

Transport in the Community

December 2003

Transport in the Community Survey – December 2002

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Summary

This survey was carried out to add to the research that has been carried out in relation to the provision of transport in the Rochford District and the need for a Community Transport Scheme to be developed.

The survey was distributed through the December edition of the Rochford District Matters which has a circulation in the region of 35,000. There were a total of 200 replies, approximately 0.5% return.

The largest percentage of replies came from Rayleigh which attracted 25% of the total. Hockley, Rochford, Great Wakering and Hullbridge also fared well, each with over 10% of the replies. All other parishes attracted a small amount of replies, apart from Foulness and Rawreth from which there was no response. The return rate is in line with other surveys carried out through Rochford District Matters.

A high percentage of respondents, 69%, were car owners, therefore not surprisingly a high number of journeys were made by private cars. The next highest was the bus.

The vast majority of the comments that were made related to bus travel, mainly to poor service, travel times and lack of buses to the rural areas. Feelings of isolation were mentioned strongly along with consideration for the young people who are unable to independently travel around the District. The youth were mentioned mainly on two points, one of consideration for their social wellbeing and also from the point of view of youth nuisance.

Approximately a third of respondents stated that transport difficulties prevented them from shopping in local towns, visiting friends and relatives and taking part in leisure activities. Many of the comments made in relation to this were cost, congestion, parking and again poor bus service.

Over half of the respondents stated that they would use a Community Transport scheme, 34% said that they would not. Though it should be borne in mind that 69% of respondents had their own means of transport. A high percentage of respondents between the ages of 18 and 44 stated that they would use such a scheme. Over half of the older age groupings also answered this question positively.

Only one respondent used volunteer transport currently available to the District. The respondents from Paglesham were keen supporters of the taxi-bus service which serves the parish.

It is clear that an improvement in the provision of transport for the area is needed, both public and non-profit making. The majority of respondents recognised the benefits of a Community Transport scheme and many of those who stated that they would not use it, recognised that they may have a need in the future.

Survey Results

The survey was distributed through the December edition of Rochford District Matters which has a circulation of approximately 35, 000.

198 replies were received.

➤ Age range

12-17	no replies
18-24	5 (3%)
25-44	17 (8%)
45-64	94 (47%)
65+	84 (42%)

➤ Where do you live?

Ashingdon	8 (4%)
Barling	3 (1%)
Canewdon	12 (6%)
Foulness	0 (0%)
Great Wakering	21 (11%)
Hawkwell	13 (7%)
Hockley	36 (18%)
Hullbridge	20 (10%)
Paglesham	6 (3%)
Rawreth	0 (0%)
Rayleigh	50 (25%)
Rochford	22 (11%)
Stambridge	6 (3%)
Sutton	1 (0.5%)
Battlesbridge	1 (0.5%)
Not answered	1 (0.5%)

➤ How many times a week do you use the following forms of transport?

Bus	233
Taxi	50
Train	102
Friends/Relatives car	98
Volunteer transport	6
Own car	613
Other:-	
Free supermkt bus	2
Walk	11
Bicycle	9
Motorcycle	1

➤ Do transport difficulties prevent you from doing any of the following?

Shopping in local towns	59	(30%)
Visiting friends/relatives	58	(29%)
Attending groups	33	(17%)
Leisure activities	57	(29%)
Other:-		
Doctor/dentist/opticians	5	(3%)
Attending work	1	(0.5%)
Attending church	1	(0.5%)

➤ Would you consider using a Community Transport scheme such as a social car or mini-bus?

Yes	107	(54%)
No	69	(34%)
Not answered	23	(12%)

➤ Are you in full time education?

Yes	1	(0.5%)
No	179	(89%)
Not answered	20	(10.5%)

➤ Are you in employment?

Yes	64	(32%)
No	122	(61%)
Not answered	14	(7%)

➤ Do you own a motor car?

