	which safeguarding matters can be raised		

	Ensure that the safeguarding of children and adults with
	care and support needs are considered in strategies, plan
	and services
	Ensure all future contracts include safeguarding provision in
	line with this policy and make current contractors aware of
	this policy
	Ensure that safeguarding requirements are set out for
	organisations making grant applications for services
	involving Children, Young People and Adults with Care and
	Support Needs
	Support staff on all aspects of Safeguarding and ensure
	procedures are adhered to as set out in this Policy.
	Ensure all staff complete the appropriate safeguarding
	training
	Ensure any safeguarding actions arising from Section 11
	Audits or Serious Case or Domestic Homicide Reviews are
	carried out by the relevant team members
Safeguarding	This position is held by leader of both Councils who champions
Member Champion	Safeguarding responsibilities to all Councillors and undertake
	Safeguarding Training when requested. That members adhere to
	the Policy and that if a safeguarding concern relates to a
	Councillor then that is referred to the Monitoring Officer, or if illegal
	activity, reported to the relevant authorities and may face criminal
	investigation.
HR Manager	Acts as the first point of contact for reporting safeguarding
	allegations against staff. In this instance, 'staff' refers to Council
	employees, elected Members, contractors, agency staff, suppliers
	or consultants of Brentwood Borough Council and Rochford
	District Council.

HR Services	HR will follow the Safer Recruitment Procedures and ensure that	
	all appropriate checks are made with staff working with Children	
	and Adults with care and support needs. This includes	
	administering DBS checks and updating training records.	
Monitoring	This position is held by the Director of People and Governance	
Officer	with statutory responsibility for handling complaints made about a	
	Councillors' conduct. They are also the named senior officer for	
	Whistleblowing (allegations against staff, or suspected wrongdoing	
	or malpractice that they reasonably believe is in the public	
	interest.)	
Managers and	Managers and supervisors are responsible for complying with the	
supervisors	requirements of the Safeguarding Policy and Procedures. They	
	need to ensure that it is understood by staff working within their	
	areas and that reporting procedures are followed.	
	When recruiting a new staff member, managers and supervisors	
	need to indicate the correct safeguarding level when completing	
	the request to fill a vacancy form and subsequently apply the	
	correct safeguarding induction process, including checking that the	
	appropriate training has been booked. They need to liaise with HR	
	regarding Safer Recruitment and DBS checks	
All Staff	'Staff' refers to Council employees, elected Members, contractors,	
	agency staff, volunteers, suppliers or consultants of Brentwood	
	Borough Council and Rochford District Council.	
	All staff need to follow best practice, participate in relevant training	
	and report any concerns, incidents or allegations	
Suppliers and	Any suppliers or contractors must agree to comply with the	
Contractors	Council's Safeguarding Policy and where relevant have their own	
	procedures and training arrangements in place.	

3.5.1 Corporate Safeguarding Group

The Corporate Safeguarding Group (CSG) consists of representatives with safeguarding responsibilities from Brentwood Borough Council and Rochford District Council. The CSG meets biannually and is responsible for implementing and progressing any safeguarding action plans. A yearly report will be presented to the Corporate Leadership Team as well as any significant issues as they occur. The Group is overseen by the Strategic Safeguarding Lead.

3.5.2 Human Resources

Human resources will:

- Ensure the effective implementation of the Safer Recruitment Policy and Induction and that all staff employed to work with Children and Adults with Care and Support Needs are subject to appropriate external checks including Disclosure and Barring, prior to employment
- Hold a database of all posts within the authority, the level and type of safeguarding training required for each of these and run reports from their database as to which post holders have/have not attended safeguarding training sessions, within the required timeframes set by the Operational Safeguarding Lead.
- Ensure that relevant policies and procedures are in place and kept up to date e.g. Safer Recruitment, Whistleblowing, Disciplinary Procedures and Code of Conduct and Grievance procedures
- Support managers in the use of these policies;
- Make a contribution to the safeguarding audits as directed by the Operational Safeguarding Lead.

3.5.3 Safeguarding allegation(s) made against a member of staff

The Council takes seriously any allegations or complaints about the conduct of staff (this will also include elected Members, apprentices, work experience and volunteers) in

respect of their contact with Children, young people and adults with care and support needs.

- All Allegations or complaints received by the Council will be investigated fully, and where applicable action will be taken against the accused member of staff using the Council's Disciplinary Procedures.
- If deemed necessary, the accused person will be suspended whilst the investigation takes place. The decision to suspend lies ultimately with the Chief Executive and the Strategic Safeguarding Lead.
- Support will be provided for any member of staff subject to the allegation as indicated in the Disciplinary Policy.
- In the event of an allegation made against a member of staff, both Council's will
 follow the SET procedures and will involve the Local Authority Designated Officer
 (LADO) who is employed by Essex County Council, with regard to a child, young
 person or adult with care and support needs.

3.6 Council services that positively support Safeguarding

3.6.1 Housing

BBC and RDC have a legal duty to provide temporary accommodation to individuals who status and circumstances meet certain criteria as defined by statute. Housing Officers complete a detailed Housing Options form with applicants, and this helps to identify needs and vulnerabilities and assists in the process of safeguarding children and adults.

Housing Officers may need to refer families or individuals to Essex Social Care, particularly in the following circumstances:

Persons Affected	Reason for contacting Essex Social Care
Homeless 16-17year old	A 16- or 17-year-old may be referred to Essex
	Social Care for assessment to determine if

	they are a child in need with a duty owed to
	them by Essex Social Care.
Intentionally homeless household	If a household with children is found to be
with children	intentionally homeless, Essex Social Care
	(Family Operations Hub) should be advised in
	writing so they can ascertain whether a duty is
	owed under the Children's Act 1989 (Date
	check)
Persons/family seeking refuge	The single point of contact for domestic abuse
from Domestic Abuse	support and refuge provision is the County
	provider i.e. Compass. Officers will work in
	partnership with this provider to ensure the
	right advice and safety measures are given
	and put in place.

3.6.2 Community Safety

At Brentwood the Community safety team are responsible for dealing with Anti-Social behaviour, working with the Community Safety Partnership, CCTV and projects and initiatives to make residents feel safe and secure.

3.6.3 Environmental Health Services

In addition to responsibilities in respect of food hygiene and nutrition, Environmental Health Officers inspecting conditions in private rented accommodation and local businesses may become aware of situations that could adversely impact on children and adults with care and support needs such as hoarding or signs of neglect.

3.5.4 Licensing

The Council also plays a key role as a licensing authority, with one of the four Licensing objectives in the Act, being 'protection of children from harm.'

3.6.5 Financial Services/Benefits

With the administration of benefits payments and Council Tax, the Council's Financial Services help top ensure that children and adults with care and support needs are protected from the effects of poverty and family income is maximized. Officers visiting people's homes or people speaking to people on the phone as part of their daily work can also identify a range of safeguarding including situations of domestic abuse.

3.6.6 Contact Centre/Customer Services

The first point of contact for a lot of residents is the Council's Contact Centre/Customer Services and they can support residents to the right support that is available to them.

3.6.7 Community Services

.Community Services provide a variety of services from community events, working with volunteers and grant funding organisations and community initiatives.

3.7 South Essex Stay Safe Group

The South Essex Stay Safe Group consists of representatives from a range of agencies including NHS, Essex Social Services, Police, Probation, Education, Voluntary Sector and District Councils. This group is responsible for developing an action plan to improve safeguarding practice across the South Essex area and for considering actions to address emerging issues. The Operational Safeguarding Officer represents Brentwood Borough Council and Rochford District Council at these meetings.

4. Types of Abuse

Although some Council employees, elected Members, contractors, agency staff, volunteers, suppliers or consultants of Brentwood Borough Council and Rochford will have limited direct contact with children and adults, it is important they are aware of the potential indicators of abuse and what to do if they have concerns.

Responsibilities under this policy are limited to reporting any concerns, incidents or allegations, it is not the responsibility of those representing the Council to investigate or to make any judgment on the allegations. These will be investigated by the Police or Essex Social Care Direct. There are four categories of abuse relating to children and ten for adults, as defined within the Children's Act 1989 and Care Act 2014 which are set out below. There are also specialized support services set up for specific areas of safeguarding such as Domestic Abuse, Honour Based Abuse and Female Genital Mutilation. More detail can be found in **Appendix 3**.

Types of abuse - Children (Source: SET Procedures 2019)	Types of Abuse – Adults (Source: Care Act 2014)
1. Physical Abuse	1. Physical Abuse
2. Emotional Abuse	Domestic Abuse including Honour Based
3. Sexual Abuse	Abuse
4. Neglect	3. Sexual Abuse
	4. Psychological Abuse
	5. Financial Abuse
	6. Modern Slavery/Human Trafficking
	7. Discriminatory Abuse
	8. Organisational Abuse
	9. Neglect and acts of Omission
	10. Self-Neglect

Abuse will usually fall into one or more categories. Details of the physical and behavioural indicators for each category can be found in **Appendix 6**.

5. Safeguarding requirements for specific circumstances

5.1 Grant applicants

Safeguarding policies and procedures are required from all grant funded organisations and satisfactory DBS checks for relevant employees and volunteers are also required of any organisations working with children and adults who seek funding from Brentwood Borough Council or Rochford District Council. This information will be requested at the application stage and applications will not be processed without the relevant documentation being provided.

As a minimum, any organisation receiving funding from the Council will be expected to have a statement of policy and procedure regarding safeguarding, in place and understood by employees, volunteers and which is available to service users. This applies to all organisations the Councils award grants to, irrespective of whether the grant has been awarded through the official grant application process.

