Terms of Reference AUDIT AND GOVERNANCE COMMITTEE

Number of Members: 9 Quorum: 3

Substitutes: Any Member from the same political group

Frequency of Meetings: 4 meetings per municipal year

Main Purpose

To provide independent assurance of the adequacy of the risk management framework and the associated control environment.

To assess the Authority's financial and non-financial performance to the extent that it affects the Authority's exposure to risk and weakens the control environment.

To oversee the financial reporting process including scrutiny of the treasury management strategy and policies.

To ensure that Members maintain high standards of probity in their public life by forming a sub-committee to consider standards complaints referred by the Monitoring Officer.

To appoint representatives to any outside bodies which fall within the remit of this committee.

- 1. Advise on the adequacy and effectiveness of the Council's corporate governance arrangements and internal control environment.
- 2. Consider the method of appointment of the Council's External Auditor and make recommendations to Council.
- 3. Monitor the adequacy and effectiveness of the Council's External Audit service and respond to its findings. Specifically:
 - a. Consider the nature and scope of the External Audit of the Council's services and functions;
 - b. Receive and consider External Audit Reports including the Annual Audit Letter and Governance Report;
 - c. Monitor management's response to the External Auditor's findings and the implementation of External Audit recommendations.

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- 4. Monitor the adequacy and effectiveness of the Internal Audit service. Specifically:
 - a. Approve the terms of reference for Internal Audit;
 - b. To approve the annual Internal Audit Plan and monitor progress against the Plan through receipt of periodic progress reports;
 - c. Receive and consider major Internal Audit findings and recommendations;
 - d. Monitor management's response to Internal Audit findings and the implementation of its recommendations;
 - e. Evaluate the extent to which Internal Audit complies with best practice, is sufficiently resourced and meets agreed performance targets.
- Monitor the arrangements for the identification, monitoring and control of strategic and operational risk within the Council including approval of the Council's Risk Management Strategy and Risk Appetite Statement.
- 6. Monitor the adequacy and effectiveness of the arrangements in place for combating fraud and corruption, including scrutiny of the Council's Anti-Fraud Policy.
- 7. To review and approve the annual Statement of Accounts and the Annual Governance Statement.
- 8. To be responsible for the formation and recommendation of the Treasury Management Strategy to Full Council and to scrutinise the quarterly Treasury Management Reports.
- 9. To formulate and keep under review the Employee Code of Conduct to promote high ethical standards amongst Officers and to do anything that is calculated to promote and maintain high standards of conduct by Officers.
- 10. To formulate and keep under review the Council's 'Whistle-blowing' Policy.
- 11. To consider amendments to the Council's constitution and make such recommendations to amend the constitution to the Full Council as necessary.
- 12. To develop and agree the annual programme of training and briefings for Members.
- 13. To promote, maintain and assist the achievement of high standards of conduct by Councillors and co-opted members in accordance with the Council's Code of Conduct for Members. Including:
 - To monitor the operation of the Code of Conduct for Members and receive regular standards complaints monitoring reports from the Monitoring Officer;
 - b. To advise the Council on any amendment or revision of the Code;

APPENDIX A

- To secure adequate and appropriate training of Councillors and coopted Members on the Code of Conduct for Members;
- d. To monitor and review the Member and employee registers of interests and registers of gifts and hospitality.
- 14. To undertake an annual review of outside bodies to which representatives are appointed and to receive reports on the activity of outside bodies from the appointed Member representatives.

Standards Sub - Comm ittee

The Standards Sub-Committee will be convened as and when required by the Monitoring Officer to consider standards complaints in line with the Council's Code of Conduct complaints procedure.

The Sub-Committee will comprise of 3 Members of the Audit & Governance Committee and must be cross-party.