Yes	139	(69%)
No	50	(25%)
Not answered	11	(6%)

➤ Ethnicity

White British	184	(92%)
White Irish	1	(0.5%)
Mixed white & Asian	1	(0.5%)
Did not answer	14	(7%)

A breakdown of age and whether they may use Community Transport comes out as follows:-

➤ Age	18-24	Replies	5
Yes	4	(80%)	
No	1	(20%)	
➤ Age	25-44	Replies	17
Yes	10	(59%)	
No	7	(41%)	
➤ Age	45-64	Replies	94
Yes	50	(53%)	
No	40	(43%)	
Not answered	4	(4%)	
➤ Age	65+	Replies	84
Yes	43	(51%)	
No	23	(27%)	
No answer	18	(22%)	

If transport difficulties prevent you from doing any activities, please state what difficulties you have encountered

- Not enough buses or transport to outlying areas (Rayleigh resident)
- Slow and inadequate drivers who don't know the highway code.
- More buses needed in the evening for leisure activities, cinema, etc.
- There is no bus service at all near my sheltered housing, which is a disgrace in this age.
- Car parking
- Difficult getting public transport to the area I want to go to ie, Thorpe-Bay, Broadway, etc
- Attending church and various activities, visiting friends in Rawreth are all a problem. No evening buses and it's a very dark area with little lighting in many areas, buses are infrequent and stop early.
- I cannot drive due to a disability, my husband has MS, he drives with hand controls, but tires easily, so neither of us get out very much.
- Buses never on time.
- Infrequency of bus service, carrying shopping from bus to home.
- Shortage of buses routes not available to places I want to go.
- The buses do not stick to their timetables. Do not cater for disabled passengers very well – the steps are very high on the 24 bus.
- Parking and parking restrictions outside friends houses. Prior to having a car, lack of nearby public transport prevented attending groups and made shopping difficult.
- Distance between bus stops and stations from home to destinations.
- Hockley buses use Southend-Rayleigh routes only. 2 buses to local theatre – missed connections. Journey Rawreth Lane – Hockley took two hours yesterday.
- Late or non-arrival of no 20 bus in or out of Hullbridge
- It is now impossible for me to get to Clements Hall Leisure Centre for swimming at 9.30am since the number 8 bus was stopped. As a Rochford ratepayer I assume that some of my rates goes towards Clements Hall. It is also impossible to get to Lakeside – I have calculated that it would take at least 2 hours each way by changing at Basildon. Very erratic service away from the High Street – I am dependent on no 24 or 25. No service during the evening. There is nothing to encourage people to stop using cars.
- No bus early on Sundays. Buses stop running to area after 9.30.
- Because the bus service is unreliable. When we had competition the buses were frequent to the excess, since the monopoly – complacency.
- I am not prevented from doing these things, however, I am late due to traffic hold ups.
- Visiting large towns presents little problem but visiting relatives in Great Wakering and Hadleigh, while possible, is extremely time consuming.
- Obtaining bus times – for people with severe sight difficulties
- No bus shelters in High Street
- Since losing the no. 15 service, I now have to get 3 buses instead of one.