Commissioned/contracted or grant funded organisations with minimal contact with children or adults may wish to adopt the Council's policy and procedures if deemed suitable.

5.2 Hirers of Council Facilities

It is the responsibility of any independent sports clubs, theatre groups and other organisations which hire out and use facilities operated by or on behalf of Brentwood Borough Council or Rochford District Council, to have their own safeguarding policy and procedures in place. All activities that involve participation of children, young people and/or adults with care and support needs are approved on the understanding that the Hirer is aware of their responsibility and confirm they have appropriate safeguarding procedures in place.

Furthermore, they must ensure that all employees or volunteers who have significant, regular or unsupervised contact with children, young people and adults with care and support needs have had a satisfactory DBS check as a condition of hire. For further information on DBS requirements see **Appendix 4**.

5.3 Use of contractors and suppliers

Brentwood Borough Council and Rochford District Council will take reasonable steps to ensure that contractors and suppliers doing work on behalf of the Council are monitored appropriately. Brentwood Borough Council and Rochford District Council have specific safeguarding pages for Contractors/Suppliers to refer to for more information.

Link to procurement webpage for BBC and RDC

Brentwood Borough Council and Rochford District Council are required to ensure that contractors and suppliers are aware of and use the Council's Combined Safeguarding Policy for Children, Young People and Adults.

Certain suppliers, whilst undertaking a council contract, may come into contact with or be in the vicinity of children, young people and adults with care and support needs. Therefore, they must be aware of and comply with the reporting procedures and safe working practices contained in the Council's Safeguarding Policy. They must also ensure that their staff are DBS checked and trained appropriately, where relevant.

5.4 Volunteers

This policy applies equally to volunteers (including apprentices, work experience students, interns) and they will therefore be expected to comply with any code of conduct that is imposed on members of staff in relation to their dealings with children and adults with care and support needs.

Where possible, work experience students and those under the age of 18 should not be alone with anybody over the age of 18.

If a work experience student/apprentice under the age of 18 are taken out on site, carry out the existing arrangements for assessing and managing risks to young people. The key to a safe site visit being good supervision, advanced planning and the avoidance of problems. Where there is a member of staff with day-to-day responsibility for work experience student/apprentice as part of their job description, a DBS enhanced check will be required.

5.5 Licensing

Brentwood Borough Council and Rochford District Council are responsible for a wide range of licensing functions. Protecting children from harm is a licensing objective that the Councils are legally obliged to consider, in particular when licensing premises under the Licensing Act 2003 or the Gambling Act 2005. For more information, please refer to each authorities Licensing Policy, Hackney Carriage and Private Hire Policy and Gambling Policy, available online at

Insert link to BBC and RDC Licensing webpages

5.6 Safeguarding practices

5.6.1 Training

All staff and elected members working with children and adults with care and support needs should undertake the appropriate level of safeguarding training as decided by the Operational Safeguarding Lead. All training will be in line with ESCB and ESAB SET Standards.

5.6.2 Health and Safety

Brentwood Borough Council and Rochford District Council enforces health and safety in some workplaces including shops, restaurants warehouses, and premises providing consumer services or leisure facilities. Employers in these premises are obliged to carry out risk assessments, including for the employment of young people. Whilst undertaking their duties, officers of the two Councils may examine such risk assessments with a view to determining their suitability. If evidence is gained that young people are working without relevant permits in place, or in 'unsuitable workplaces', Brentwood Borough Council and Rochford District Council will report this activity to Essex Social Care Direct.

5.6.3 Safer Recruitment

It is known that some individuals will actively seek employment or voluntary work with children in order to harm them. People who work with children and/or adults

with care and support needs, whether it is in a voluntary capacity or not, have a role to play in protecting them from harm, safeguarding their welfare as well as preventing their abuse.

BBC and RDC have safer recruitment policies which must be followed for all relevant staff appointments. For more information staff recruiting to posts should contact HR.

All employees have a duty o care to draw attention to bad or poor practice in the workplace. This includers practice that may be abusive and/or neglectful. Members of staff who work with children and adults with care and support needs have an individual responsibility to raise concerns with someone who have responsibility to take action.

5.6.4 Online Safety

Children and Adults with care and support needs can be vulnerable to exploitation and abuse through the medium of Information and communication technology (ICT). It is important that officers are alert to potential risks children may be exposed to, and that steps have been taken to mitigate the risk of this occurring, with specific reference to:

 Content – e.g. exposure to age appropriate material, inaccurate or misleading information, socially unacceptable

5.6.5 Photography/Filmed Images taken by Members of the Public

It is an unfortunate fact that some people have used children and young people's events as opportunities to take inappropriate photographs or footage of children and young people. Councillors, employees, volunteers and contracted service providers should always be vigilant to ensure that misuse of photography does not occur. Whilst the Data Protect Act does not prevent individuals from taking photographs or videos, the Council has a shared responsibility for the protect and safety of children and adults with care and support needs using its facilities.

The Council does not wish to restrict photography in its parks and open spaces and in any event would be unable to require third parties taking photographs to seek permission. However, anyone found to be taking photographs which are intrusive or inappropriate will be asked to cease doing so immediately and will be reported to the Police and the Council's Operational Safeguarding through the Safeguarding reporting procedure.

5.6.6 Event Photography/Filmed Images for the Council's Publicity purposes

All photography by either Council's employees or on behalf of the Brentwood Borough Council and Rochford District Council, must be made in accordance with the Council's Photographic Policy. Clear signage should be displayed at your event that photography will be taken and individuals need to make themselves known if they do not wish to have their photograph taken.

Written consent must be obtained before anyone working for or on behalf of the Council takes a photograph of or films a child, young person or adult. Usually this will be in the form of the Council's Image Consent Form. Staff will be identifiable and will ask for consent. When commissioning professional photographers, or inviting the press to cover Council services, events and activities you must ensure that you make your expectations clear in relation to child protection. The following steps should be taken when professional photographers or the press are invited to events:

- Check the credentials of any photographers and organisations used,
- Ensure identification is always worn,
- Do not allow unsupervised access to children or adults
- Do not allow photographic sessions outside of the activities or services,
- Ensure that the names of children or adults are not used in photographs or footage, unless the express permission of the parent/carer of the child, young person or adult has been given.

5.6.7 Internet and social media

The open nature of the internet including the numerous social media sites provides an easy method for people to commit abuse online. The following reporting processes are in place for reporting online abuse:

- For staff experiencing abuse from another member of staff this will be reported to HR via your line manager and the perpetrator will be subject to the Council's Disciplinary procedure.
- If a member of staff is experiencing abuse from a member of the public, then this
 will be reported via the normal safeguarding route and an online form completed
 and dealt with by the safeguarding team.
- If a member of the public is experiencing abuse, then this will be reported via the normal safeguarding route and the most appropriate course of action would be identified – this could include reporting to the police as a hate crime for example.

Social networking sites can leave Council staff vulnerable to allegations if they fail to observe a few simple precautions. The below guidelines are intended as general advice on how to avoid social media putting you in a position where your actions may be misconstrued or give rise to a safeguarding concern.

Please be aware that children and adults or their parents and carers may be able to view your social media profile and could, if they find any posts offensive, complain to the Council. It is important therefore that your privacy settings and the way that you conduct yourself on social media are appropriate as a representative of the Council.

5.6.8 Conduct on social networking sites

- You should not accept friend requests from (or send friend requests to) a child, young person, adult (or their parent/carer) who you are in contact with as a result of your council employment.
- All social media engagement on behalf of the Council should take place via an approved site and not via personal accounts. You should not, outside of formal channels, engage in online discussion with any child, young person or

adult (or their parent/carer) who you are in contact with as a result of your council employment.

- Do not post any comments about, or pictures of, children or adults (or their parents/carers) who you are in contact with as a result of your Council employment.
- Be aware that other users could tag you in an inappropriate post or photograph. If you find inappropriate references to yourself on social media you should de-tag yourself and contact the user to ask for it to be removed.

5.6.9 Privacy and security

To ensure that social media does not compromise your professional position please ensure that your privacy settings are set correctly. At a minimum, it is recommended that security levels are set to 'friends only' for Facebook (and the equivalent settings for other social media websites).

You should proactively update your privacy settings whenever a social media provider changes its settings.

Online conduct should not differ from offline conduct in terms of respect for others. When using personal social networking sites always remember that everything you say is a matter of public record and could be viewed more widely than you intend. Any content found to breach existing policies may result in disciplinary action.

5.6.10 Work experience and volunteers

Brentwood Borough Council and Rochford District Council offers work experience or volunteering opportunities to many young people each year. Managers should ensure that employees and volunteers are aware of the Safe Working Practice Guidelines (**Appendix 8**).

6. Safeguarding training

6.1 Employee training

Whenever Brentwood Borough Council and Rochford District Council recruits' employees it will ensure that they are well informed, trained, supervised and supported so that they understand safeguarding and their responsibilities; that staff recognise the various types and indicators of abuse and have knowledge of internal reporting procedures.

Training will happen by the following process:

Training levels	Training	Who requires this training?
Group 1	Safeguarding Children, Young People and Adults Induction Booklet. To be completed prior to starting, then refreshed every 3 years.	All staff
Group 2	As above, plus: Safeguarding Children, Young People and Adults e-Learning module To be completed within one month of starting, then refreshed every 3 years.	BBC and RDC staff who are in regular contact or have periods of intense but irregular contact, with children and adults.
Group 3	Role of the Designated Lead for Safeguarding Children and Adults	Safeguarding Lead, Deputy Leads and Designated Safeguarding Reporting Officers

6.2 Induction

Line Managers will need to ensure that they complete the induction process with any new starters. If managers are unsure, then contact HR.

