

Proposed content of the Performance Report to Members for the period: April 2007 to March 2008 - Appendix B

Progress on Key CPA Objectives (Ongoing from 2006/07)

To develop cost comparison/ value for money concepts in service development and budgeting process.
To implement the chosen option for the future management of social housing stock in the District
To develop the Council's Risk Management Systems and Culture

Progress on Policy Development Objectives

To review and revise the Council's Corporate Strategy for 2007/08 onwards for consideration and approval by Council.
To further develop the documents which will form the Local Development Framework
To report on Asset Management Performance Indicators and review the Asset Management Plan.
To review and prepare a new Rochford District Sustainable Community Strategy, with Partners, for approval by the Local Strategic Partnership.
To produce an Access To Services Strategy and work programme.
<p>To review and update the following strategies for Member consideration and approval:-</p> <ul style="list-style-type: none">• IT Strategy,• Capital Strategy• Economic Development Strategy• Procurement Strategy

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Progress with other Key Projects/Service Developments

To expand & develop Cherry Orchard Country Park.
To extend Sweyne Park.
To scope and develop project options for Great Wakering youth provision.
To renew the contracts for refuse collection and recycling, grounds maintenance and street cleansing.
To complete a Value For Money study of the handyperson/handy gardening scheme.
To investigate and, if approved, to implement a Revenues and Benefits Partnership with Chelmsford.
To provide disabled facilities grants to 16 properties.
To implement a Choice Based Lettings scheme.
To improve service in Planning, Housing Benefits/Council Tax, Recycling, Environmental Health and Complaints Handling.

Key Performance Indicators: Recycling Targets

BV 82a(i)	% of total waste recycled	
BV 82b(i)	% of total waste composted	
BV 84 PROPOSED NEW	Kg of household waste collected per head	CPA Measure
BV 91b PROPOSED NEW	% of households served by kerbside recycling collection of at least 2 recyclables	CPA Measure

Key Performance Indicators: Clean, Green, Safe Targets

BV 218b	% of abandoned vehicles removed with 24 hours after council is entitled to remove
L5.1b	% of missed bins collected within 24 hours

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Key Performance Indicators: Clean, Green, Safe Targets (continued)

L5.1c	Missed bins as % of total	
L5.5b	Average no. of days by RDC to remove fly tips	
BV 199a	% of land & highways having litter/detritus	Annual result only but retain – CPA Measure
BV 199b PROPOSED DELETION	% of land & highways where graffiti levels unacceptable	Annual result only
BV 199c PROPOSED DELETION	% of land & highways where flyposting levels unacceptable	Annual result only

Key Performance Indicators: Handyperson/gardening service

Volume measure	No. of gardening service jobs undertaken p.a.
Volume measure	No. of handyperson jobs undertaken p.a.

Key Performance Indicators: Council Tax Targets

BV 9	% Council Tax Collected
BV 10	% Business Rates Collected

Key Performance Indicators: Housing Benefit Targets

BV 78a	Average no. of days for processing new claims	
BV 78b	Average no. of days for processing changes of circumstances	
BV 79a PROPOSED NEW	% Accuracy of benefit calculations	Included on Audit Commission advice
BV 79bii	% of recoverable overpayments recovered in year vs. total debt	
BV 79biii	% of overpayments written off vs. total debt	

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Key Performance Indicators: Planning Targets

BV 109a	% of planning applications which meet Government targets for determining 60% of major applications in 13 weeks
BV 109b	% of planning applications which meet Government targets for determining 65% of minor applications in 8 weeks
BV 109c	% of planning applications which meet Government targets for determining 80% of other applications in 8 weeks
BV 204	% of appeals allowed against the authority's decision to refuse planning applications

Key Performance Indicators: Housing – CPA measures

HIP	PROPOSED NEW	% Private Sector homes vacant 6 months or more	CPA measure
BV183a	PROPOSED NEW	Weeks in B&B by homeless households	CPA measure
BV183b	PROPOSED NEW	Weeks in hostels by homeless households	CPA measure
BV214	PROPOSED NEW	% cases of repeat homelessness	CPA measure

Key Performance Indicators: Other possible Targets

Local	PROPOSED NEW	Measures to demonstrate outcomes of the Access to Services Strategy and work programme - (methodology yet to be decided) for example: % Satisfaction with complaints handling.
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Key Performance Indicators: Exception reports

It is also proposed that, in addition to the measures listed above, the quarterly Performance Report to Members would provide details, on an exceptions basis, of any area where performance was giving cause for concern, thereby ensuring that Members are kept fully informed about such trends.