

9. What improvements would you like to see made in the car parks?

Appendix 2

Back Lane

Good lighting, CCTV

A parking space for motorcycles & scooters in all Council car parks

Separate parking for season ticket holders

The wall by toilets removed as dangerous

Bring back 1 hour charge, ½ hour is useless and I should not have to pay for 2 hours. I feel uneasy using Rochford Square at night time

CCTV & free parking for local residents

Removal of recycling bins as they are not emptied regularly causing it to be unsightly & dangerous

Free parking

The price for residents is far too high, we live in the centre of Rochford, come on be fair. Camera TV

The Back Lane car park is sufficient for my needs

Change of charges ie. I often need to stay longer than 30 mins but never 2 hours, I would like to see 20p for 1 hour charges

I'd like to see separate entrance & exit. The arrangement is diabolical - should never have been passed by planning. Have you tried to negotiate the entrance & exit it is quite laughable. Do something

More ticket machines by recycle bins and more wardens

Free 10 minute ticket (eg to visit cashpoint or pick up prescription)

Just that it would be nice to see 1 hour then increase time after that because ½ hour is too short to do anything

More lighting

Parking bays must be painted regularly, more ticket machines required

Paying for 30mins or 1 hour, most of the council car parks are for 2 hours only

None come to mind

CCTV, better lighting, disabled bays

Return of the 1 hour for 30p ticket please

Bays for season ticket holders only

It should be 20p up to 1 hour. I have to pay 40p to go to PO or doctors for 35-40 mins

More parking bays, less disabled bays

The parking bays next to hedges are too narrow, causing difficulty opening door/scratching door

More disabled spaces

More parent & child spaces

More lighting

A ticket designed for when in doctors & kept waiting to give chance to pay extra & not receive a fine

Appendix 2

Cheaper long stay for business workers

No payment for parking (like Benfleet)

Reduce parking ticket price for the people who live in West St. TV & camera for sure

None

None

Return to 1 hour parking period

Business & workers in Rochford should have reduced rates for parking

Large difference in price between 5 hrs and over, have stopped parking now

Free parking abolished in Rochford Market Square

First 30 minutes free or possibly 1 hr to allow for Drs appt in Rochford

Better access from road

Rayleigh car parks to have 30 min stay, as in Rochford, for short shopping trips

An hourly rate

Charge for 1hr instead of ½ hr or 2 hrs

Free parking each day after 1pm

Parks adequate at the moment

Pay for time used on exit this would help the shop keepers

Notices stating that a ticket must be purchased and not to sit in the car just waiting for the wife to finish her shopping & taking up a parking space without paying!

I think a minimum of 1 hr would be better than a jump from ½ hr to 2 hrs. I only ever use 30-45 mins & have to pay the 2 hr fee of 40p

Castle Road

The machines accepting £2 coins properly

Free parking & more frequency patrol officers

Better control of supermarket trolleys

More lighting, more speed restriction signs

I would like to see 'up to 1 hour charge' come back - I don't like paying up to 2 hours when I'm only in town for 45 minutes - every day

More spaces including better 'policing' of disabled spaces

CCTV monitors to all car parking areas

More lighting in Castle Road car park

I would like to pay for 1 hour again

None

More long stay spaces

Pay on exit machines in car parks in Rayleigh

Pay on way out for the time used, on a ticket displaying time on entry

Improved lighting for Winter evenings would benefit customers who work late

Better lighting at night - late evening

20p should cover you for 1 hour

Better lighting, Castle Rd is often in complete darkness in the entrance area

More concessions for business workers

Castle Road could do with better lighting - It's quite dark at night & feels unsafe in Winter

One more ticket machine in Castle Road car park please

More spaces & free ½ hour parking at school times

Easier exits at Websters Way

CCTV cameras, better lit at night, patrol officers patrolling during day

More spaces between bays - too close to open doors

All day parking in Websters Way, Castle Road is too small

Change Websters Way to long term car park instead of Castle car park

More of them

More spaces allocated to season ticket holders

Yearly parking permits similar to the scheme in East Devon

Free parking for 30 minutes, wider bays

Hockley

Free parking all day Saturday, cleaned more often

People using the bays correctly not taking space for 2 cars

More official parking spaces

No parking fees at all, this council has killed off the town centres with greed

Market Rayleigh

Cheaper fees, Sunday free

Keep the rates low

None - they seem adequate

Fines for people who park their cars over white lines, thus making it difficult for others