6.3 Ongoing training needs

Line managers and Human Resources will be primarily responsible for assessing what safeguarding training individual officers require and monitored by the Corporate Safeguarding Group.

The training interventions are cumulative, and some employees are required to complete all of them. If staff have any doubts about what safeguarding training they require, they can ask their line manager or contact HR.

6.4 Training administration

Safeguarding training for staff will be monitored by HR. They will be responsible for notifying staff and managers of staff that have outstanding training, including refresher training that is required every 3 years.

For any department employing casual staff, then the line managers are responsible for ensuring that staff attend relevant safeguarding training in a timely manner. HR will provide information on any outstanding training to both staff and their manager.

6.5 Safer recruitment

Brentwood Borough Council and Rochford District Council do not directly deliver Children's Services and therefore scope for working directly with children or with adults with care and support needs is limited. However, it is important that both Councils take all reasonable steps to prevent unsuitable people working with vulnerable groups. For all new employees, confirmation of employment will be dependent on satisfactory checks.

Managers and Human Resources are responsible for risk assessing all job descriptions to identify which are likely to involve regular and/or substantial unsupervised contact with children and adults.

The Disclosure and Barring Service (DBS) formed from 1st December 2012 when The Criminal Records Bureau (CRB) and the Independent Safeguarding Authority (ISA), was amalgamated to form one department, as a result of the Protection of Freedoms Act (2012). This service allows the Council to check whether there have been any updates since the date of an existing DBS check, as a DBS check has no official expiry date. Such a process should only be used in those few instances where employees and volunteers have substantial or regular and unsupervised

contact with children and adults and in accordance with the Council's procedure for rechecks. Referrals of concern must still be made to the Independent Safeguarding Authority (ISA). For more information on the requirement of DBS checks see **Appendix 4.**

For more information on the Council's safe recruitment practices, please contact HR.

7. Audit, Quality Assurance and Review

7.1 Safeguarding Board Audits

'Working Together to Safeguard Children 2018' states that Local Multi-Agency Safeguarding Partnerships/Boards have a statutory duty to assess how well, and to what level, its partners are fulfilling their obligations to safeguard and promote the welfare of children under Section 11 of the Children Act 2004. This requirement is carried out through a regular cycle of auditing of partners' safeguarding effectiveness.

As part of the Essex Safeguarding Adult Board's remit in ensuring that there are effective safeguarding arrangements in Essex it is important that it can audit and monitor how robust the arrangements are that local agencies, organisations, and service providers have in place.

Brentwood Borough Council and Rochford District Council, partakes in both the ESCB and ESAB audits to assess our current compliance and use it to develop an improvement plan.

7.2 Quality assurance and improvement

Although this policy only requires a three- year review, service improvement is a continuous process. The Corporate Safeguarding Group should liaise with the Operational Safeguarding Lead to provide feedback to any officer who has made a safeguarding report. Officers who attend external safeguarding meetings or training should report any recommendations or best practice to other safeguarding officers at the Corporate Safeguarding Group meetings.

7.3 Review mechanism

Responsibility for updating this policy lies primarily with the Director of Community and Health as the Strategic Safeguarding Lead and the Corporate Manager for Community, Leisure and Health in conjunction with the Corporate Safeguarding Group. The policy will be reviewed every three years unless there are significant legislative changes.

7.4 Compliance

As part of the policy review it is important that an assessment is made of its effectiveness. Therefore, to inform the annual policy review, a survey should be undertaken to assess staff awareness and adherence to the safeguarding policies and procedures.

8. Other relevant policies

The Safeguarding Policy and Procedures is linked to a number of other Council policies as well as national legislation and guidance. For more information please refer to **Appendix 10** or visit both Council's intranet.

8.1 Whistleblowing Policy

This procedure is intended to supplement, rather than to replace, the existing procedures whereby employees of the Council and other persons may raise complaints or matters of concern with the Council. It may also be followed where reports are made of safeguarding allegations against staff, of suspected wrongdoing or malpractice that they reasonably believe is in the public interest

8.2 HR Policies

There are a number of HR Policies that are linked to safeguarding such as Safer Recruitment, Disciplinary Procedures, Code of Conduct etc. This policy sets out support those employees who may be experiencing their own safeguarding issues such as Domestic Abuse to raise awareness of its implications and its effect within the workplace.

8.3 Equality, Diversity and Inclusion

BBC and RDC is committed to meeting the requirements of its Public Sector Equality Duty and to ensure this Policy covers the whole community, but in particular children, young people and adults with care and support needs. Within the Policy there are specific areas of abuse which may affect some sections of the community more than others such as Honour Based Abuse and Female Genital Mutilation.

8.4 Information Security

BBC and RDC are committed to ensure that all information it has is stored securely, remains confidential and not shared with third parties in regard to safeguarding. All staff need to comply with the Data Protection Act and the relevant Privacy Policies.

Section B – Reporting Procedures

The SET (Southend, Essex, and Thurrock) safeguarding guidelines outlines the basic safeguarding procedures which should be followed by all local authorities in Essex. For reference, the guidelines for safeguarding children can be viewed at: SET Safeguarding and Child Protection Procedures (www.escb.co.uk) and the equivalents for safeguarding adults are available at: SET Safeguarding Adults Guidelines. (esab)

Brentwood Borough Council and Rochford District Council have used these guidelines to form their own procedures for handling safeguarding issues internally.

The following procedure outlines the steps that all staff, councillors, volunteers, casuals and contractors should take when they become aware of a safeguarding concern, incident or allegation.

In addition to the procedures below, the Council's Housing Service may need to make a referral to Essex Social Care in relation to:

- Homeless 16 17 year olds; and
- Homeless households with children or a pregnant woman who are in receipt of a negative decision under homelessness legislation

9. Internal Safeguarding Reporting Procedure for all staff, Elected Members, contractors, casuals and volunteers

Stage 1	Gather Information
1	An employee, councillors, contractor, casual or volunteer notices a
	possible safeguarding concern, witnesses an incident or is made aware
	of an allegation.
2	If the above occurs, stay calm and try to obtain another witness to your
	conversation with the child, young person or adult involved in the
	event, if it does not compromise the situation.
3	Listen carefully to what is said and allow the child, young person or
	adult to talk at their own pace. Only ask questions for clarification and
	do not ask leading questions.
4	Find an appropriate opportunity to explain that it is likely that the
	information will need to be shared with other responsible people – do
	NOT promise to keep secrets.
5	After you have obtained as much relevant information as possible
	complete a Concern/Incident/Allegation (CIA) Form
6	Submit the CIA form online. Casual members of staff are advised to
	contact their line manager first to discuss the concerns and contractors
	should contact their contract manager who may complete the CIA form
	on their behalf

7	The Corporate Safeguarding Group will be notified by email that the case has been submitted and the person submitting will also receive a confirmation email and reference number. If you need any help in completing the form, please contact one of the Corporate Safeguarding Group.
Stage 2	Action
1	One of the Corporate Safeguarding Group accepts the new case and completes the second stage of the process online within one working day of the incident being reported. One of the Corporate Safeguarding Group will discuss the case with the Operational Safeguarding Lead or another member of the Corporate Safeguarding Group to decide the best course of action, i.e. whether to: • refer the case to either Essex Social Care Direct, Essex Police or other support service • keep the case open and investigate further • decide not to refer the case
Stage 3	Referral
1	The Operational Safeguarding Lead or relevant member of the Corporate Safeguarding Group will either make the referral by phone to Essex Social Care Direct, Essex Police or other support service and/or submit a SETSAF Form (for adults) or a Request for Support Form (for children). The Operational Safeguarding Lead will record all actions as case notes and attach any relevant documentation
Stage 4	Case Closed
1	If it is decided that the case will not be referred further, the Reporting Officer must record the reason for not doing so.
2	All case notes and information will be stored on the secure Safeguarding TEAMS site. The case will remain open and visible to the Corporate Safeguarding Group until it has been agreed that the case should be closed.
3	Finally, the person who made the initial report is informed whether the case has been referred and/or what action has been taken.
IMPORTA If your	
call 99 possib	think the child, young person or adult IS IN immediate danger you must 19 and then contact a Safeguarding Lead/Deputy, directly, as soon as 19. The normal safeguarding procedure can then be followed from 19. tting the CIA form onwards.

If the concern, incident or allegation is in relation to an employee, councillor, contractor, casual or volunteer you need to contact the HR Services Manager and Safeguarding Lead/Deputy as soon as possible.

Alternatively, you can report via the Whistleblowing procedure outlined in the Whistleblowing Policy (available on the Intranet in the HR Documents Section).

Out of hours working

If a Member, employee, contractor or volunteer is concerned about an incident or allegation of abuse outside office hours and the person is NOT deemed to be in immediate danger, they should speak to their line manager. The line manager may make the decision to contact either the Safeguarding Lead or one of the Corporate Safeguarding Group as follows

Kim Anderson, Operational Safeguarding Lead, BBC and RDC

Nichola Mann, HR Manager

Kelly Redston, Community and Health, RDC

Steven Greener – Licensing, RDC

Paul Adams - Licensing, BBC

Johnathan Woodhams, Community Safety, BBC

Andy Parkman, Community Safety, RDC

Andrew Paddon. Environmental Health, RDC

David Carter/Chris Breen, Environmental Health, BBC

Angela Abbott, Housing, BBC

Janette Hurrell, Housing RDC

If the child, young person or adult is in immediate danger, please contact Essex Social Care Direct 'Out of Office Hours' Line on 0345 606 1212 or if the incident is considered severe, immediately call the police on 999. A CIA form should be completed as soon as possible afterwards

Confidentiality

Staff must not:

- Discuss any allegations of abuse or bullying, substantiated or not, with anyone from Brentwood Borough Council or Rochford District Council, other than their line manager, the Operational Safeguarding Lead or the Corporate Safeguarding Group
- Discuss any allegations of abuse or bullying, substantiated or not, with any member of an external agency, other than as part of a formal investigation.