- Getting to big superstores, most of them are out of town and you have to change buses too many times to get to them.
- If there were better bus coverage in the area (more routes) I wouldn't need to rely on my car.
- No direct service to and from local towns of my choice – takes too long to await transport, then too long round and about journeys.
- Could not attend without a car.
- Not enough buses during the day. Last bus timetable, weekends and bank holidays – zero service.
- No buses after 9:30 from Southend-on-Sea.
- Arthritis prevents me from boarding some buses, one can never be sure that the right bus will come along with a lower level platform.
- Volume of traffic, lack of parking and infrequent buses.
- No buses to Festival Leisure Park from Rayleigh
- No straight forward route to South Woodham Ferrers or Chelmsford.
- Have had to buy a second car so I can get to work since Arriva cancelled its prime time service.
- Infrequency of buses and no cross district bus.
- Cost of parking in local towns – Lakeside is free.
- Parking
- It does not prevent me, but buses running late (a more frequent occurrence in the last month) leaves most old people getting very tired and cold.
- Time taken and stress suffered using hopelessly congested roads, I frequently prefer to stay at home.
- Gap between bus in afternoons too long. Having to arrange dental appointments etc around bus times.
- The gap at Rayleigh station on the London bound side is very large and difficult to get off with a push chair if I am on my own.
- Educational and sports centres are almost out of bounds to those who haven't a car available for appropriate times.
- Congestion due to over population and promotion of extra housing.
- I am in a wheelchair.
- Buses don't correspond with times of leisure.
- Infrequent bus service to and from Rayleigh and Southend. Too many buses turn round in Hockley village causing unnecessary congestion. No no 8 buses run from Rayleigh to Clements Hall.
- Could take up to 4 hours by public transport to visit South Woodham. Takes 20 minutes by car.
- Lack of evening public transport, no direct route to hospital.
- Lack of buses through Lower Road, Hockley.
- Cannot use buses or trains – can't walk to the bus stops.
- I am partially disabled, live on a hill and make use of taxi to Post Office, Bank etc. Vouchers help a little but don't go far.
- It takes me 15 minutes to walk to the nearest bus stop – even if I could make it (I'm 83 years old).
- If I want a drink in Southend, cannot get back to the village after about 6pm – no buses. Taxis too expensive.

- Going to work via public transport! I work in Chelmsford, Brentwood and the Cranes Road area of Basildon. The buses to Brentwood and Chelmsford do not connect timewise. The bus from Rayleigh to Chelmsford is useless for a 9am start. It is nigh on impossible to get to the Basildon office by bus and there are no trains.
- Buses take so long and do not link with each other.
- Not enough buses.
- Evening work can't be conducted if no private transport available. Socialising in the evening necessitates using private transport.
- Buses rarely on time and sometimes waiting is endless and I have the long drag up Greensward Lane to the village if I have to walk.
- Buses stop running at 6:30 so cannot attend any evening events. Taxi fare £4 plus either way just to Rayleigh Town Centre.
- Very poor bus time keeping, failure of buses to arrive at all, poor evening bus services, trains too expensive.
- Buses from Rayleigh to Basildon.
- Buses not regular enough, none existent on the Dome.
- Complete lack of buses at night to Canewdon means that I can't eat/drink out of the village.
- No evening buses, no railway station.
- Buses stop running too early in evening – can only rely on no 9 – no good when we can't use car if drinking and have to go back too early.
- Buses running late and being cancelled.
- Doctors appointments at Lascelles Gardens in Ashingdon, no bus or taxi bus goes there from the Dome. Only having one bus to Rayleigh a week causes difficulties.
- Parking in Rochford is awful.
- No service after 18:00 hours Mon – Sat. No service on Sunday.
- The transport system from Rayleigh to Hawkwell without changing bus and time waiting is just not acceptable.
- If there was policing on the trains at night – especially from Southend (last train 11pm) I should feel more secure.
- We can't go anywhere because we have no buses down here (London Road). I am 91 years old, it is too far to walk to the bus stop now.
- Seeking employment, going for interviews – have been late on a few occasions due to buses not being on time. Took one and a half hours to get to Leigh – can get to Liverpool Street in 50 minutes, buses never regular or on time. Also bus fares are far too expensive – it's cheaper to travel in London.
- Bus not turning up on time or cancelled.
- Cannot get into low cars as I have MS.
- Getting to hospital or doctors appointments and having to hope that a bus will turn up when it's supposed to.
- Poor or non-existent number 8 Arriva bus.
- Personally no difficulties, but members of my family experience problems, eg, teenagers very isolated without public transport – taxi bus scheme needs to operate longer hours and especially at weekends.

- Unable to travel to London at weekends as the first bus out is 9:48am, last bus back, 4pm from Southend. By the time you get to London it's time to come back.
- Not enough buses, buses not connecting with Rayleigh buses – sometimes not turning up at all.
- Cost of public transport.
- One bus per week means I have to use a car.
- No late night transport.
- The buses very rarely run on time and regularly do not turn up at all. On occasions a forty minute wait at the stop has been experienced.
- Congestion and lack of car parking places, blocking the roads.
- Cannot work late as a taxi costs about two hours pay so end up working for nothing. No bus after 8pm. Two buses needed to get to hospital.
- Our children rely on us for transport as the bus is diabolical.
- Can only get to Rochford by public transport.
- Irregular bus service.