The primary functions of the Standards Sub-Committee are:

- 1. To receive reports referred from the Monitoring Officer following investigations into complaints against District and Parish Councillors.
- 2. To conduct standards hearings and all other steps associated with that function, including taking into account the advice of the Independent Person.
- 3. If the panel determines that a breach of the Council's Code of Conduct has occurred, the panel can impose one or more of the following sanctions, if appropriate:
 - a. Public Censure;
 - b. Report to Council;
 - c. Recommend actions to the Leader or Chairman of the Council;
 - d. Recommend actions to Group Leader;
 - e. Recommend removal from Outside Bodies;
 - f. Requesting the Member to undertake actions deemed appropriate e.g. training, issue of an apology.
- 4. The Sub-Committee will also act as an interview panel for the recruitment of Independent Persons before recommending appointments to the Full Council.

CHIEF OFFICERS EMPLOYMENT COMMITTEE

Number of Members: 9 Quorum: 3

Substitutes: No substitutes are permitted for this committee

Frequency of Meetings: As required

Main Purpose

To be responsible for employment matters pertaining to the Chief Officers of the Council, as defined by this Constitution.

To establish a Chief Officers Appointment Sub-Committee for the purposes of conducting interviews and making appointments of the Chief Officers of the Council, except for the Statutory Officers, Strategic Directors and the Chief Executive (if not Head of Paid Service) which will be reserved to the Full Council.

To establish a Chief Officers Disciplinary and Appeals Sub-Committee for the purposes of conducting disciplinary hearings for Chief Officers of the Council and agreeing the dismissal of the Chief Officers of the Council, except for the Statutory Officers, Strategic Directors and the Chief Executive (if not Head of Paid Service) which will be reserved to the Full Council

To ensure the effective operation of the Officer Employment Procedure Rules contained in Part 4 of this constitution.

Respon sibil ity for Functions

Chief Officers Appointment Sub-Committee

The Sub-Committee will be formed of 3 Members of the Chief Officers Employment Committee on a case by case basis. The Sub-Committee will, in so far as is practicable, reflect the political balance of the Council.

It will be responsible for:

- 1. Considering applications and conducting interviews for the Chief Officer roles.
- 2. Making recommendations to the Full Council for the appointment of Statutory Officers and the Strategic Directors.
- 3. Agreeing the appointment of all other Chief Officers.

Interim appointments of Directors, for 12 months or less are delegated to the Head of Paid Service.

Chief Officers Disciplinary and Appeals Sub-Committee

The Sub-Committee will be formed of 3 Members of the Chief Officers Employment Committee on a case by case basis. The Sub-Committee will, in so far as is practicable, reflect the political balance of the Council.

A Member will be prevented from sitting on the Disciplinary and Appeals Sub-Committee for any particular Officer if that Member was part of the Appointment Sub-Committee for that same Officer.

It will be responsible for:

- 1. Undertaking disciplinary procedures in relation Chief Officers, including having regard to the recommendations of the Independent Person in relation to disciplinary matters involving the Statutory Officers.
- 2. Agreeing the dismissal of Chief Officers, other than the Statutory Officers.
- 3. Reporting the outcome of disciplinary processes and making dismissal recommendations to the Full Council in respect of Statutory Officers.
- 4. To consider grievances, submitted by Chief Officers, at stage 2 of the Council's grievance policy in circumstances where, in the opinion of the Monitoring Officer, following consultation with the Service Manager People and OD, it would be prejudicial to the fair consideration of the grievance for it to be considered by a Strategic Director or the Chief Executive.

COMMUNITIES, WELLBEING AND HOUSING COMMITTEE

Number of Members: 11 Quorum: 3

Substitutes: Any Member from the same political group

Frequency of Meetings: 4 meetings per municipal year

Main Purpose

In respect of the areas listed below:

- Oversee the implementation of policies and strategies set by the Full Council.
- Develop, review and recommend policy to the Full Council.
- Formulate the budget for the committee's areas of responsibility for recommendation to the Full Council.
- Monitor the use of financial and other resources in the delivery of services.
- Monitor progress against delivery objectives and key performance indicators.
- Agree consultation responses to matters within the Committee's remit unless reserved to the Full Council.
- To appoint representatives to any outside bodies which fall within the remit of this committee.
- Responsibility for all decision-making in respect of matters within the Committee's remit unless restricted by other provisions contained within this constitution or by statute.

