# NATIONAL PERFORMANCE INDICATORS FOR LOCAL AUTHORITIES AND LOCAL AUTHORITY PARTNERSHIPS

### 1 SUMMARY

1.1 This report outlines for Members the new set of Performance Indicators published by Central Government, details their implications in connection with the Local Area Agreement process, and advises Members of emerging implications of the definitions consultation paper which has now been produced.

### 2 BACKGROUND

- 2.1 In October 2007, Central Government produced a revised list of 198 National Performance Indicators which, from next year, will replace all previous Central Government sets of indicators for Local Government. A copy of the list is attached as Appendix 1.
- 2.2 Earlier this month, Central Government produced a 400 page plus consultation around the definitions associated with these indicators, frequency of collection, responsibility for collection, the spatial level of collection, etc, with a promise that following the consultation, a final handbook of definitions will be published in February 2008, for implementation from April 2008.
- 2.3 The new indicator set will be used in the context of the Local Area Agreement process, the Multi-Area Agreement process, and the various assessment and inspection frameworks being progressed for the Authority and its Partnerships, such as the emerging Comprehensive Area Assessment Framework.

### 3 DETAILED CONSIDERATIONS

- 3.1 95 of the National Performance Indicators are based on existing indicators or will use existing data sets which are already collected. Over 100 will require new data (64 indicators) or the recalculation of existing data (39 indicators). Not all will apply to Rochford District Council, but to other agencies such as the County Council, the Police, Health or Fire and Rescue. Around 60 indicators are defined at the District level and will be therefore be relevant to Rochford District Council. These are indicated in the Appendix.
- 3.2 Some indicators will apply in a partnership context. Up to 35 will be included in the new Local Area Agreement for Essex. In this context, Essex County Council have written to this Council to seek our initial views as to which would be most appropriate from a District viewpoint. Senior Management Team have met and discussed this issue prior to the Consultation Paper on definitions being produced. At that time, officers came up with a list of some 44 that might be appropriate specifically in a District Council context. These are also indicated in the Appendix.

3.3

- However, the list is just Senior Management's initial thoughts and other matters may well be equally applicable, particularly in the light of the definitions consultation paper now produced. Member's views on initial
- definitions consultation paper now produced. Member's views on initial preferences would be useful at this stage so that these too can be passed onto the County as part of the input into the new Local Area Agreement process.
- 3.4 Officers are still reviewing the definitions consultation paper to assess its implications in terms of the District Council and its partnerships. Nonetheless, it is apparent that Government envisages that data for a number of the indicators (20 indicators) will be provided through a new Place Survey, which will take place every two years. Guidelines around that survey have yet to be produced, although it is envisaged that the first Place Survey will be undertaken in Autumn 2008. The Place Survey will replace the Best Value User Satisfaction Survey. It is assumed that this survey may also replace those around Planning, Housing Benefits and Housing Management which were also part of the Best Value Survey 'package', although clarification on this is awaited.
- 3.5 Several of the new indicators around Crime and Disorder will be dependent on the new Assessment of Police and Community Safety frameworks (APACS), details of which have yet to emerge. The Government will be holding a series of workshops around the definitions during the period up to December. It is already apparent that it will be important for officers to attend these as and when appropriate to ensure there is some clarity and consistency across the organisation in terms of understanding exactly what is required.

#### 4 **RESOURCE IMPLICATIONS**

- 4.1 Whilst the overall reduction in performance indicators is to be welcomed, until the detail of the guidance around the definitions, the frequency of reporting, and applicability is assessed, it is not immediately apparent as to how much the burden to the Council will be lifted, particularly if new systems are required to collect the data and some of the individual reporting lines into Departments and other organisations remain. At this point in time, it is assumed that there will not be a significant reduction in the amount of officer time spent on this issue.
- 4.2 The requirement of a Place Survey every two years to replace the Best Value User General Satisfaction Survey every three years likewise does not appear to suggest a reduction, although details around this new survey regime have yet to emerge.

#### 5 **RISK IMPLICATIONS**

5.1 The Council will be exposed in a number of ways e.g. reputation, inspection, funding, etc, if the systems in place do not facilitate the collection of accurate

and timely data and if local priorities and resources do not help progress the national priorities as expressed by the National Performance Indicators.

#### 6 **RECOMMENDATION**

- 6.1 That the Executive Board **RESOLVES** 
  - (a) To determine their views on those National Performance Indicators most relevant to the District Council for suggesting to the County Council as relevant to the Local Area Agreement process
  - (b) To note the potential issues emerging around the National Performance Indicator set and the definitions and requirements attached to those indicators.

