# CHRISTMAS AND NEW YEAR REFUSE COLLECTION (Minute 36/01)

### 1 SUMMARY

1.1 The purpose of this report is to advise Members of the proposed arrangements for refuse collection over the Christmas and New Year period and also how residents will be notified of these arrangements.

### 2 INTRODUCTION

- 2.1 Due to the number of Bank Holidays at this time of year and dependent on where in the week they fall, a special programme of refuse collection is implemented in order to minimise the disruption to the residents of the District.
- 2.2 Following the meeting of this Committee on 25 January 2001, Members requested that proposals for this year's collection arrangements be reported in the autumn for their approval.

### 3 PROPOSED MANAGEMENT

3.1	Normal Collection Day		<b>Revised Collection Day</b>	
	Mon Tues	24 December 25 December	Mon Thurs	24 December 27 December
	Wed	26 December	Fri	28 December
	Thurs	27 December	Sat	29 December
	Fri	28 December	Mon	31 December
	Mon	31 December	Wed	2 January
	Tues	1 January	Thurs	3 January
	Wed	2 January	Fri	4 January
	Thurs	3 January	Sat	5 January
	Fri	4 January	Mon	7 January
	Mon	7 January	Tues	8 January
	Tues	8 January	Wed	9 January
	Wed	9 January	Thurs	10 January
	Thurs	10 January	Fri	11 January
	Fri	11 January	Sat	January

3.2 By using this collection programme, the longest period of time between collections will be 9 days. This adheres to the Contract Specification as 10 days is the stated maximum time between collections.

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- 3.3 The last day where revised collection days are taking place will be 12 January, although the Contract Specification states that this should be by 10 January.
- 3.4 However, if Members wish to agree to this minor contract variation there are a number of advantages of this arrangement:
  - Maximum number of days between collections is kept to 9 days.
  - Traditional method of post Christmas refuse collection that the public generally expects.
  - Simple to promote to local residents and for them to understand.
- 3.5 The only alternative that would meet this 10 January deadline would be extremely unusual and require actually bringing forward collections due on 24 and 25 December to 22 and 24 December respectively. However, there would be great concern that this would result in a very large number of unpresented bins due to residents not realising their collection day had been brought forward until it was too late.
  - This would then mean that those residents would have gone 14 days between collections and a great deal of customer dissatisfaction.
- 3.6 With this programme detailed in 3.5, it would also result in 3 different collection timescales dependent on your normal collection day:

Monday - 1 week early followed by 1 week normal
Tuesday - 1 week early followed by 1 week late

Wed/Thurs/Fri - 2 weeks late

### 4 RECYCLING

- 4.1 The refuse rounds that are on the Kerbside Recycling Scheme would follow exactly the same programme as those on the standard refuse rounds regarding their revised collection day.
- 4.2 Due to the extra levels of refuse that are generated at this time of year, the grey bin would be collected each week from week beginning 17 December 2001 through until week beginning 7 January 2002. It would then revert to the normal alternate week collection with the green bin.

### 5 PROMOTION OF COLLECTION PROGRAMME

- 5.1 It is proposed that residents are made aware of the Christmas/New Year collection programme using the following methods:
  - Front page of Rochford District Matters with cut off edge

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- A5 flyer posted through letterboxes to be distributed by the Post Office
- Programme advertised on RDC Website
- A3 size posters displayed in Rochford offices reception and the Civic Suite.

### **6 ENVIRONMENTAL IMPLICATIONS**

6.1 The efficient collection of the District's refuse is important to the environmental conditions that exist throughout the District.

### 7 RESOURCE IMPLICATIONS

7.1 The cost to the Council for the posting of the A5 flyers via the Post Office Door to Door Service is £1,336 which will be met from existing budget provision.

### 8 RECOMMENDATION

- 8.1 It is proposed that the Committee **RESOLVES** 
  - (1) That the proposed programme of refuse collection detailed in Section 3.1 of this report be implemented over this year's Christmas/New Year period.
  - (2) That the methods of advertising the collection programme detailed in Section 5 be implemented. (CD (F&ES))

### Roger Crofts

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### **Background Papers:**

None.

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