Appendix A

Community Safety Action Plan October Update

Best Value Review – Community Safety

Action Plan

Action	Timescale	Resources	October Update
Addressing fear of crime			
Challenge media sensationalism of crime by promoting the relatively low levels experienced in the district			
 Through provision of information to residents in Neighbourhood Watch newsletters 	Quarterly Newsletter	Successful bid for £1000 2003/04 Home Office Funding	Two produced since April 2003
Provide advice and information sessions to community groups, particularly those vulnerable to crime, including young people	As required. 15-20 Sessions per year	Community Safety Team Information Packs	Since April 2003 the Community Safety (CS) team has been out on 15 general public sessions, 3 sessions for older people and 5 for youths. These include tenants meetings, in conjunction with the Council's Tenant Participation Officer, talks at day centres and schools.

Investigate the potential to provide information and advice to young people through 57 South Street	September 2003	Community Safety Team Information Packs	The Youth Service has conducted an evaluation of its provision of advice and information for young people at 57 South Street. This is currently being analysed.
By promoting positive images of young people in the community	2003/04	Community Safety Team Communications Officer	A youth strategy group has been set up by the Partnership to partly address this and other youth issues. To date initiatives that have resulted from this group have been educationally focussed such as the 'Road Runner' , a car safety scheme for youths that took place in November 03. All Partnership agencies to report back with initiatives to bring to media attention.

 Being proactive with local media in promoting good news stories relating to community safety, including use of Rochford District Matters (RDM) 	Ongoing	Community Safety Team Communications Officer Bid for Home Office funding of £1400 towards RDM 2003/04	The Summer edition of RDM gave information on abandoned vehicles, litter, drugs and alcohol. A drink alcohol level calculator was offered to readers and 55 calculators were then sent out. The Autumn edition provided information on Crimestoppers, Family Factfile, and a free gardening service. There was a BBC Essex radio interview on bogus callers
Encourage zero tolerance to 'Hate Crime' and encourage people to report it to the Police by delivery of the Hate Crime Initiatives.	2003/04	Home Office funding bid £2000 pa 2004/06	The Community Safety Team is directed by the Police on this. The Hate Crime initiative has been promoted at various weekday and weekend roadshows and events. The police detection rate was set at 50%. So far it is running above target at 80%

•	Provide information and advice such as leaflets and website updates on how people can reduce their vulnerability to crime such as graffiti, vandalism, litter, dog fouling, abandoned vehicles, decriminalisation of car parking	Ongoing	Rochford District Council To be funded from Crime and Disorder Reserve. Estimate of £500 pa.	The main outcome has been the increased production of leaflets - domestic violence, drug needles leaflets. The Community Safety Website, as part of the Council's Intranet, was set up in 2003 and is to be expanded. A draft graffiti protocol has been drawn up by the Community Safety Team in October following a consultation period and is awaiting approval prior to application for Home Office funding. A speeding campaign with the Fire Service was launched on 27 October 2003 and posters were put on buses on 3 November 2003.
•	Record incidents of Crime and Disorder nuisance problems as reported to Rochford District Council to help identify trends and to be used to support Partnership initiatives when required.	Completed and ongoing	Officer time	The data base was set up in September 2002. The information recorded include calls and contact made to the Community Safety Team by the public

Support for victims of crime by supporting intermediaries			
Provide support for intermediaries by providing information			
 Providing information to intermediaries on areas of neighbourhood dispute to provide mediation and advice (CAB mediation funded via Rochford District Council) 	Establish by July 2003	Successful bid for Home Office funding of £1000 to CAB for debt management for youths in schools 2003/04	CAB can no longer provide mediation. Alternative providers are currently being sought by RDC. Howe ver, a debt management programme by CAB began in September.
 Providing information on where to gain advice and who does what – a Directory of Community Safety Information, Advice and Contacts. Make available via Rochford District Council website. 	March 2004	Rochford District Council. To be funded from Crime and Disorder Reserve for 2003/04. Estimate of £2500	In April 2003 the target for completion of a combined directory was March 2004. So far, individual packs on drugs and domestic violence have been produced and will be incorporated into the directory.