• Discuss any allegations of abuse or bullying, substantiated or not, with any other interested party, including parents, carers and relatives of the child, young person or adult without the express permission of the person with overall responsibility for the investigation.

This does not exclude the employee from the need or right to consult with a solicitor, trade union representative or other bona fide legal adviser.

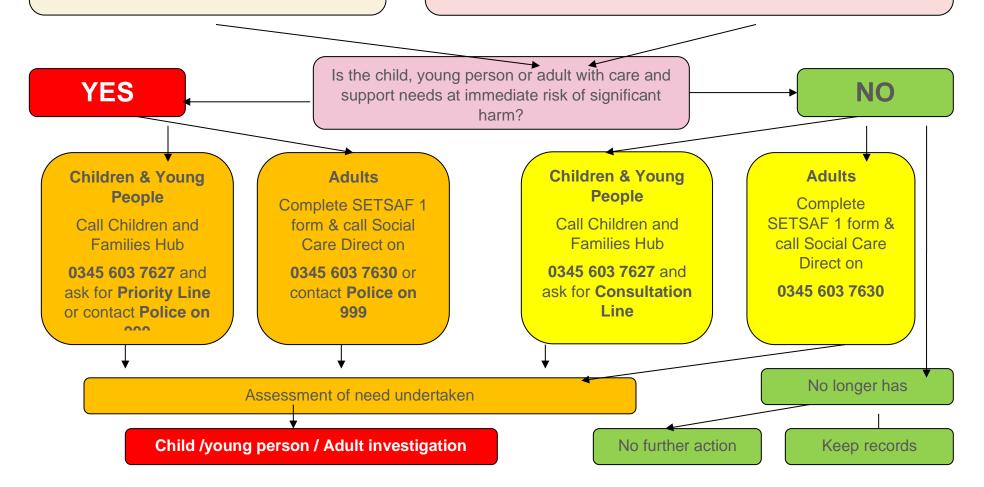
The following section sets out the external referral process in respect of safeguarding concerns.

10. Reporting Procedure Flowchart

What to do if you have suspicions or concerns about abuse

Have you considered all factors and information and it is recorded?

Is there an allegation against an employee, volunteer, Member, or contracted service provider? If so, you will need the follow the Council's Whistleblowing / Disciplinary / SET procedures



Appendix 1: Definitions

Definition
The term 'child' refers to anyone under 18 years of age (i.e. not yet
eached their 18th birthday)
The term 'young person' refers to any child aged 16 or 17 years of age
The term 'adult' refers to any person aged 18 years or over. According
o the Care Act (2014), Local Authority safeguarding duties apply to any
adult who: • Has needs for care and support (whether or not the local
authority is meeting any of those needs) and; • Is experiencing, or at
isk of, abuse or neglect; and; • As a result of those care and support
needs is unable to protect themselves from either the risk of, or the
experience of abuse or neglect. This applies even if the adult may be
eceiving what may be thought of as a "children" or "young people's"
service. Councils will have a duty to make enquiries about allegations of
abuse against adults at risk of abuse where they meet the above
criteria. The term 'adult at risk' is interchangeable with the term 'adult
vith care and support needs' throughout this document
s a violation of an individual's human and civil rights by any person or
persons. Abuse may consist of a single act or a repeated act. It may be
physical, verbal or psychological, it may be an act of neglect or an
omission to act, or it may occur when an individual is persuaded to
enter into a financial or sexual transaction to which he or she has not
consented, or cannot consent. Abuse can occur in any relationship and
nay result in significant harm, or exploitation of, the person subjected to
t.
The Children Act 1989 defines 'harm' as 'ill-treatment or the impairment
of health or development, including for example impairment suffered
rom seeing or hearing the ill-treatment of another.

Parents

This term is used in its broadest sense to include parents, carers and guardians.

Safeguarding **Adults**

"Adult safeguarding" is working with adults with care and support needs to keep them safe from abuse or neglect. It is an important part of what many public services do, and a key responsibility of local authorities. Safeguarding is aimed at people with care and support needs who may be in vulnerable circumstances and at risk of abuse or neglect. In these cases, local services must work together to spot those at risk and take steps to protect them.

Safeguarding Children

Safeguarding is defined in Working Together to Safeguard Children (2018) as: • protecting children from maltreatment

- preventing impairment of children's health and development
- ensuring that children grow up in circumstances consistent with the provision of safe and effective care; and
- taking action to enable all children to have the best outcomes For children who need additional help, everyday matters. Academic research is consistent in underlining the damage to children from delaying intervention. The actions taken by professionals to meet the needs of these children as early as possible can be critical to their future. Children are best protected when professional are clear about what is required of them individually and how they need to work together

and Support needs

Adult with care A person who is aged over the age of 18 that requires care and support needs to take care of themselves, or are unable to protect themselves against significant harm or exploitation. They may be more at risk of abuse.

Children and young People

The Children's Act 1989 states the legal definition of a child is 'a person under the age of 18. This also includes pre-birth. Child Abuse is any form of physical, emotional, sexual mistreatment, neglect or lack of care that leads to injury or harm of a child or young person.

Child Abuse	Is any form of physical, emotional or sexual mistreatment or lack of care (omission) that leads to injury or harm. There are four main types of child abuse: physical abuse, sexual abuse, emotional abuse and neglect (NSPCC, 2011).
Child Sexual Exploitation	Involves children and young people receiving something for example – accommodation, drugs, affection, as a result of them performing sexual activities, or having others perform sexual activities on them.
Coercive behaviour	Is an act or pattern of acts of assault, threats, humiliation and intimidation or other abuse that is used to harm, punish or frighten their victim. This definition also includes so called 'honour' based violence, Female Genital Mutilation (FGM) and Forced Marriage. Victims are not confined to one gender or ethnic group.
Controlling behaviour	Is a range of acts designed to make a person subordinate and/or dependent on their abuser by isolating them from sources of support, exploiting their resources and capacities for personal gain. It deprives them of the means needed for independence, resistance and escape and regulates their everyday behaviour.
Disclosure and Barring Service (DBS)	DBS checks are required in roles where 'regulated' activity is undertaken. Please refer to Appendix X for more details on regulated activity.
Domestic Violence	Any incident or pattern of incidents of controlling, coercive or threatening behaviour, violence or abuse between those aged 16 years or over who are or have been intimate partners or family members regardless of gender or sexuality.
Emotional or psychological Abuse	Includes verbal abuse, psychological abuse, threats, deprivation of contact, humiliation, blaming, controlling, intimidation, coercion, harassment, isolation or withdrawal from services or supportive networks.
Female Genital	A term used to describe procedures that include partial or total removal

Mutilation (FGM)	of the external female genital organs, such as female circumcision, excision or infibulations. This collective term also covers injury to the female genitalia for cultural or non-medical reason.
Financial or Material Abuse	Includes theft, fraud, exploitation, pressure in connection with wills, property or inheritance or financial transactions, or the misuse or misappropriation of property, possessions or benefits
Forced Marriage	The act of physically, emotionally, psychologically or financially pressurising someone to marry against their will. Forced marriages can occur in this country and abroad, and differ significantly from arranged marriages, which are entered into freely by both people, despite their families taking a lead role in the choice of partner.
Grooming	Grooming is when a person builds a relationship with a child, young person or an adult who is at risk, so they can abuse them an manipulate them into doing things. Grooming is manipulative behaviour that the abuser uses to gain access to a potential victim, coerce them to agree to the abuse, and reduce the risk of being caught.
Hate Crime or Discriminatory Abuse	A term to describe a criminal offence committed against a person motivated by hate or prejudice against their: Race, colour, ethnic origin and nationality; religion or faith; gender or gender identity; sexual orientation, disability and learning difficulties; and Mental Health
Honour based Abuse (HBA)	Refers to crimes committed against a person as punishment for breaking an 'honour code', usually imposed by a family or community
Human Trafficking	Also Known as Modern Slavery , human Trafficking involves the recruitment, transportation, transfer, harbouring or receipt of people who, with the threat or use of force, coercion, abduction, abuse of power or deception are exploited for the purposes of prostitution, forced labour, slavery or other similar practices. This can occur either from one country to another or event within the same country, county or town. There is no typical victim and some victim's do not understand that they have been exploited and are entitled to help and support. Key indicators

that someone may be a victim of trafficking might include:

- The person's passport, identification or travel documents are being held by someone else.
- The person appears to have been 'coached' or told what to say in certain circumstances and he or she allows others to speak on their behalf.
- The person must pay a facilitator back for travel costs through working or providing services
- They are living in accommodation with multiple people where conditions are cramped and poor
- They receive little or no payment for their work
- The person does not appear to have freedom of movement
- The person regularly appears withdrawn, timid or frightened
- The person has been physically or emotionally harmed or deprived of food, water, sleep, medical care or other life necessities
- A child or other young person who is not in school or any other form of education or training