Cheaper rates, some days free

More disabled bays

Shorter ticket times say 15 mins for quick visits to particular shops

Appendix 2

Pay on exit - this avoids either having to pay for parking you are unlikely to use, or having to pay a penalty or curtailing shopping if you meet a friend & chat

None - other than to make free / keep free parking on a Saturday afternoon an encouragement for shoppers in Rayleigh

Free parking weekends

Reduced rates or pay on exit

Mill Hall / Bellingham Lane

Better lighting in multi storey areas

More lighting

More long term parking, wider bays

More spaces please, often difficult to find a vacant space

Where possible no overhanging trees

More lighting

More parking spaces

Pay on exit method, some meetings go on longer than expected

One hour parking for 20p as ½ hour is not enough time

Free

Pay on exit, gritted in frosty weather

More long stay parking, clearer signs as to which car park is long stay & short stay

Thank you for adding another ticket machine at Mill Hall, has increased the chances of one machine working. You could put boards up in car parks showing other car park area in town for those who do not know the area and find the car park they are familiar with is full

Paying on exit, don't have to rush back to car - ticket expiring

Litter bins & bright - well lit

More parking spaces

More lighting

Pay on exit definitely, security cameras. Allow a couple of minutes after the ticket runs out because if you leave work a couple of mins late you can get a ticket. Also if your windscreen gets iced over its not your fault if you can't see the ticket

Stop skateboarders

The Approach

As a season ticket holder have allocated spaces at the station - All taken by 7:30am

More bays for season ticket holders. People without permits to stop parking in ticket holder zones

More spaces at station, particularly season ticket, also another machine at different spot

Season ticket holders should have priority to park - If I get to the car park after 8am I can't always park

Slightly wider bays Enforcement of season ticket bays. Approach to be better laid out. Please ring 01702 230562

Appendix 2

Approach car park: removal of concrete bollards to making easier

Cameras

More season ticket spaces, can't park in The Approach car park after 7:30am

Remove bollards, too hard to park, DR/CR card ticket machines cheaper parking/security cameras

Season ticket permit holders only park in season ticket spaces at Approach car park, not weekly holders

More cameras as deterrents

More security to stop vandalism/break-ins

Better lighting

More lighting

Brighter lighting, more machines & cameras

More lighting & diagonal spacing as promised for The Approach car park

Cameras & regular patrols, by police preferably

Websters Way

1 hour parking, more ticket machines

More spaces

Speed restrictions when driving in and out

Rubbish cleared up

½ hour isn't long enough 2 hours is too long, would like 1 hour to come back

½ hour free spaces everywhere to encourage local trading

More trader refunds, smaller fee for parking up to 1 hour

Clearer notice of free Sat pm parking plus 20p for ½ hour too short how about 30p for 1 hour

Disabled bays not to be used by other drivers

Free parking permits for people who work in town

More spaces needed

Ticket machines to have 1hr-2hr

1) Improve lighting 2) Improve landscaping 3) Close top exit of Websters Way car park

Mother & child parking spaces with room on either side to get kids in & out (not tucked away in far corner of car park) Pay according to length of stay at end of parking period

1) Winter illumination of ticket machines 2) Reduction of fees for first 30 minutes

More lighting, especially Mill Hall car park

For the price of parking, better security. Penalty charges by length of overstay of ticket, especially if you are in doctors surgery you can't leave to put another ticket in window and we all know how long you can be caught in there

The 30p fee for 30 mins extended to 1 hour - there should definitely be a provision for a 1 hour parking

Appendix 2

Pay on exit scheme

Easier access. Free parking for residents would encourage me more

Pay on exit would make me stay in High Street longer, obviously spend more money

Access to Websters Way

Pay on exit or free parking

Longer than ½ hr when you have only to visit a shop for 35-40 mins

20p - 1hour, 40p - 2 hour

Websters Way - improved top exit

Exit to Eastwood Rd and/or Bull Lane

Free car parking

Wider parking spaces for 3 door cars, they are far too narrow and my door is forever being knocked

Better surfaces as these are lethal to walk on when icy + 5mph speed signs

Cheaper

A motorcycle park that is under cover

20p for 1 hr. Between ½ hour & 1 hour have to pay 40p. Castle Point is 20p up to 1 hour. Council gets 40p most times as cannot risk only 30 mins they must make a fortune out of this con!!