Provide financial support to intermediaries from the crime and disorder reserve where there are opportunities to extend the support given to victims of crime			
Provide funding to Victim Support to provide additional support	2003/04	Successful bid for Home Office Funding £1500 in 2003/04	Victim Support in April 2003 were looking at providing a drop in service for all victims of crime but can now only provide a specific service with Basildon Womens Refuge for victims of domestic violence via 57 South Street. This drop in service started in September 2003. Victim Support are also currently looking at providing a drop in service for all victims of crime at an, as yet, undecided hospital location in Essex. If successful, the service will be expanded across the County.
 Secure funding to provide a women's second stage accommodation refuge in the district (providing five move on places) 	2004/05	Housing Corporation has now provided Swan Housing Group with a £310,000 social housing grant. Joint Rochford District Council and Castle Point Borough Council project	Public consultation was postponed, due to a decision regarding revenue funding by the ODPM being put back to December 2003

Provide funding towards a domestic violence outreach advice service in the district	2003/04	£9500 from Rochford District Council Homelessness Service Expenditure, Housing Services was provided	Since 5 September 2003 a drop in service is provided at 57 South Street
Partnership			
To continue to work with partners to address crime and disorder issues as identified in the Crime and Disorder Reduction Strategy, and maximise the potential of Home Office Funding in the District.			
 Quantify and cost the resources provided by Rochford District Council to the Crime and Disorder Reduction Strategy to enable the Community Safety Team to target their work for the partnership and for the Council 	September 2003	Community Safety Team	In drawing up the existing strategy the Partnership secured Home Office funds for RDC in recognition of the need for administrative support. This is again being taken into account for the audit of the existing strategy and putting together the new 2005/08 strategy. Work to commence in December
- Continue to work closely with Castle Point Borough Council and the Castle Point Crime and Disorder Reduction Partnership to jointly implement the Crime and Disorder Reduction Strategy, sharing costs and resources as appropriate	Ongoing	Crime and Disorder Reduction Partnership	More than half of the initiatives within the current strategy are shared with Castle Point

 Continue to engage other partners, including new partners, in the leadership and implementation of the Crime and Disorder Reduction Strategy 	Ongoing	Community Safety Team Crime and Disorder Reduction Partnership	An average of 13 representatives regularly attended the Partnership by the end of 2001. By June 2003 attendance was averaging 23. The Fire Service is now a key member of the Partnership and is active in initiatives such as speeding and youth issues. Since the Parish Conference in February 2003, working links with the Parishes have improved and representatives from Parishes attend on an ad hoc basis.
 With business representative organisations, develop initiatives to reduce business crime in the district 	March 2004	Community Safety Team Economic Development Officer. A successful £4200 bid submitted to the Home Office for 2003/04	The Federation of Small Businesses attends Partnership meetings. The Community Safety Officer also attends the Business Crime meetings and, at this stage, businesses are being encouraged to report crime, and advice is given on designing out crime. A business crime survey will be undertaken in December 2003.

-	Consolidate relationships with Parishes to address local crime and disorder issues, Parish Conference, Parish crime and disorder reduction bids.	Annual January - March 2003	A bid for Home Office funding of £1500 2003/04 to fund a conference. Parish bids of £9,600 from Home Office funding for security improvements in Stambridge and Hullbridge. 2003/04.	As a result of improved communication between Parish and the RDC Community Safety Team since the Parish conference in February 2003, more information has been passed on to the Community Safety Team, and in turn the Police. As a result of this, for November and December 2003 the police will concentrate on crime and anti-social behaviour in Hockley and Hullbridge (two hot spot areas in the District)
_	Work with Essex County Council Youth Service and the Crime and Disorder Partnership to provide diversionary projects to address youth nuisance in the area	Ongoing	Community Safety Team, Leisure Services, Youth Services.	This is an ongoing item. There have been a number of initiatives such as the aforementioned Road Runner car awareness scheme, the DJ project, Crucial Crew, domestic violence training in schools, drug prevention activities, debt management in schools, support for the Stambridge Youth Centre. The possibility of providing a youth drop in service has been explored but has since been abandoned due to finding a suitable venue.