Institutional (Organisational) Abuse

Involves the collective failure of an organisation to provide an appropriate and professional service to children or adult with care and support needs adults. It can be seen or detected in processes, attitudes and behaviour that amount to discrimination through unwitting prejudice, ignorance, thoughtlessness and stereotyping. It includes a failure to

ensure the necessary safeguards are in place to protect vulnerable adults or children and maintain good standards of care in accordance with individual needs, including training of staff, supervision and management, record keeping and liaising with other providers of care. Abuse is not always malicious or intentional and may occur when

	someone believes, mistakenly that they are acting in the best interests
	of the child or vulnerable adult.
Modern	See Human Trafficking above
Slavery	
Neglect	Includes ignoring medical or physical care needs, failure to provide
(including acts	access to appropriate health, social care or educational services, the
of omission)	withholding of the necessities of life such as medication, food, drink and
	heating.
Physical	Includes hitting, slapping, pushing, kicking, misuse of medication,
Abuse	inappropriate restraint
PREVENT	Part of the UK's counter-terrorism strategy and consists of four strands
	Prevent – to stop people becoming terrorists or supporting
	violent extremists
	Pursue – to stop terrorist attacks
	Protect – to strengthen our overall protection against terrorist
	attacks
	Prepare – where we cannot stop an attach, to mitigate its impact
Self-neglect	Wide range of behaviour neglecting to care for one's personal hygiene,
	health or surroundings and includes behaviour such as hoarding
Sexual Abuse	Includes rape and sexual assault, or sexual acts to which the child or
	adult with care and support needs has not consented, or could not
	consent, or where pressure was applied to secure their consent

Appendix 2 Brentwood Borough Council and Rochford District Council Safeguarding Structure and Contacts

Strategic Safeguarding Lead

Tracey Lilley, Director of Community and Health

T: 01277 312500

E: tracey.lilley@brentwood.rochford.gov.uk

Operational Safeguarding Lead

Kim Anderson, Corporate Manager Community, Leisure and Health

T: 01277 312634

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Corporate Safeguarding Group

Please see details of Officers on page 33 (these will regularly reviewed and updated

Appendix 3- Specific areas of Safeguarding

Child Exploitation

Child Sexual Exploitation (CSE)

Child Sexual Exploitation is a form of sexual abuse whereby young people under the age of 18 years old receive 'something' (food accommodation, drugs, alcohol, cigarettes, affection, gifts, money) in exchange for performing, and/or others performing on them, sexual activities.

It can happen to any young person from any background and affects boys and young men as well as girls and young women. It can occur without physical contact and without their immediate recognition, for example the persuasion to post sexual images on the internet/mobile phones.

There are 3 important and recognisable elements of child sexual exploitation:

- Children are 'groomed' and there is power, and control held by the perpetrator/s
- An 'exchange' (such as gift, food, money, drugs etc.) is present, this could be to a third party and not always to the child themselves
- Sexual acts or the exchange of sexual images

Child Criminal Exploitation (CCE)

There is no statutory definition for Child Criminal Exploitation. CCE is common in county lines and occurs where there is an individual or group takes advantage of an imbalance of power to coerce, control, manipulate to deceive a child or young person under the age of 18 years old.

Young people may receive something such as food, gifts or money for completing a criminal task for others. It often occurs without the child's immediate recognition, with them believing they are in control of the situation. The victim may have been criminally exploited even if the activity appears consensual. CCE does not always involve physical contact; it can also occur through the use of technology.

Modern Slavery (including Human Trafficking)

Modern Slavery comprises slavery, servitude, forced and compulsory labour and human trafficking. The common factors are that a victim is, or is intended to be, used or exploited for someone else's (usually financial) gain, without respect for their human rights.

Under the Modern Slavery Act 2005 Brentwood Borough Council and Rochford District Council as a first responder and as local authorities have the following duties:

- Duty of enquiry identification and referral of victims
- Duty to safeguard support victims through housing/homelessness services
 where possible
- Duty to notify the Home Office of any individual who we believe is a suspected victim of modern slavery or human trafficking (MS1 form for non-consenting adults who do not want to go through the NRM process)
- Make appropriate referrals to the National Referral Mechanism (NRM) for all children and consenting adults
- Ensure the supply chains we procure are free from modern slavery and publish a Modern Slavery transparency statement
- Community Safety and disruption activities

Honour Based Abuse (including FGM and FM)

Honour Based Abuse (HBA) is an international term used by many cultures for justification of abuse and violence. It is a crime or incident committed in order to protect or defend the family or community 'honour'. HBA occurs when perpetrators believe a relative or other individual has shamed or damaged a

family's or community's honour or reputation and that the only way to redeem the damaged honour is to punish and/or kill the individual.

HBA often goes hand in hand with forced marriage, although this is not always case. Honour crimes and forces marriages are already covered by the law and can involve a range of criminal offences.

HBA is often the collective term used to include Female Genital Mutilation and Forced Marriage.

National Counter Terrorism and PREVENT Duty

The PREVENT strategy, published by the Government in 2011, is part of the overall counter-terrorism strategy, CONTEST. The aim of the PREVENT strategy is to reduce the threat to the UK from terrorism by stopping people becoming terrorists or supporting terrorism.

The Strategy has four workstreams:

- **Prevent**: to stop people becoming terrorists or supporting terrorism
- Pursue: to stop terrorist attacks
- **Protect:** to strengthen our protection against terrorist attack
- **Prepare:** where an attack cannot be stopped, to mitigate its impact

The objectives of the Prevent workstr4eam are to

- respond to the ideological challenge we face from terrorism and aspects of extremism, and the threat we face from those who promote these views.
- provides practical help to prevent people from being drawn into terrorism and ensure they are given appropriate advice and support
- works with a wide range of sectors (including education, criminal justice, faith, charities, online and health) where there are risks of radicalisation that we need to deal with

Reporting:

If you have a concern about a child, young person or adult that you think is linked to any of the topics above then you need follow the internal safeguarding reporting process.

Always dial 999 in the event of an emergency.

If you would like to some advice on any of these topics you can speak to one of the designated points of contact for Brentwood Borough Council and Rochford District Council set out on page 33.

Appendix 4: Disclosure and Barring Scheme (DBS) requirements

If you have submitted an application form for a criminal record check through DBS following a request from a current or prospective employer/voluntary organisation but are unsure that the position you have applied for is eligible for a criminal record check, you can contact the DBS to investigate.

Please send an email to DBS customer services with the title **Application eligibility enquiry – urgent** giving your full name, date of birth, the name of organisation who asked you to get or provide a DBS certificate, details of the position applied for, and the form application number as well as the reasons why you are unsure that your position is eligible.

To carry out a full investigation into the eligibility of your position, we may have to contact the organisation concerned to ask them to explain their reasons for requiring you to submit a DBS application. If you provide your consent, we can refer to your specific application to enable us to discuss the eligibility issue with the organisation. However, we can also contact the organisation to discuss the submitted application without reference to your enquiry if you would prefer.

You have the right to request the DBS to prevent the processing of your application under the Data Protection Act 1998, principle 6 "Personal Data should be processed in accordance with an individual's rights". However, we cannot guarantee that we will

be able to stop the application before it is issued as it may have already have reached the certificate printing stage

Using the annex

This annex has been designed for use in conjunction with legislation.

We use the numbers in the annex as a reference point for dealing with enquiries about eligibility. If your organisation is contacted to confirm eligibility for a position, you **must** provide full details of the job role and explain how the relevant legislation supports the eligibility of the position applied for. It is not sufficient to provide the reference number without supporting evidence.

Positions, Professions, Employment, Offices and Works included in	Ref
the Rehabilitation of Offenders Act 1974 (Exceptions) Order 1975	No
Any work defined as regulated activity relating to children within the	01
meaning of Schedule 4 Part 1 of the Safeguarding Vulnerable Groups Act	
2006	
Any work defined as "work with children" in regulation 5C of the Police	02
Act 1997 (Criminal Records) Regulations 2002	
Any work defined as regulated activity relating to adults within the	03
meaning of Schedule 4 Part 2 of the Safeguarding Vulnerable Groups Act	
2006	
Any work defined as "work with adults" in regulation 5B of the Police Act	04
1997 (Criminal Records) Regulations 2002	
Any office or employment which is concerned with:	05
the provision of care services to vulnerable adults; or	
the representation of, or advocacy services for, vulnerable adults	
by a service that has been approved by the Secretary of State or	
created under any enactment;	

and which is of such a kind as to enable a person, in the course of his		
normal duties, to have access to vulnerable adults in receipt of such		
services		
Any work in a further education institution or 16 to 19 Academy where the	06	
normal duties of that work involve regular contact with children		
Health care professional (regulated by a body mentioned in subsection	07	
(3) of section 25 of the National Health Service Reform and Health Care		
Professions Act 2002) – on entry into the profession only		
Barrister (in England and Wales), solicitor – on entry into the profession	80	
only		
Chartered accountant, certified accountant – on entry into the profession	09	
only		
Veterinary surgeon – on entry into the profession only	10	
Actuary – on entry into the profession only	11	
Registered foreign lawyer – on entry into the profession only	12	
Chartered Legal Executive or other Chartered Institute of Legal Executive	13	
(CILEx) authorised person – on entry into the profession only		
Judicial appointments	14	
The Director of Public Prosecutions and any office or employment in the	15	
Crown Prosecution Service		
Designated officers for:	16	
magistrates' courts		
 justices of the peace 		
local justice areas		
• justices' clerks		
assistants to justices'clerks		
Persons employed for the purposes of assisting constables of a Police	17	
Force established under any enactment		

Any employment within the precincts of:	18
a prison	
a remand centre	
a removal centre	
a short term holding facility	
a detention centre	
a Borstal institution	

Appendix 5: Useful Contacts for support, advice and signposting

Organisation	Contact details
Essex Social Care Direct -	Children's Social Care
Referral and Enquiries	Tel: 0345 603 7627 – ask for either the 'Consultation
	Line' or 'Priority Line'
	The consultation phone line will provide advice and
	guidance for professionals. The priority line is
	available for professionals to refer concerns where
	children may be at immediate risk of significant
	harm.
	(Mon-Thu, 8.45am to 5.30pm, Fri 8.45am to
	4.30pm)
	OUT OF HOURS:
	Tel: 0345 606 1212 (emergency duty team)
	If a child or young person is in immediate danger,
	call 999.
	Adult Social Care
	Telephone: 0345 603 7630