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#### Chief Executive

#### Background Papers:-

None

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# EXECUTIVE BOARD - 27 November 2007

## Item 7 Appendix 1

Annex B 35

# Table of new or existing indicators

	NI No	Definition of indicator	Existing – unchanged indicator or uses existing data return with no recalculation	New – existing data return but recalculation required	New data return
*	NI 1	% of people who believe people from different backgrounds get on well together in their local area	Y Y		
*+	NI 2	% of people who feel that they belong to their neighbourhood			Y
* +	NI 3	Civic participation in the local area			Y
* +	NI 4	% of people who feel they can influence decisions in their locality	Y		
* †	NI 5	Overall/general satisfaction with local area			Y
*+	NI 6	Participation in regular volunteering			Y
+	NI 7	Environment for a thriving third sector			Y
*	NI 8	Adult participation in sport	Υ.		
· · · ·	NI 9	Use of public libraries			Y
	NI 10	Visits to museums or galleries			Y
	NI 11	Engagement in the arts			Y
	NI 12	Refused and deferred Houses in Multiple Occupation (HMO) license applications leading to immigration enforcement activity			Y
· .	NI 13	Migrants English language skills and knowledge	,		Y
* +	NI 14	Avoidable contact: The average number of customer contacts per resolved request			Y
* * * +	NI 15	Serious violent crime rate		Y	
×	NI 16	Serious acquisitive crime rate		Y	
* +	NI 17	Perceptions of anti-social behaviour	Y		

7.4

\* Distinct Spatial level

Selected by Senior Management Team

Team.

	NI No	Definition of indicator	Existing – unchanged indicator or uses existing data return with no recalculation	New– existing data return but recalculation required	New data return
	NI 18	Adult re-offending rates for those under probation supervision		Y	
. *	NI 19	Rate of proven re-offending by young offenders	Y		
×	NI 20	Assault with injury crime rate		Y	
* +	NI 21	Dealing with local concerns about anti- social behaviour and crime by the local council and police	Y		
*+	NI 22	Perceptions of parents taking responsibility for the behaviour of their children in the area	Y .		
*	NI 23	Perceptions that people in the area treat one another with respect and consideration	Y		
+	NI 24	Satisfaction with the way the police and local council dealt with anti-social behaviour			Y
	NI 25	Satisfaction of different groups with the way the police and local council dealt with anti-social behaviour			Y
	NI 26	Specialist support to victims of a serious sexual offence			Y
*+	NI 27	Understanding of local concerns about anti-social behaviour and crime by the local council and police			Y
	NI 28	Knife crime rate	Y		
*	NI 29	Gun crime rate		Y	
*	NI 30	Re-offending rate of prolific and priority offenders		Y	
	NI 31	Re-offending rate of registered sex offenders		Y	
* +	NI 32	Repeat incidents of domestic violence		Y	

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· ·	NINo	Definition of indicator	Existing – unchanged indicator or uses existing data return with no recalculation	New – existing data return but recalculation required	New data return
	NI 33	Arson incidents	Y.		
6	NI 34	Domestic violence – murder	Y		
	NI 35	Building resilience to violent extremism	  .		Ý
ĸ	NI 36	Protection against terrorist attack	•		Ý
	NI 37	Awareness of civil protection arrangements in the local area			Y
	NI 38	Drug-related (Class A) offending rate		Y	
	NI 39	Alcohol-harm related hospital admission rates		Y	
	NI 40	Drug users in effective treatment			Y
Ŧ	NI 41	Perceptions of drunk or rowdy behaviour as a problem	Y	· .	
1	NI 42	Perceptions of drug use or drug dealing as a problem	Y		
	NI 43	Young people within the Youth Justice System receiving a conviction in court who are sentenced to custody	Y		
	NI 44	Ethnic composition of offenders on Youth Justice System disposals	Y		
	NI 45	Young offenders engagement in suitable education, employment or training	Y		
	NI 46	Young offenders access to suitable accommodation	Y		
	NI 47	People killed or seriously injured in road traffic accidents	Y		·····
<b>,</b>	NI 48	Children killed or seriously injured in road traffic accidents	Y		
	NI 49	Number of primary fires and related fatalities and non-fatal casulties, excluding precautionary checks	Ý		
	NI 50	Emotional health of children			Y