Any comments on the provision of transport in Rochford District

- More big roads required, too many small roads – isolated, should be big roads going to A130 and up to Burnham Bridge. (Wakering resident).
- Perhaps the airport should be expanded so that we are in a greater transport area.
- We are fortunate in being able to run a car and able to drive others. Not so fortunate are in need of such a scheme in Hullbridge, it can be very cut off. I would certainly support the introduction of such a scheme.
- If transport is needed it should be government (national-local) that supply it. This charity and exploitation of people has got out of hand. Stop wasting money on the no-goods of this country and you will have all the money you need to give the services needed. Start by not charging car park fees at Southend Hospital for people with legitimate appointments – a simple tear off slip from your appointment letter on your windscreen would do it.
- A car is a necessity not a luxury in the countryside. The public transport is totally unacceptable – Hockley is in desperate need of a bypass.
- I don't expect you will do anything about the above – even most people living in Rayleigh have never heard of our sheltered house, so they as well as you ignore us.
- Would like a better bus service for Langham Drive residence in Rayleigh. The bus service is very poor for us on Little Wheatleys estate. They only run every 30 minutes.
- No 7 bus to access and exit Southend Hospital – walk from existing stop far too excessive.
- It would be helpful if the local bus service adhered to their timetable – too many gaps in the service.
- Would use community transport if they would be on time.

- Expensive, I went into Southend yesterday £1.80 single, I could do more journeys in my car – I never pay car park charges, I always park and walk.
- I live in and have a shop in Rochford. Although the market square looks better, the reduction in parking is the main complaint from my customers. They all say that the taxi rank in the square should be reduced to two taxis only – I saw 8 taxis double parked recently. Less taxis or free parking in part of Back Lane please.
- Should be affordable.
- All you have to do to improve the service is quite simple – communicate with the public, display more prominent bus time tables.
- The no 24 buses are very irregular and very uncomfortable. Make travel free for all pensioners, make buses more comfortable. Make the Diamond service every half hour instead of hourly. Make the seats in the shelters a bit lower, they are too high for disabled people.
- It would be useful to have a service along Brays Lane to be able to reach bus stops etc.
- Illegal parking on bus routes on bends and near corners of roads, plus narrow roads. It seems that police ignore this. Commercial vehicles park in streets overnight, ie taxis, vans and small trucks. All this adds to transport problems, this is a growing concern to many road users in Rayleigh.
- Difficulty visiting Canvey Island and Leigh. Please reinstate long defunct Maldon raillink.
- The schools, such as King Edmunds get more than enough buses, mainly half full and abused. Perhaps these services could be contracted to fill in for the poor service by Arriva.
- Buses should not be routed through the Rochford Square because frequently cars/delivery vehicles prevent buses getting through. Bus routes could be switched via Rochford main post office and Dalys Road where there is a bus layby near Barrett Homes and via Ashingdon Road past the railway station avoiding the square.
- I feel frightened travelling alone on trains and buses due to hooligan intimidation and lack of police presence.
- Living near a railway station is fortunate, buses can be the cause of a long and cold wait, they are not always reliable.
- Trains and buses very good.
- Waiting at a bus stop not knowing that the bus I await has been cancelled – irregular timekeeping of buses.
- Coming home from Hockley to Rayleigh – a very long wait for the bus and spoke to local people who all said that it was normally not a good service.
- We need a bus from the outskirts of Rayleigh (Eastwood) to get to the A13, where we can catch buses to London or even Benfleet.
- We have lived in Hullbridge 40 years and the transport hasn't changed, the only thing that has improved is that there are more buses. Other than that Hullbridge has gone down hill and that includes everything. We were better off when we paid our rates to Rayleigh council, it seems out of sight out of mind.
- No 8 Arriva bus goes to Rayleigh from Southend, people living in Hawkwell have to change buses at Hockley Spa.