One hour parking fee

Toilets made available

Not having to pay

Wider gaps please

Pay on leaving to prevent penalty charge for overstay. Impossible to know how long stay will be when banks/shops etc busy ie. Christmas

More spaces & more ticket machines

1 hour parking

1 hour parking for 20p if you go in your lunch hour ½ hour is too short & 2 hours is too long

I would like to see free parking all day on Saturday

Free parking

More spaces

Parent & baby bays, there are none & spaces are tight

Leave well alone - Please!

Entrance from mini roundabout (from Eastwood Rd) not ideal - ie. difficult/restrictive width

A designated part for motor cycles

A one hour period for perhaps 30 pence

Toilets in car park, 1 toilet in Rayleigh. Not enough

Appendix 2

All day ticket for Websters Way

It is scandalous that I have to pay 40p for 1hr parking

Websters Way should be long term parking

Cheaper

Revert back to 6pm

Patrol Officers to exclude teenagers after dark in the car parks

Keep free parking for short stay & Saturday pm as we had outside Boots before

Cheaper parking, more parking

I would like to pay when leaving car park, because don't always know how long you might be

Wide mother & child spaces

Pay on exit

No payment or very low to encourage people. I avoid Rayleigh for that reason

More spaces required, I gather that the person who designed the road layout in Rayleigh doesn't drive - It's disgusting, they have ruined a nice town

Monitored mother & baby spaces

Websters Way - better entry & exit positions off Eastwood Rd or Bull Lane, bottlenecks on Websters Way exit continuously

1 hr parking fee. It's ridiculous jumping from 30 mins to 2 hrs

Not to be used for people who work in Rayleigh, let their companies provide parking

Patrol Officers to work after dark to stop skateboarders & bikers

Pay on exit

Put them underground and cover them with landscaped gardens and leisure facilities (I know its too expensive) But Rayleigh is turning into a huge car park to service a boring town centre

Section D Item 2 How can you get a refund if ticket is on the car?

Eliminate payment in car park to encourage people into town shopping rather than go out to retail parks etc

CCTV and attendant there all day to prevent these occurrences

A machine where you pay for the time you are there (Like in the Royals)

None

None

We should be able to pay for the time we are there not have to pay for 2 hours when you only require 1

To pay on leaving so no need to hurry back in case we're overtime

More staff around to look after your cars

Parent & child spaces

More of them

Appendix 2

More available parking spaces

More machines, better lighting

Fill in potholes more regularly

More spaces

Option for 1 hour parking, machine to give change, I received penalty notice because I went for change, had kids with me so it took longer - not pleased! More exit options to ease traffic problems

A daily rate at Websters Way

Free parking to encourage visitors & keep High St alive

Several free bays for dropping off at doctors (say 10 mins) eg leaving renewal prescription

I am satisfied with the car parks

The entry is tight for larger vehicles - a bay for the bottle banks etc

First 20-30 mins free. Price break at 1 hour rather than ½ hour and 2 hour

CCTV and wider parking bays so your car isn't bumped

Wider spaces and info on the Trader Refund scheme

Wednesday market day need for more spaces

A 1 hr ticket, 30 mins is not enough, 2 hrs too much

Clear arrow marking for travel direction

Parking for 4 hours eg for hairdressing appts

Happy as they are

CCTV

Pay on exit. Close Webster's second gate, car park used to jump traffic

Payment by time basis, ie the time you have parked for

Price change, 20 min charge then 2 hours is not right. 1 hour charge of 20p. Rayleigh needs shoppers to survive

More spaces, more free periods like Saturday afternoons

Pay on leaving

More lighting

Free parking for High St workers

Wider spaces easier access into car park

Speed ramps to reinforce speed restrictions

More

Make all boards clear & visible to everyone

Toilet facilities & town map board

1 hour - 1½ hour parking, best of all no fee parking. May I suggest no parking all day Saturdays

Appendix 2

Discounts for rate payers of Rayleigh

Installation of CCTV cameras

Bring down prices

Remove trees that obstruct parking bays

Allocation of bays for season ticket holders

Access is quite restricted, can it be widened?