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NINo	Definition of indicator	Existing – unchanged indicator or uses existing data return with no recalculation	New – existing data return but recalculation required	New data return
NI 51	Effectiveness of child and adolescent mental health (CAMHs) services			Y
NI 52	Take up of school lunches	Y .		
NI 53	Prevalence of breastfeeding at 6–8 weeks from birth			Y
NI 54	Services for disabled children			Y
NI 55	Obesity among primary school age children in Reception Year			Ý
NI 56	Obesity among primary school age children in Year 6			Y .
NI 57	Children and young people's participation in high-quality PE and sport			Y
NI 58	Emotional and behavioural health of children in care			Y
NI 59	Initial assessments for children's social care carried out within 7 working days of referral	Y		
NI 60	Core assessments for children's social care that were carried out within 35 working days of their commencement	Y		
NI 61	Timeliness of placements of looked after children for adoption following an agency decision that the child should be placed for adoption		Y	
NI 62	Stability of placements of looked after children: number of moves	Y		
	Stability of placements of looked after children: length of placement	Y		
	Child protection plans lasting 2 years or more	Y		
	Children becoming the subject of a Child Protection Plan for a second or subsequent time	Y Y		

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NI No	<b>Definition of indicator</b>	Existing – unchanged indicator or uses existing data return with no recalculation	required	New data return
NI 66	Looked after children cases which were reviewed within required timescales	Y		
NI 67	Child protection cases which were reviewed within required timescales	Y	1	
NI 68	Referrals to children's social care going on to initial assessment	Y		
NI 69	Children who have experienced bullying			Υ
NI 70	Hospital admissions caused by unintentional and deliberate injuries to children and young people		Y	
NI 71	Children who have run away from home/care overnight			Y
NI 72	Achievement of at least 78 points across the Early Years Foundation Stage with at least 6 in each of the scales in Personal Social and Emotional Development and Communication, Language and Literacy		Y	
NI 73	Achievement at level 4 or above in both English and Maths at Key Stage 2 (Threshold)	Y .	· · · · · · · · · · · · · · · · · · ·	
NI 74	Achievement at level 5 or above in both English and Maths at Key Stage 3 (Threshold)	Y	· · · ·	
NI 75	Achievement of 5 or more A*-C grades at GCSE or equivalent including English and Maths (Threshold)	Y		
NI 76	Achievement at level 4 or above in both English and Maths at KS2 (Floor)	Ŷ		
NI 77	Achievement at level 5 or above in both English and Maths at KS3 (Floor)	Ý.		
NI 78	Achievement of 5 or more A*-C grades at GCSE and equivalent including GCSEs in English and Maths (Floor)	Y		

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NINo	<b>Definition of indicator</b>	Existing – unchanged indicator or uses existing data return with no recalculation	New – existing data return but recalculation required	New data return
NI 79	Achievement of a Level 2 qualification by the age of 19	Y		
NI 80	Achievement of a Level 3 qualification by the age of 19	Y .		
NI 81	Inequality gap in the achievement of a Level 3 qualification by the age of 19		Y	
NI 82	Inequality gap in the achievement of a Level 2 qualification by the age of 19		Y	· · · · · · · · · · · · · · · · · · ·
NI 83	Achievement at level 5 or above in Science at Key Stage 3	Y	· · · · · ·	
NI 84	Achievement of 2 or more A*-C grades in Science GCSEs or equivalent		Y	
NI 85	Post-16 participation in physical sciences (A Level Physics, Chemistry and Maths)		Y	
NI 86	Secondary schools judged as having good or outstanding standards of behaviour	Y		
NI 87	Secondary school persistent absence rate		Y	· · · · · · · · · · · · · · · · · · ·
NI 88	Number of Extended Schools	•		Y
NI 89	Number of schools in special measures	Ý		
NI 90	Take up of 14-19 learning diplomas			Y
NI 91	Participation of 17 year-olds in education or training		γ.	
NI 92	Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest	Y		
	Progression by 2 levels in English between Key Stage 1 and Key Stage 2		Y	• •
	Progression by 2 levels in Maths between Key Stage 1 and Key Stage 2		Y	