	(Mon-Thu, 8:45am to 5pm, Fri 8:45am to 4:30pm)
	OUT OF HOURS:
	Tel: 0345 606 1212 (emergency duty team)
	You can also email the Adult Social Care team:
	socialcaredirect@essex.gov.uk
Essex Police	Central switchboard 101 Emergency 999
Essex Safeguarding	Tel (general enquiries): 0333 013 8936
Children Board	Tel (training enquiries): 0333 013 8937
	Email (general): escb@essex.gov.uk
	Email (training): escb.training@essex.gov.uk
	Web: www.escb.co.uk
	Address: Essex Safeguarding Children Board, Room
	C228, County Hall, Chelmsford CM1 1QH
Essex Safeguarding	Tel (general): 03330 131019
Adults Board	Tel (training): 03330 139913
	Email (general): ESAB@essex.gov.uk
	Email (training): ESAB.training@essex.gov.uk
	Web: www.essexsab.org.uk
	Address: ESAB Support Team, E3 (zone 1), County
	Hall, Chelmsford, Essex, CM1 1QH
Childline	Tel: 0800 1111 Web: www.childline.org.uk
	The NSPCC prevents abuse, helps rebuilds
NSPCC (including Child	children's lives and supports families. Tel: 0808 800
· ·	• •
Trafficking Advice	5000 Web: www.nspcc.org.uk
Centre)	
Protect (formerly Public	Tel (advice line): 0203 1172 520 (Option 1*)
Concern at Work) -	Email: whistle@protect-advice.org.uk

Whistleblowing advice	Web: www.pcaw.org.uk
line	
Forhy Holm and Advise	0045 C02 7C27 (ask apacifically for the Farly Halp and
Early Help and Advice Hub (Family Solutions)	0845 603 7627 (ask specifically for the Early Help and Advice Hub)
Crimestoppers	Tel: 0800 555 111 www./crimestoppers-uk.org
(anonymous)	
'Stop the Traffik'	The Metropolitan Police hotline for victims or to
	report suspected trafficking
	Tel: 0800 783 2589 (24-hour hotline)
AskSAL - Safeguarding	AskSAL is a helpline designed to give advice to people
Adults Line	of Essex who are concerned about themselves or
	somebody they know www.asksal.org.uk or 08452 6666
	63
Age UK	Provide services and support at a national and local
	level to inspire, enable and support older people
	https://www.ageuk.org.uk
Ann Craft Trust	Acting against the abuse of children and adults with
	learning disabilities. It is a UK based organisation
	working with staff in the statutory, independent and
	voluntary sectors to protect people with learning
	disabilities who may be at risk of abuse. They also
	provide advice and information to parents and carers
	who may have concerns about someone that they are
	supporting www.anncrafttrust.org
Women's Aid	Women's Aid is a key national charity working to end
	Domestic violence against women and children. They
	support a network of over 500 domestic and sexual
	violence services across the UK,
	www.womensaid.org.uk

Viotim Support	Victim Support is the independent charity that helps
Victim Support	
	people to cope with the effects of crime with free and
	confidential support and information to help people deal
	with their experiences
	www.victimsupport.org.uk
Respond	Organisation providing services to people with a
	learning disability who have experienced sexual abuse.
	www.respond.org.uk
POPAN	POPAN helps people who have been abused by health
	or social care professionals and seeks to prevent future
	abuse. www.popan.org.uk
PAVA	PAVA organizes a network of Adult Protection staff
	throughout the UK. www.pavauk.org
MENCAP	Is a leading learning disability charity, working with
	people with a learning disability and their families and
	carers. www.mencap.org.uk
Independent	The Independent Safeguarding Authority (ISA) has
Safeguarding Authority	been created to prevent unsuitable people from working
(ISA)	with children and vulnerable adults.
	www.isa-gov.org.uk
Voice UK	National charity supporting people with learning
	disabilities who have experienced crime or abuse. It
	also supports families, carers and profressionals
Thurrock and Brentwood	Local charity for people with mental health problems
Mind	providing services and support to people in the
	community and in hospital.
	https://thurrockandbrentwoodmind.org.uk
Get Safe Online	An online resource providing practical advice in regard
	internet safety. www.getsafeonline.org
Compass	Provides health and wellbeing services for children,
	young people and their families including mental health.

	www.compass.uk.org
SETDAB	This is the Southend, Essex and Thurrock domestic
	abuse partnership website, providing advice and
	information on services for those affected by domestic
	abuse. www.setdab.org
Hourglass	Their mission is to end the harm, abuse and exploitation
	of older people in the UK.www.wearehourglass.org.
Salvation Army	www.salvationarmy.org.uk
Modern Slavery helpline	www.modernslaveryhelpline.org
Essex Police - PREVENT	www.essex.police.uk/advice/advice-and-
	information/t/prevent/prevent/
Let's Talk About It	For advice and support about sexual health
	www.letstalkaboutit.nhs.uk
SERICC	Rape and sexual assault service www.sericc.org.uk

Appendix 6: Signs and Indicators of Abuse

Emotional or Psychological Abuse		
Affects Children, young people and adults with care and support needs and includes:		
Acts or behaviour which impinges on the emotional health of, or which causes		
distress or anguish to individuals. This may also be present in other forms of abuse		
Physical Indicators and signs Behaviour Indicators		
 Threats of harm or 	 Disturbed sleep or tendency to withdraw to a 	
abandonment	room or to bed	
 Humiliation, shaming or 	 Loss of appetite or overeating especially at 	
ridicule	inappropriate times	
 Harassment, bullying, 	 Anxiety, confusion or general resignation 	
intimidation	Extreme submissiveness or dependency in	
Control or coercion	contrast to known capacity	
 Deprivation of choice or 	 Sharp changes in behaviour in the presence 	
privacy	of certain persons	
Deliberate social isolation	 Excessive or inappropriate craving for 	
 Infantilisation – treating an 	attention Self-abusive behaviour – self	
adult like a child	mutilation, head banging, hand biting	
	 Loss of weight without apparent loss of 	
	appetite Loss of confidence	

Sexual Abuse

Affects Children, young people and adults with care and support needs and includes: direct or indirect involvement

Physical indicators and signs	Behaviour Indicator
 Rape Indecent assault Exposure to inappropriate sexual behaviour or images/material 	 Unexplained and uncharacteristic changes in behaviour New tendency to withdraw and spend time in isolation Recent development of openly sexual behaviour/language Deliberate self-harm Incontinence/bed wetting Irregular or disturbed sleep patterns Difficulty/discomfort in walking and unexplained soreness around the genital area Repeated urinary tract infections Bruising or bleeding in the genital or rectal area Excessive washing Unexplained "love bites" Stained or torn underclothing especially with blood or semen Sexually transmitted disease Pregnancy

Physical Abuse

Affects Children, young people and adults with care and support needs and includes: the non-accidental infliction of physical force that results (or could result) in bodily injury, pain or impairment.

Physical indicators and signs	Behaviour Indicator

- An inflicted physical injury, which is not satisfactorily explained
- An injury where there is knowledge or suspicion that it was inflicted intentionally or through lack of care
- Assaults on the body including hitting, slapping, pushing, kicking resulting in injuries such as burns, abrasions, fractures, dislocation, welts, wounds or marks of physical restraint
- Misuse of medication or medical process e.g. catheterisation
- Inappropriate restraint or inappropriate actions or inactions

- Multiple bruising that is inconsistent with the explanation given
- Cowering and flinching
- Bruises or marks resulting from a slap or kick
- Abrasions, especially to neck, wrists and/or ankles
- Unexplained burns
- Scalds, especially with a well-defined edge from immersion in water
- Hair loss in one area, scalp sore to touch
- Frequent minor accidents without seeking medical help
- Unusually sleepy or docile
- Unexplained fractures
- Frequent "hopping" from one GP to another or from one care agency to another Untypical self-harm, emotional distress, low self esteem

Neglect and acts of omission

Affects Children, young people and adults with care and support needs and includes: the ignoring or withholding physical or medical care needs which result in a situation or environment detrimental to individual(s)

Physical indicators and signs

Behaviour Indicator

- Failure of a person who has responsibility, charge, care or custody of a vulnerable person to provide access to appropriate health, social care or educational services (unintentional or deliberate)
- Withholding necessities of life, including nutrition, medication, heating, shelter (Unintentional or deliberate)
- The failure to intervene in behaviour which is dangerous to the vulnerable adult or to others Repeated incidences of poor care e.g. poor moving and handling – see also institutional abuse.

- Poor hygiene and cleanliness of a person who has assistance with their personal care
- Unkempt or unsuitable clothing for the weather conditions/environment
- Untreated illness or condition or repeated infections
- Dehydration, weight loss, malnutrition Repeated/unexplained falls or trips Unexplained or untreated pressure ulcers or other sores
- Inadequate heating or lighting available
 Incontinence issues not addressed e.g.
 odour on clothes and/or furnishings
- Clear failure to ensure the taking of medication appropriately
- Inconsistent or reluctant contact with health or social care agencies
- Withholding of appropriate devices such as hearing aids, glasses etc.