I must have paid for the car park by now in overpayments each time I use it & I am enraged that I had a ticket slapped on my car the minute I was late back especially since it was unavoidable & I explained. I also think tickets should be transferable - you should only be able to charge once per space per time limit

Free after 10am for OAPs

1 hour parking, ½ hour is not enough to get to back

Ticket for 1 hour parking as from ½ hour to 2 hr is expensive

Pay on exit. One hour parking ticket

What traders give refunds? Lists should be shown in car park

Cheaper parking, same ticket use in all car parks in Rayleigh

Space for taxis and a telephone call system from the High St. Taxis banned from Boots lagoon and public spaces

Wider bays as two door cars often wider and people just don't care if they hit your car

Better lighting

Perhaps 4 hrs for 80p. More lighting for evenings. See more of patrol officers

More long stay parking available & cheaper for long stay

Easier driving - going into the car park (lane is restricted with bollards)

More space. Free parking. People sued for using disabled bays when they shouldn't

Return Rayleigh car park to 30p if you only want to stay 30 mins-1 hour

The entrance and exit for Websters Way can be very narrow and congested

CCTV cameras, more patrols including path to doctors surgery

More parking attendants to organise parking

Payment on exit machines would personally make life easier for me

Paying for 1 hr parking instead of ½ hour or 2 hr parking

A one hour ticket; security cameras; lighting at night

Free parking

Facilities for 1 hour parking, ½ hour too short or 2 hours too vast range

Facility for parking for 1 hour

Free parking. Limit 3 hours. Pay on exit machines

Pay as you exit

Entrance at Websters Way improved, too narrow, especially at night

20p price for 1hr 40p as it is ½ hour too short

None

More disabled spaces

Lighting & surfacing

Would like to see 1 hr parking time in Websters Way

Better lighting, discourage skateboarders from using car park

Seems adequate

Lower prices

Websters Way is a good car park, but Rayleigh could do with more spaces

Skateboards prevented, litter & rubbish removed, better night lighting

1-2 hour parking time, lower prices, longer free times

None

Crazy idea having 30 mins and 2 hrs why not have 1 hr parking also

A cheaper price up to 1 hr

Please restore the one hour parking time

More traders taking part in the traders refund scheme

Need for a 1 hour parking fee. Will only stay ½ hour rather than waste 40p

That it is cleaned on a regular basis. The disabled bays are kept for the disabled - I have seen it abused

More parking spaces

Longer parking time 4-5 hrs. Free parking Sunday

A fee for 1 hour stay - now it's ½ hour or 2 hours

To be free all day Saturday

More spaces as people are getting aggressive over spaces

1 hr ticket

Toilets in good state for all car parks. Open!

Attendants should be aware of permit holders, whether displayed or forgotten

Regular maintenance of lighting - some lights are frequently off

Issue of 1 hour tickets would be popular

To pay upon leaving

Emphasising free parking Saturday afternoon

Prominent floor arrows for direction of cars in and out

Appendix 2

Fill pot holes

Removal of trees

Would have been better to use the plot which is now being built on in Websters Way for more car parking

To have up to 1 hr parking for 30p as they used to have, also removes trees as makes parking difficult

Wider car park spaces as they have at Bluewater, some cars are wider than others and this is not allowed

Coin machine for small change

Because of the Somerfield car parking policy (eg 30p per ½ hour, 1½ hour maximum) too many people trying to park in Castle Road car park. As a result this causes a big problem to people who work nearby and who need to park everyday

Pay when leaving machines

Wider bays

More than one

Give change in the machines

I am disgusted at now having to pay for 2 hours when I mostly only need 1 hour (but more than 30 mins)

2nd entrance to Websters Way - One is hopeless, causes traffic jams around Rayleigh

More car parks especially in Hockley

Pay on exit

A charge for up to 1 hour - not as at present

CCTV. More visible police presence at night

Saturday free parking sign should be on machine not board

Please take note of survey results and act on them

Free parking

Rayleigh Market Wednesday, why can't disabled elderly use Council office car park? There are always plenty of parking spaces

Machines that give change

More spaces

One way system was best

More lights working correctly

Paying for 1 hour parking

I would like to pay for 1 hour not ½ hour or 2 hours

At Websters Way please make a 4-5 hour facility

Ending of ½ hour stay, replace with 1 hour

More free parking especially doctor visiting

More spaces required sometimes have to ride around for a space