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NINO	Definition of indicator	Existing – unchanged indicator or uses existing data return with no recalculation	New – existing data return but recalculation required	New data return
NI 95	Progression by 2 levels in English between Key Stage 2 and Key Stage 3		Y	
NI 96	Progression by 2 levels in Maths between Key Stage 2 and Key Stage 3	• ·	Υ	
NI 97	Progression by 2 levels in English between Key Stage 3 and Key Stage 4		Y	
NI 98	Progression by 2 levels in Maths between Key Stage 3 and Key Stage 4		Y	
NI 99	Children in care reaching level 4 in English at Key Stage 2		Y	
NI 100	Children in care reaching level 4 in Maths at Key Stage 2		Ŷ	
NI 101	Children in care achieving 5 A*-C GCSEs (or equivalent) at Key Stage 4 (including English and Maths)		Υ	
NI 102	Achievement gap between pupils eligible for free school meals and their peers achieving the expected level at Key Stages 2 and 4		Y	
NI 103	Special Educational Needs – statements issued within 26 weeks			Y
NI 104	The Special Educational Needs (SEN)/ non-SEN gap - achieving Key Stage 2 English and Maths (Threshold)	Y		
NI 105	The Special Educational Needs (SEN)/ non-SEN gap – achieving 5 A*-C GCSE inc. English and Maths	Y	•	
NI 106	Young people from low income backgrounds progressing to higher education		Y	
NI 107	Key Stage 2 attainment for Black and minority ethnic groups	Y		

•	NINo	<b>Definition of indicator</b>	Existing – unchanged indicator or uses existing data return with no recalculation	New – existing data return but recalculation required	New data return
	NI 108	Key Stage 4 attainment for Black and minority ethnic groups	Y		
	NI 109	Number of Sure Start Children Centres	Y		
ł	NI 110	Young people's participation in positive activities	Y		
	NI 111	First time entrants to the Youth Justice System aged 10 – 17	Y		
	NI 112	Under 18 conception rate	Y.		
	NI 113	Prevalence of Chlamydia in under 20 year olds			Y
	NI 114	Rate of permanent exclusions from school	Y		-
ŀ	NI 115	Substance misuse by young people	Y		
	NI 116	Proportion of children in poverty			Ŷ
	NI 117	16 to 18 year olds who are not in education, training or employment (NEET)	Y .		
•	NI 118	Take up of formal childcare by low- income working families	· · · · ·		·
	NI 119	Self-reported measure of people's overall health and wellbeing			Y
	NI 120	All-age all cause mortality rate	Y		
€	NI 121	Mortality rate from all circulatory diseases at ages under 75	Y		
	NI 122	Mortality from all cancers at ages under 75	Υ.		
	NI 123	16+ current smoking rate prevalence	Y		
	NI 124	People with a long-term condition supported to be independent and in control of their condition			Y

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NINo	Definition of indicator	Existing – unchanged indicator or uses existing data return with no recalculation	New– existing data return but recalculation required	New data return
NI 125	Achieving independence for older people through rehabilitation/ intermediate care			Y
NI 126	Early access for women to maternity services			Y
NI 127	Self reported experience of social care users			Υ.
NI 128	User reported measure of respect and dignity in their treatment			Y
NI 129	End of life care – access to appropriate care enabling people to be able to choose to die at home			Y
NI 130	Social Care clients receiving Self Directed Support (Direct Payments and Individual Budgets)			Ý
NI 131	Delayed transfers of care from hospitals		Y	
NI 132	Timeliness of social care assessment	Y		
NI 133	Timeliness of social care packages	Y		i
NI 134	The number of emergency bed days per head of weighted population	Y		
NI 135	Carers receiving needs assessment or review and a specific carer's service, or advice and information	•		Y
NI 136	People supported to live independently through social services (all ages)			Y
NI 137	Healthy life expectancy at age 65	Ý		
NI 138	Satisfaction of people over 65 with both home and neighbourhood	Y		
	The extent to which older people receive the support they need to live independently at home	Y		
NI 140	Fair treatment by local services			Y

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	NINO	Definition of indicator	Existing – unchanged indicator or uses existing data return with no recalculation	New – existing data return but recalculation required	New data return
	NI 141	Number of vulnerable people achieving independent living	Y		
	NI 142	Number of vulnerable people who are supported to maintain independent living	Y		· · · · · · · · · · · · · · · · · · ·
· · · · · · · · · · · · · · · · · · ·	NI 143	Offenders under probation supervision living in settled and suitable accommodation at the end of their order or licence		Y	
	NI 144	Offenders under probation supervision in employment at the end of their order or licence	Y		
	NI 145	Adults with learning disabilities in settled accommodation	· · ·		Y
	NI 146	Adults with learning disabilities in employment	Y		
4 A.	NI 147	Care leavers in suitable accommodation	Y		· · ·
	NI 148	Care leavers in employment, education or training	Y		. <u>.</u>
	NI 149	Adults in contact with secondary mental health services in settled accommodation			Y
	NI 150	Adults in contact with secondary mental health services in employment	Y		
e+	NI 151	Overall employment rate	Y		·· · · · ·
*	NI 152	Working age people on out of work benefits		Y	
ж 	NI 153	Working age people claiming out of work benefits in the worst performing neighbourhoods		Y	
<+	NI 154	Net additional homes provided	Y	-	
*+	NI 155	Number of affordable homes delivered (gross)	Υ		