- Clearly Community Transport is an excellent idea. At present I am employed and own a car so will not require it, in the future I may have the need.
- Consult with the Parish Councils.
- Getting to place of employment at school in Little Wheatleys Chase, Rayleigh is difficult. No 24 and 25 buses are timed within a few minutes of each other. If no 20 from Hullbridge is delayed then you miss both buses with a 20 minute wait for the next. Journey by car is 15-20 minutes, by bus up to 1 hour at worst.
If I could no longer drive:-
 - Travel from Hullbridge to Shoebury can take nearly 2 hours
 - Already suggested to bus company – hopper buses at peak hours to and from Hullbridge and Rayleigh station
 - Park and ride schemes throughout the year – used in Canterbury, very good service
- At Hockley we enjoy good bus and train facilities, that although having a car we do use as being more convenient at times (ie to Southend – no parking problems) But when giving up our car we recognise the value of a community transport scheme - we see the problems of disabled /frail neighbours in getting about – us in the future!
- If we are to use our cars less, at least provide the alternative. Canewdon is an expensive place to live after 7 o'clock because of the cost of taxi fares at weekends and bank holidays.
- Hullbridge facilities are quite adequate.
- I am now 79 years old and would like to travel independently but am unable to do so because of lack of suitable public transport.
- A drastic measure is needed to get cars off the road ie. Free buses.
- Bus not clean enough and there should be a conductor on the bus to help passengers on and off when need be. Also to assist the driver if any troublesome passengers.
- I used to be able to travel to and from work by bus until Arriva cancelled its prime time bus service, I work on Temple Farm Industrial Estate. The 8:05 got me to work for 8:30 and the 4:45pm got me home at night so we had to fork out for a second car for me to get to work. Thank you Arriva for nothing!
- Last bus or train from Southend should be at least half an hour later.
- There are in existence many forms of social transport run by volunteers – perhaps they need some form of co-ordination.
- Most unreliable waste of time.
- I do use trains and buses but not very often, but feel that cars should be restricted to 20 mph around towns, no parking on bus routes. Also encourage Mum's to use a walking bus scheme to get kids to school. Please think about cyclists when creating traffic calming and new road schemes.
- If you are to lessen the problem of parking at Southend Hospital could not more public transport be run to and from the hospital.
- Plenty of free parking at railway stations paid for by higher charges in town centre car parks would make our towns much nicer places to shop and socialise in.

- It would be nice to have a mini bus service in/out of the village in the evenings (but keep to no bus service on Sundays and bank holidays)
- Pensioners having to pay fares on public transport is a disgrace given the deplorable service available.
- We live in Hullbridge, transport is adequate, more remote areas need help.
- Bring back corporation transport.
- I receive taxi vouchers, which take me out occasionally. I have been to Lake Meadows, Danbury Lakes and Hyde Hall during the summer and locally Mill Hall and Fitzwimarc to see pantomimes. I would like to say thank you for this facility it has made a great deal of difference to my life.
- Not exactly a provision, but bus drivers should be taught to drive and brake sensibly. Spilling old people all over the floor is no joke.
- No essential need at present fortunately, but we can visualise a possible need in years to come. Therefore in principle such provision would be desirable.
- I use the 10:15 pm bus from Golden Cross to Fountain Lane every Monday evening when I visit my daughter so I am very grateful for this service. The 7A buses to and from Southend/Rayleigh have been reduced to 2 an hour when they turn up – yet so many 7 and 8's turn round in the village. When I complained to Arriva they said it was lack of drivers which is rubbish, it just needs the buses that turn round to go through to Rayleigh.
- Bus service is good from Hockley to Southend but often buses are cut out around midday.
- Reliability of timetables not very good as often as once a week scheduled buses fail to run.
- As I own a car and am able to drive public transport is not a personal major issue, but I am aware that in the future I may need to rely on this more so obviously this is a major issue with elderly residents for provision of reliable public transport system.
- The taxi voucher scheme has helped a bit but I am 91 and trying to cope myself and the difficulty is the hills to the High Street. I rely on neighbours as taxis are expensive for only a small distance to Bank, Post Office or Doctors.
- Poor links across Essex – links to London by train are good but other transport links are poor.
- I tried to get Council, Arriva and First bus companies to get a bus diverted from Eastwood Road down Whitehouse Chase along Dawes Heath Road to Eastwood Road again at Hattons Corner. Humps were one excuse given – this would have served a factory site and a very large community – mostly OAP.
- Think it is a good idea. Would it be possible to sort out an evening bus service for Wakering. Young people cannot even get the bus to the cinema in the evening – will lead to problems.
- A bus direct to Southend Hospital from Wakering/Barling would be appreciated.
- Something that connects.
- Buses cause traffic jams in Rochford. It would be better if the bus stops were relocated say to the bottom of West Street on Bradley Way. Most of

