Infrastructure Status

Equipment Type	Quantity
Workstations	200
Laptops	15
PC's used as Thin Client Terminals	0
Thin Client terminals	40
Printers	50

Additional Servers at Rochford since 2006

Server Name	Service - Application
TABS	TABS FM

Progress since previous presentation

1. Change made to the network to speed up response between South Street and Rayleigh

2. Thin Client now rolled out replacing 50 desktops

3. Dual screen solution found to aid Revenues & Benefits to view claim forms and correspondence.

4. RMS (Resource Management System / Helpdesk) call stack now reduced significantly

5. New members of staff have had favourable reports back from users

6. User group meeting very positive

7. Assisted in the Electronic Document Management system to Revenues and Benefits

8. Proposal accepted for the improvements to the network enabling full hardware support 24x7, faster links between sites and increased bandwidth to the Internet. Application support calls can be logged out of hours but will not be actioned until normal working hours.

9. Assisted in the implementation of TABSFM

10. Introduced new auditing software to capture all of assets using the RDC network

11. Assisting in the introduction of multi functional printer/photocopier/scanners

12. E-Claim connectivity

13. Web Benefits Calculator

14. Server and Network Infrastructure improvements

Priorities for the next 6 months

1. Thin Client – next 50 phase of the rollout users are to be identified and agreed

2. MPLS (Multi Protocol Label Switching) network solution to be implemented which assists in accomplishing Item 8 above.

3. Upgrade from Exchange 5.5 to Exchange 2003

4. Decommission of NT 4 servers

5. Continue to develop the use of remote access to the RDC network for PDA's, Laptops, Tablet PC's, mobiles and camera's, including the streetwise upgrade.

6. Piloting wireless technology with the Planning Department.

7. Installation of Skillwise

8. Completing the Essex Extranet that provides a secure network to transfer data between all Councils in Essex

9. Online licensing