7.13

	NI No	Definition of indicator	Existing – unchanged indicator or uses existing data return with no recalculation	required	New data return
* -	NI 156	Number of households living in Temporary Accommodation	Ŷ		
* -	NI 157	Processing of planning applications as measured against targets for 'major', 'minor' and 'other' application types	Y		
*	NI 158	% decent council homes	Y.		
*	• NI 159	Supply of ready to develop housing sites	Y		
⋇	NI 160	Local authority tenants' satisfaction with landlord services	Y	· · · · · · · ·	
• •	NI 161	Learners achieving a Level 1 qualification in literacy			Y
	NI 162	Learners achieving an Entry Level 3 qualification in numeracy			Y
	NI 163	Working age population qualified to at least Level 2 or higher		Y	
	NI 164	Working age population qualified to at least Level 3 or higher			Y
	NI 165	Working age population qualified to at least Level 4 or higher			Y
	NI 166	Average earnings of employees in the area	Y A		- <u></u>
	NI 167	Congestion – average journey time per mile during the morning peak	Y		
	NI 168	Principal roads where maintenance should be considered	Y		
	NI 169	Non-principal roads where maintenance should be considered	Y		
*	NI 170	Previously developed land that has been vacant or derelict for more than 5 years			Y
+	• NI 171	VAT registration rate	Ý		
*	NI 172	VAT registered businesses in the area showing growth		Y	

7.14

	NINo	Definition of indicator	Existing – unchanged indicator or uses existing data return with no recalculation	New – existing data return but recalculation required	New data return
×	NI 173	People falling out of work and on to incapacity benefits			Υ
	NI 174	Skills gaps in the current workforce reported by employers	Y		
. ·	NI 175	Access to services and facilities by public transport, walking and cycling	Y		· ·
- - -	NI 176	Working age people with access to employment by public transport (and other specified modes)	Y		
+	NI 177	Local bus passenger journeys originating in the authority area	Y		
	NI 178	Bus services running on time	· Y		
*	NI 179	Value for money – total net value of ongoing cash-releasing value for money gains that have impacted since the start of the 2008-09 financial year	Y		· · ·
* †	NI 180	Changes in Housing Benefit/ Council Tax Benefit entitlements within the year	Y		
**	NI 181	Time taken to process Housing Benefit/ Council Tax Benefit new claims and change events			Y
* †	NI 182	Satisfaction of businesses with local authority regulation services			Ý
	NI 183	Impact of local authority regulatory services on the fair trading environment			Y
*+	NI 184	Food establishments in the area which are broadly compliant with food hygiene law	Y		:
*+	NI 185	CO <sub>2</sub> reduction from Local Authority operations		· .	Υ
☀	NI 186	Per capita reduction in CO <sub>2</sub> emissions in the LA area	Y		

7.15

	NI No	Definition of indicator	Existing – unchanged indicator or uses existing data return with no recalculation	New – existing data return but recalculation required	New data return
*+ *+	NI 187	Tackling fuel poverty – people receiving income based benefits living in homes with a low energy efficiency rating			Y
* †	NI 188	Adapting to climate change			Y
* +	NI 189	Flood and coastal erosion risk management			Y
	NI 190	Achievement in meeting standards for the control system for animal health			Y
×	NI 191	Residual household waste per head	Y		
* †	NI 192	Household waste recycled and composted	Y		
	NI 193	Municipal waste landfilled	Y		
жt	NI 194	Level of air quality - reduction in NO <sub>x</sub> and primary PM <sub>10</sub> emissions through local authority's estate and operations			Y
* +	NI 195	Improved street and environmental cleanliness (levels of graffiti, litter, detritus and fly posting)	Y		
* +	NI 196	Improved street and environmental cleanliness – fly tipping	Y		
*+	NI 197	Improved local biodiversity – active management of local sites			Y
-	NI 198	Children travelling to school – mode of travel usually used			Y