the buses run less than a quarter full, they are noisy and smelly – do we really need so many? In Canada buses only run at peak hours – minibuses would be ideal.

- Bus services from Stambridge Road has been reduced drastically since I moved here in 1998 and has reduced my social life. I would not have moved here if I had known this.
- Everyone in Great Wakering trapped with no social activities. No buses in evening, especially frustrating for young people with little income. Personally unable to use public transport to return from work in the evening.
- We cannot go out on any of the public holidays as there are no buses running at all and even Sundays there are very few. Most buses finish their journey at the Railway Station Without any thought for the people who live past the station.
- If you move to the country you must know you will get to the schools, etc. It's nice to be away from the noise but we feed the birds not the birds feed us.
- Buses in my area have been cancelled. There are none that are any use to me for the times that I travel.
- I don't have a problem getting around at present but feel I may need help in the next ten years.
- There could be more information about transport, could be more on the Dome site during the day.
- I have a bus pass already but am some distance from a bus stop. I normally now need a taxi to take me to the High Street and bring me back. It is quite costly for me although Bestax are very good with a set price, I have difficulty walking very far. I only go out at weekends for my shopping and if I feel well enough I take a very slow walk to the Grange Post Office for my pension on a Wednesday morning.
- Although I have a car I try to use it as little as possible – unfortunately the cutting back in services to Canewdon make it increasingly difficult not to. Buses to the village during the evenings were cut in 1987 and this summer the 6:10 bus from Southend on Sea was cut so that the last bus leaves at 5:15, making it impossible for me to use to return from work.
- The Rochford taxi companies could have a book of vouchers we could purchase as gifts for people to use like my 86 year old Mum who will not take money, the taxis in the square would be just right.
- I use my car because we have no evening bus service, I have to collect my children as the buses stop so early and don't always arrive or stop.
- Buses are unreliable or non-existent even during the day. When the bus doesn't come there's an hours wait for the next one. Taxis are too expensive to use every day.
- Young people on a Saturday evening who can't afford taxis have to catch a no 9 from Southend at 11:15pm which is far too early when out with friends – also older people.
- Living on the Dome the feeling of isolation is great if you don't have a car, not everyone drives or is able to get lifts even to the Doctors surgery in Ashingdon. The only service Rochford District Council provides is refuse collection.