 With Partners, introduce greater project evaluation to Crime and Disorder Reduction Partnership and Rochford District Council schemes To work with partner community safety teams and Crime and Disorder Reduction Partnerships in the County to address community safety issues as identified in County Community Safety Review - Drugs and Alcohol. 	Ongoing	Officer time	Evaluation is available for certain projects, such as Crucial Crew and school domestic violence programmes. There remains a need to increase the evaluation of initiatives. This has now been incorporated into the audit of the current strategy and production of the new strategy commencing December 2003 throughout 2004 to its approval in March 2005
- With partners in the Crime and Disorder Reduction Partnership identify actions from the Best Value Process, which are relevant for Rochford and to be actioned	June 2003	To be identified from successful Home Office funding bids in 2003/04 & new bids for 2004/05	The Drug and Alcohol Reference Group have identified the necessary actions and incorporated it into their 2003-05 Action Plan which has been submitted to the Drug Action Team. This includes aims to reduce drug related crime such as awareness training for parents and procedures for collection and disposal of needles

Continue to work closely with Essex County Council and Castle Point Borough	Ongoing	Successful Home Office Bid 2003/04 £16249 (plus	The Drug Reference Group is now called the Drug and Alcohol
County Council and Castle Point Borough Council and the Drug Reference Group to jointly implement the Drug and Alcohol related Crime and Disorder Reduction Strategy, sharing costs and resources as appropriate		Bid 2003/04 £16249 (plus joint funding with Castle Point Borough Council)	now called the Drug and Alcohol Reference Group (DARG), and represents both Rochford and Castle Point. Funding for joint initiatives is shared proportionately by the two authorities. Next years funding from the Home Office, as well as the new Crime and Disorder Reduction Strategy for 2005-08, will be influenced by the 'Community Safety in Essex improvement schedule' that was produced in November 2003. This is the implementation document of the County Best Value Review on drugs and alcohol produced by the Best Value Implementation Support Group.

Rochford District Council working together to improve community safety						
Continue to mainstream community safety in all aspects of the Councils work, to ensure activity is 'joined up' and consistent						
- Corporate induction to Community Safety	Establish by December 2003	Community Safety Team	Community Safety will be integrated into the revised Council staff induction procedure being introduced in the New Year			
- Establish quarterly internal meetings of staff dealing with community safety issues to ensure that cross cutting issues are addressed, e.g. staff from housing, leisure, community planning, refuse collection, maintenance, economic development and environmental health and legal	June/Sept/Dec/April	Officer time	This is now being planned to be introduced in the New Year to coincide with the Crime and Disorder strategy audit and will be linked in with the revised staff induction programme			
- Ensure all relevant staff are made aware of updates of the Crime and Disorder Reduction Strategy and associated actions	Bi-annual	Crime and Disorder Reduction Partnership	This will be achieved through the above. It is also planned to include strategy updates on Staff Intranet. The strategy has been monitored through RDC and the Partnership at each of the Partnership meetings.			

-	Use the Community Safety Service Action Plan, linked to other Departmental Service Action Plans and the Corporate Plan, to focus the work of the team, to ensure that RDC priorities are addressed in a timely way	Annual	Community Safety Team	This is ongoing.
_	Agree the aim of the Council's community safety service and agree a range of performance measures to be reviewed annually	September 2003	Community Safety Team	This will be addressed as part of agreeing Terms of Reference for Partnership and those individual partnership agencies, including that of the Council's Community Safety Team. This has been placed on the agenda for the next Partnership meeting in January.