

## **SHELTERED HOUSING MANAGEMENT – ANNUAL REPORT**

### **1 SUMMARY**

- 1.1 Members to consider the management of the twelve sheltered housing schemes as it relates to Best Practice.
- 1.2 This report emanates from work undertaken last year by the Overview and Scrutiny Committee as explained in 2.3, below.

### **2 INTRODUCTION**

- 2.1 Sheltered Housing provides accommodation for the active elderly, more of a 'safe haven' as tenants grow older. Tenants have the opportunity to develop a social life through use of the communal facilities. It is not a care home or a nursing home as defined by the Housing Act 1985.
- 2.2 Tenants have a secure tenancy to their flats, they are independent and can come and go as they please.
- 2.3 Last year, Members undertook a comprehensive review of Sheltered Housing in relation to tenants security, health and safety. As part of that review they asked for an annual appraisal against benchmarked best practice for consideration by this committee.
- 2.4 Essex County Council (ECC) evaluates schemes against a model for Supporting People funding and this was adopted as a template for comparison.
- 2.5 Supporting People review the service with reference to six core service objectives. This report is based on those services and how they are evidenced. (Appendix A)
- 2.6 This evaluation exercise is broken down into six elements. They are:-
  - Needs and Risk Assessment
  - Support Planning
  - Security, Health and Safety
  - Protection from Abuse
  - Fair Access, Diversity and Inclusion
  - Complaints

ECC will be conducting a Supporting People Service Audit later this year but the Head of Service has self-assessed Rochford's twelve schemes against the following criteria:-

- D No formalised approach to support planning and service provision
- C Basic provisions to support planning and service provision in place
- B Enhanced provision in place
- A All criteria met

- 2.7 In all cases, schemes fall into the 'C' category with some marked gaps in service provision. The full assessment criteria, which runs to 35 pages, has been placed in the members Library for reference. Members may wish to refer to this quality assessment framework and decisions arising from the review of sheltered housing undertaken by the Overview and Scrutiny Committee earlier this month.

### **3 RECOMMENDATION**

- 3.1 It is proposed that the Committee **RESOLVES**

To note the content of the report on sheltered housing management and how it relates to best practice.

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#### **Background Papers:-**

None

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