Financial

Affects adults with care and support needs and includes: unauthorised, fraudulent obtaining and improper use of funds, property or any resources of an adult with care and support needs

Physical indicators and signs	Behaviour Indicator
 The misuse or misappropriation of property, possessions or benefits Theft, fraud, exploitation Pressure in connection with wills, property or inheritance or financial transactions extortion of money, property and possessions by threat, coercion or fraudulent means Refusal to let the vulnerable person have access to their own money, property or possessions 	 Unexplained or sudden inability to pay bills Unexplained or sudden withdrawal of money from accounts Personal possessions of value go missing without explanation Contrast between known income and actual living conditions Someone responsible for paying bills, buying food, etc., is not doing so Unusual interest by a relative, friend or neighbour, etc. in financial assets especially if little real concern is shown in other matters Next of kin insists on informal arrangements re: financial affairs despite being advised re: Court of Protection, etc. Where services are refused under pressure from potential beneficiaries Unusual purchases unrelated to the known interests of the vulnerable people

Discriminatory Abuse

Affects adults with care and support needs and exists when values, beliefs or culture result in a misuse of power that denies mainstream opportunities to some groups or individuals

Physical indicators and signs	Behaviour Indicator
 Unequal treatment Verbal abuse Inappropriate use of language Harassment Exclusion It includes discrimination on the basis of race, gender, age, sexuality, disability or religion 	 The adult is subjected to racist, sexist/gender or homophobic abuse The adult is subject to abuse relating to their age, illness or disability Not meeting cultural or religious needs Imposing unwanted political, cultural, religious beliefs Acts or comments motivated to harm and damage, including incitement of others to commit abuse based on difference Lack of effective communication provision – e.g. interpreters, BSL, etc.

Institutional or organizational abuse

Affects adults with care and support needs and occurs where the culture of the organisation (such as a care home) places emphasis on the running of the establishment and the needs of the staff above the needs and care of the vulnerable person

Physical indicators	ors Behaviour Indicator	
and signs		
Abuse by an organisation imposing rigid and insensitive routines; poor practices embedded in systems, unskilled, intrusive or invasive interventions; or an environment allowing inadequate privacy or physical comfort	 Lack of or inappropriate care plans – not regularly reviewed Contact with the outside world not encouraged Few visitors or notification required before visiting Visiting restricted, not accounting for individuals preferences or allowing privacy on visits Little opportunity for outside activities Routines of "care" engineered for the convenience of staff No choice or flexibility re: getting up or going to bed Lack of choice or consultation about meals or opportunities for snacks and drinks Lack of consultation, involvement, preparation, discussion when medical or personal care tasks carried out Lack of privacy e.g. not knocking before staff enter bedrooms Lack of privacy when carrying out personal care tasks Unusually subdued behaviour Residents keep out of the way of staff Care of personal clothing lacking, dressed in other clothes, given others spectacles, teeth, or hearing aids Strong smell of urine – bed linen or clothes not changed appropriately Chairs/tables positioned to restrict movement Inappropriate use of medicines or nursing procedures to make clients easier to manage rather than for bona-fide health needs Not allowing views or opinions to be expressed Loss of rights as a citizen e.g. denying opportunity to vote Poor moving and handling practice 	

Appendix 7: Information Sharing and Retention

In the course of carrying out its various functions and activities the Brentwood Borough Council and Rochford District Council collects and generates a wide range of data/information which is recorded in different forms of document (for example; letters, invoices, emails, photographs, voice recordings, plans/drawings, registers, contracts/deeds, financial records, application forms, video).

The Councils have developed a policy which refers to the retention and disposal needs for both paper and electronically stored documents/records, including digital 'media'. The purpose of this policy is to ensure that the Council handles its data appropriately by enabling its staff and Members with the necessary information to manage their information in line with Council policies and relevant legislations.

In regard to Safeguarding the following will apply:

- Remember that the Data Protection Act is not a barrier to sharing
 information but provides a framework to ensure that personal information
 about living persons is shared appropriately.
- **Be open and honest** with the person (and/or their family where appropriate) from the outset about why, what, how and with whom information will, or could be shared, and seek their agreement, unless it is unsafe or inappropriate to do so.
- Seek advice if you are in any doubt, without disclosing the identity of the person where possible.
- Share WITH CONSENT where appropriate and, where possible, respect the
 wishes of those who do not consent to share confidential information. You
 may still share information without consent if, in your judgement, that lack of
 consent places a child, young person or adult at risk of significant harm. You
 will need to base your judgement on the facts of the case.
- Consider safety and well-being: Base your information sharing decisions on considerations of the safety and well-being of the person and others who may

be affected by their actions. Where possible, CONSENT SHOULD BE SOUGHT BEFORE SHARING INFORMATION. However, CONSENT to share information SHOULD NOT BE SOUGHT from the individual or their family if doing so would:

- place a person (the individual, family member, yourself or a third party) at increased risk of significant harm (if a child), or serious harm (if an adult); or
- prejudice the prevention, detection or prosecution of a serious crime; or
- lead to an unjustified delay in making enquiries about allegations of significant harm to a child or serious harm to an adult.
- Necessary, proportionate, relevant, accurate, timely and secure: Ensure that the information you share is necessary for the purpose for which you are sharing it, is shared only with those people who need to have it, is accurate and up-to-date, is shared in a timely fashion, and is shared securely. When sharing information, also bear in mind the Council's Safeguarding Privacy Notice.
- Keep a record of your decision and the reasons whether it is to share information or not. If you decide to share, then record what you have shared, with whom and for what purpose

Brentwood Borough Council and Rochford District Council adopts the Safeguarding Information Sharing Protocol in conjunction with the SET (Southend, Essex, Thurrock) safeguarding guidelines. The Protocol sets out the details of sharing information in accordance with the principles defined in the Whole Essex Information Sharing Framework (WEISF).

Appendix 8: Safe working practices

Guidelines for conduct when working/having contact with Children, Young People and Adults

In addition to the Employee and Member Codes of Conduct/ Protocols, the following guidelines should be followed by Members, employees, volunteers and contracted service providers who have contact with children, young people or adults with care and support needs.

You should:

- Always ensure you can be seen and observed publicly when working with children, young people and adults with care and support needs and avoid situations where you would be alone with them.
- Children, young people and adults have a right to privacy, respect and dignity. Respect the child, young person or adults, provide a safe and positive environment and treat them equally in the context of any activity.
- You must put the wellbeing and safety of the child, young person or adult before what you are trying to achieve with them such as the development of their performance. In other words, you may have to cease the planned activity if carrying on would undermine their well-being or safety.
- If a child, young person or adult with care and support needs is accidentally
 injured as the result of your actions or failure to act or arrives at an activity or
 service showing signs or symptoms that give you cause for concern, you must
 act appropriately following the procedures outlined in the policy and always
 report such incidents as soon as possible to your line manager and the
 Designated Safeguarding Reporting Officer and make a written report.
- Ensure that recognised agencies such as schools, youth clubs or sports clubs are used to communicate and engage with children.
- Make sure that when undertaking visits to these places you agree in advance with the agency that an employee will remain in the room with you at all times.

You should not:

- Spend unreasonable amounts of time alone with children, young people and adults with care and support needs, in particular when taking children, young people or adults on car journeys, no matter how short.
- Take children, young people and adults with care and support needs to your home or any other place away from Council or agency premises where they will be alone with you. However, if it is necessary for young people to go on site visits as part of their work experience, the officer in charge must write to parents in advance to ask for their permission and explain why it is necessary.
- Add or accept young people you work with or come into contact with, on social networking sites (e.g. Facebook and Twitter, etc.)
- Arrange to meet or approach children, young people or adults with care and support needs outside an organised activity or service.

You should never:

- Leave children, young people or adults with care and support needs unattended.
- Engage in rough physical games including horseplay.
- Engage in sexually provocative games or allow, encourage or engage in inappropriate touching of any form.
- Make sexually suggestive comments about or to a child, young person or adult.
- Allow children, young people and adults with care and support needs to use language inappropriate to the circumstances, unchallenged, or use it yourself.
- Ignore or fail to record an allegation a child, young person or adult makes about you or others.
- Do things of a personal nature for children, young people and adults with care and support needs that they can do for themselves e.g. assist with changing. It may sometimes be necessary to assist them, particularly if they are very young or are disabled. In such a situation, these tasks should only be carried out with the full understanding and consent of parents/carers. In an emergency situation that requires this type of help, you should try to have

someone else present and inform the parents/carers as soon as is reasonably possible.

- Share a changing room with a child, young person or adult with care and support needs.
- Enter areas designated only for the opposite sex. The only exception is where you are providing cleaning services and then you should wait until the room is vacant.
- Use the internet or any other electronic or telephone device to access child pornography sites.

Warning

Brentwood Borough Council and Rochford District Council takes their responsibility very seriously. Employees who breach the guidelines above will face investigation and may face disciplinary action where appropriate, which could lead to a dismissal and the possibility of a criminal investigation where there is evidence of illegal activity.

Volunteers and contracted service providers in breach of the above the guidelines will have their services terminated with immediate effect. Where there is evidence of illegal activity, they will be reported to the relevant authorities and may face criminal investigation.

If a safeguarding issue occurs in which Member is alleged to have acted inappropriately, the Designated Safeguarding Reporting Officer informed of the breach should contact the HR Manager who will immediately contact the Safeguarding Lead and the Monitoring Officer. Where there is evidence of illegal activity, the Member will be reported to the relevant authorities and may face criminal investigation. In addition to these legal sanctions there may be grounds for a complaint to be made under the Code of Conduct for Councillors.

Appendix 9: Terms and conditions of purchase – Suppliers

The Supplier acknowledges that the Council has legal responsibilities regarding the safeguarding of children, young people and adults at risk under current legislation (including the Safeguarding of Vulnerable Groups Act 2006 ('SVGA')) and is also required to comply with various codes of practice and other guidelines (together the 'Safeguarding Obligation') and agrees to provide all assistance reasonably required by the Council to enable the Council to comply with the Safeguarding Obligation and shall not do any act that would cause the Council to be in breach of any provision set out in or referred to in the Safeguarding Obligation.