- If I was older then yes I would use Community Transport, but I have a car and am mobile . I would back such a project as it is needed for the elderly, disabled and isolated groups. Such transport would benefit the community greatly.
- I have written to Arriva and they have stated that we are lucky to have a bus service at all. What price the Government's policy.
- Later and earlier bus service out of Southend at weekends. Sunday service bus to Barling.
- We always had a bus stop opposite the Electric Light offices. Why they took it away we never knew, they go down Hatfield Road now which is more awkward for the buses – so my idea is that they didn't know what they were doing.
- Had previously planned to seek employment around Southend on Sea but now feel I need to go back to London – from where I have been working for the past 17 years which I am very unhappy about, but it seems the Liverpool Street line is more reliable than the local buses. I moved here to get away from working and living in a city that is rapidly going downhill.
- I feel that if there was an effective public transport system, the need to use private cars would reduce.
- Transport is not a problem for me or my wife because we have cars. Our son travels to London every day for work and runs to and from Hockley station because there is no public transport he could use. The problem is particularly bad for elderly people and teenagers.
- I am retiring soon and may not always be able to have a car. Lack of buses and the fact that they do not keep to the timetable will be a problem in the future. London is far better served and over 60's get free travel.
- Public transport in this area is unreliable, irregular and too expensive. If a better service were available I would use it more often as opposed to using my car. There are people in Stambridge, particularly the elderly who find it very difficult to get out. Also young people going to college in Southend and surrounding areas. Also going out for social activities in the evenings is not possible as there is no bus service.
- I have a car for transport so therefore I have no problems yet with travelling. However I have nephews and nieces who live nearby and find it very difficult to go out due to the lack of public transport. They also have trouble getting to and from work due to the lack of buses each day. I have two children of my own and when they are older I wonder if I will have to drive them everywhere.
- The problem is not so much with the transport operators but the social problem of yobbish behaviour at train stations and bus stops after 19:00 hours – who wants to be a victim?
- Bus and rail services for Hockley are more or less adequate. Bus time keeping could be improved but only if there are measures to curb car usage – the operator cannot maintain timetables when many cars (one car, one driver) clog local roads.
- There should be more buses along Sutton Road into Rochford and Southend and on a Sunday also. Buses should also run later in the day eg no 60 from Southend is at 1:30pm or later 4:01pm which when working until 6pm isn't any good.

- We would not use our own car so frequently if the public transport was more reliable. Our daughter lives in Nottingham where buses run every 10 minutes with the reintroduction of the tram system.
- I'm sure that the youth in the village would like some form of transport in the evenings and at weekends if only one out and one back. Us in the village are unable to go to any of the functions held in Southend such as the air show or carnival etc. Our council taxes are as high as any if not more, who have all the amenities.
- Something should be done urgently on transport to and from the villages. In Stambridge we have no facilities at all, no shop, no post office, now no pub. We are completely isolated. Taxi fares are too high to use regularly. Please do something.
- There is one car in our family and this means using other means of transport sometimes. Car was written off in an accident recently and we felt very isolated with a baby and minimal transport facilities. I wouldn't mind having a system where I could help as well as be helped.
- Ban mobile phones in all public places, ie, transport, shops, banks, etc.
- One bus from Paglesham to Rayleigh once a week means people have to use cars. Older people leave the village when they can no longer drive their cars.
- We have a taxi bus service but it costs £4 per day + bus fares.
- Perhaps smaller buses around the lanes, they are always empty anyway.
- The one bus a week to Rayleigh (which no one seems to use & called a service by Arriva) is not local transport. Without a car the minimum of half hour walk to a bus is the only choice. Taxi fares now are a virtual impossibility for pensioners especially, young teens cannot get out except by parents cars so have no social life except school. If I were younger, I might be able to organise childrens work at the chapel, but at 70?
- A new station at Rectory Road railway bridge and better cycle facilities at Rochford Station eg. somewhere decent to leave cycles secure, as was the case when BR ran the train service.
- Last bus in and out of Stambridge stops between 6.30pm and 7.00pm. This does not allow our children and other children in the area to go anywhere in the evenings unless we take them. There's not much to do in our village so teenagers need to go out rather than stay in the village upsetting people of the older generation. Something positive needs to be done as regards transport.
- I am very much in favour of the taxi bus which runs from Paglesham – I use this service from time to time and would like to think it will continue.
- There are times when you would think that we didn't have public transport at all in our area, it is a down right disgrace. It means you have to have a car because you wouldn't be able to get to the shops or elsewhere in the area if you didn't have one – even if you can't really afford one.
- If bus companies cannot provide a decent bus service through to Southend, why not provide a feeder service (mini-bus) to Rochford only, perhaps calling at Paglesham as well. You advocate the use of public transport but are unable to supply same.