The Supplier acknowledges that it may also have legal responsibilities regarding the safeguarding of children, young people and adults with care and support needs and agrees to comply with those responsibilities.

The Supplier agrees that it will:

- Comply with the Council's 'Combined Safeguarding Policy for Children,
 Young People and Adults', which is updated from time to time and is available
 at www.brentwood.gov.uk/safeguarding and
 www.rochford.gov.uk/safeguarding shall ensure that at all times it is familiar
 with and complies with the reporting procedures for suspected abuse, as set
 out in the policy.
- Ensure that adequate staff training is provided as appropriate.
- To the extent that it is discharging a service for the Council which would be regulated or affected by the Safeguarding Obligation observe and perform the Safeguarding Obligation.
- Notify the Council immediately of any breach of or departure from the Safeguarding Obligation.

The Supplier further agrees that it will:

- Ensure that all individuals engaged in a Regulated Activity under the SVGA will be subject to a valid enhanced disclosure check through the Disclosure and Barring Service; and
- Monitor the level and validity of the checks under this clause for each member of staff; and
- Not employ or use the services of any person who is barred from, or whose
 previous conduct or records indicate that he or she would not be suitable to
 carry out Regulated Activity under the SVGA or who may otherwise present a
 risk to service users and or children and/or adults.

Appendix 10: Relevant Safeguarding legislation

The following legislation and guidance underpin the safeguarding policy and aim to ensure that children and adults are protected from harm.

Legislation and date	Detail
SET Safeguarding	The SET (Southend, Essex, and Thurrock) safeguarding
and Child Protection	guidelines outline the basic safeguarding procedures
Procedures 2022	which should be followed by all local authorities in Essex.
Domestic Abuse Act	Updated the definition of Domestic Abuse, recognizing it
2021	relates to aa range of abusive behaviour - physical,
	sexual, violent or threatening, psychological, emotional
	and coercive or controlling acts are now recognized as
	criminal abuse.
SET Safeguarding	Set out clearly how concerns about adults at risk of
Adults Guidelines	abuse will be managed within the framework set out in
2019	the Care Act (2014) and associated statutory guidance.
	This statutory guidance sets out how organisations and
Working Together to	individuals should work together to safeguard and
Safeguard Children	promote the welfare of children, and how practitioners
2018	should conduct the assessment of children.
Keeping Children	Schools and colleges in England must have regard to it
Safe in Education	when carrying out their duties to safeguard and promote
2019	the welfare of children. The guidance includes everyone
	under the age of 18.
Data Protection Act	Provides a comprehensive framework for data protection
2018	and stronger sanctions for malpractice. It sets new
	standards for protecting general data, in accordance with
	the General Data Protection Regulation (GDPR), giving

	people more control over use of their data, and providing
	them with new rights to move or delete personal data
Working Together	Working Together 2018 set out the new Multi-Agency
2018	Safeguarding Arrangements (MASA) that all local
	authority areas had to have in place by the end of
	September 2019 to replace the previous Local
	Safeguarding Children Boards (LSCBs).
Homelessness	Housing Authorities are required to refer persons with
Reduction Act 2017	dependent children who are ineligible for homelessness
	assistance or are homeless or threatened with
	homelessness intentionally to local authority children's
	social care, as long as the person consents. If unable to
	obtain consent, the Council can disclose information to
	Social Services if they believe the child is, or will be, at
	risk of significant harm.
Children and Social	Intended to improve support for looked after children and
Work Act 2017	care leavers, promote the welfare and safeguarding of
	children, and make provisions about the regulation of
	social workers.
Sexual Communication with	Groomers aged 18years or over face up to 2 years in prision
a Child Act 2017	if they target children (under16) through mobile phones and
	social media
Criminal Justice and Courts Act 2015/16	Length of sentencing is reviewed each year
Counter Terrorism	Enhances the ability of operational agencies to monitor and
and Security Act 2015	control actions of those that pose a threat
Care Act 2014	Outlines the responsibility of local authorities to carry out
	safeguarding enquiries where it is suspected that
	someone is suffering or at risk of abuse or neglect; and
	the obligation to create Safeguarding Adults Boards

	(SABs) in every area in order to bring together the key
	local partners to focus on safeguarding strategy and
	practice.
Anti-Social	Part 9 strengthens the arrangements for protecting the
Behaviour, Crime and Policing Act	public from sexual harm and violence provided for in Part
2014	2 of the Sexual Offences Act 2003 and Part 7of the
	Criminal Justice and Immigration Act 2008 respectively.
	This part also introduces a new power to tackle Child
	Sexual Exploitation at hotels and strengthens existing
	powers to close premises used for such purposes. Part
	10 outlines forced marriage as a criminal offence in
	England and Wales, punished by up to seven years
	imprisonment. It also applies to UK nationals overseas
	who are at risk of becoming the victim of a forced
	marriage.
Children and Families Act 2014	The Act makes changes to help children get adopted faster if adoption is the right thing for them. It will help children who are in the care of the council to do better at school. It will make changes to help the family courts work better for children. It will make changes to help children and young people who have a disability or special educational needs at school. It will also change the way the Children's
Protection of	Commissioner works for children. Established the Disclosure and Barring Service (merging
Freedoms Act 2012	the functions previously carried out by the Criminal
	Records Bureau and the Independent Safeguarding
	Authority). The Disclosure and Barring Service process
	, tautionity). The Discission and Darring Control process
	requests for criminal records checks: decide whether to
	requests for criminal records checks; decide whether to
	place or remove an individual from a barred list; place or
	place or remove an individual from a barred list; place or remove a person from the children's or adults barred lists
	place or remove an individual from a barred list; place or

Deprivation of Liberty Safeguards 2008	Guidance for authorising the deprivation of liberty in hospital and care homes of individuals who lack mental capacity to consent to treatment or care they may need.
Safeguarding	Provides the legislative framework for a vetting and
Vulnerable Groups	barring scheme for people who work with children and
Act 2006	adults with care and support needs.
	Created the Independent Safeguarding Authority (ISA),
	which aims to prevent unsuitable people working with
	children and adults with care and support needs. It
	includes social care services, as well as health,
	education, housing support and supporting people
	services.
Mental Capacity Act	Provides a statutory framework to empower and protect
2005	those (aged 16 and over) who may lack mental capacity
	to make decisions for themselves; and establishes a
	framework for making decisions on their behalf. It puts
	arrangements in place for advocacy support and best-
	interest decision-making.
D (1.)(1.)	
Domestic Violence, Crime and Victims	Reforms on domestic violence and introduced a new offence
Act 2004	of causing or allowing the death of a child or vulnerable adult
Children's Act 2004 (1989)	Places a statutory duty on local authorities to consider
(1909)	the need to safeguard and promote the welfare of
	children across all of their services.
	(2004) Section 10 – Outlines the duty to promote inter-
	agency co-operation between named agencies (including
	district councils). There is a reciprocal duty on those
	agencies to co-operate with the Child Support Agency
	(CSA) in budget pooling – a key provision that underpins
	children's trusts arrrangements
	(2004) Section 11 places a statutory duty on district
	councils to make arrangements to ensure that in

	discharging their functions they consider the need to
	safeguard and promote the welfare of children.
	(1989) Section 17 - Children In Need: The Local
	Authority has a general duty to safeguard and promote
	the welfare of children within their area who are in need
	and to promote the upbringing of such children by their
	families.
	(1989) Section 47 – Children At Risk: The Local Authority
	shall make enquiries where there is reasonable cause to
	suspect that a child or young person living in the area is
	suffering or is likely to suffer significant harm.
Licensing Act 2003	Including selling alcohol to children, licensing of
	premises and taxis.
Female Genital	Made FGM illegal in this country. It is an offence to,
Mutilation Act 2003	undertake the operation (except on specific medical
	grounds), assist a girl to mutilate her own genitalia, and
	assist a non-UK national or UK national to undertake
	FGM of a UK national outside the UK (except on specific
	medical grounds).
Sexual Offences Act	Outlines that sexual activity with a child under 13 is never
2003	acceptable and that regardless of circumstances children
	of this age can never legally give their consent. Any
	sexual intercourse with a child under 13 will be treated as
	rape.
	Creates a new offence of meeting a child following
	sexual grooming. This made it a crime to befriend a child
	on the internet or by other means and meet or intend to
	meet the child with the intention of abusing them.
	Outlines 'abuse of a position of trust' and protects
	vulnerable 16 and 17 year olds by prohibiting sexual
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	contact between adults and children under 18 in schools,
	colleges and residential care.
Homelessness	It is a requirement for the Council to refer homeless
Act 2002	people with dependent children who are ineligible for
	homelessness assistance or who are intentionally
	homeless to Children's Social Care, but only if the
	person consents. If unable to consent, the Council can
	disclose information to Social Services if they believe the
	child is, or will be, at risk of significant harm
Care Standards Act 2000	Sets out a regulatory framework and standards for
	services people might receive. This applies to regulated
	services such as residential care, domiciliary care or
	adult placement schemes.
	Part 7 makes provision for the Protection of Vulnerable
	Adults (POVA) scheme to prevent abusers from working
	with adults at risk.
Human Rights Act	Sets out the fundamental rights and freedoms that
1998	everyone in the UK is entitled to.
Public Interest	The Act protects workers from detrimental treatment for
Disclosure Act 1998	victimisation from their employer if, in the public interest,
	they blow the whistle on wrongdoing.