- Housing options and homelessness
- Leisure, Sports & Health Improvement
- Community Safety
- Assets of Community Value
- Environmental Health
- Public Health
- Safeguarding
- Community Grants
- Health and Well
- Tenant Engagement
- Disabled Adaptations Grants
- Youth provision

DEVELOPMENT COMMITTEE

Number of Members: 13 Quorum: 4

Substitutes: Any Member from the same political group who has undertaken the

necessary training.

Frequency of Meetings: Monthly

Main Purpose

To discharge those functions in relation to town and country planning and development control as specified in this terms of reference and Schedule 1 to the Local Authorities (Functions and Responsibilities) (England) Regulations 2000 (as amended).

To operate within the provisions of the Code of Good Practice for Planning Matters contained within Part 5 of this Constitution.

To appoint representatives to any outside bodies which fall within the remit of this committee.

- 1. To exercise the Council's powers as local planning authority in respect of:
 - All aspects of planning and development control referred to Committee for determination which fall outside of the delegated authority to the Chief Planning Officer.
 - b. All aspects of planning and development control where the decision would not be in accordance with the overall policies and procedures approved by the Council.
- 2. For the purpose of the above all aspects of planning and development control including:
 - a. the consideration, modification and amendment of all aspects of planning obligations under Section 106 of the Town & Country Planning Act 1990 (as amended).
 - all aspects of planning enforcement including the enforcement of matters under The Planning (Listed Buildings & Conservation Areas)
 Act 1990 as amended.
 - c. in relation to Planning Policy the consideration of briefs for the development and/or redevelopment of land.

- d. all aspects of the Planning (Hazardous Substances) Act 1990 including enforcement matters.
- e. all aspects of Tree Preservation control under the Town & Country Planning Act 1990 (as amended).
- f. all aspects of the control of advertisements under the Town & Country Planning Act 1990 (as amended).
- g. the revocation or modification of a planning permission, listed building consent or conservation area consent.
- 3. To consider and determine matters concerning public rights of way.
- 4. To consider and make Orders under Section 215 of the Town and Country Planning Act 1990 relating to the proper maintenance of land and resolutions to prosecute for non-compliance with an order.
- 5. To undertake site visits as determined by the committee to aid the thorough consideration of a planning application.
- 6. To receive notice of the outcome of planning appeals.

ECONOMIC DEVELOPMENT, REGENERATION AND TOURISM COMMITTEE

Number of Members: 7 Quorum: 3

Substitutes: Any Member from the same political group

Frequency of Meetings: 4 meetings per municipal year

Main Purpose

In respect of the areas listed below:

- Oversee the implementation of policies and strategies set by the Full Council.
- Develop, review and recommend policy to the Full Council.
- Formulate the budget for the committee's areas of responsibility for recommendation to the Full Council.
- Monitor the use of financial and other resources in the delivery of services.
- Monitor progress against delivery objectives and key performance indicators.
- Agree consultation responses to matters within the Committee's remit unless reserved to the Full Council.
- To appoint representatives to any outside bodies which fall within the remit of this committee.
- Responsibility for all decision-making in respect of matters within the Committee's remit unless restricted by other provisions contained within this constitution or by statute.

- Tourism
- Public Relations
- Economic Development
- Relationships with Businesses
- Car Parking
- Business Improvement Districts
- Business Rates Relief
- Broadband Infrastructure
- Transport Infrastructure including matters related to Southend Airport
- The Rochford Environmental Business Alliance (REBA)

ENVIRONMENT AND CLIMATE CHANGE COMMITTEE

Number of Members: 11 Quorum: 3

Substitutes: Any Member from the same political group

Frequency of Meetings: 4 meetings per municipal year

Main Purpose

In respect of the areas listed below:

- Oversee the implementation of policies and strategies set by the Full Council.
- Develop, review and recommend policy to the Full Council.
- Formulate the budget for the committee's areas of responsibility for recommendation to the Full Council.
- Monitor the use of financial and other resources in the delivery of services.
- Monitor progress against delivery objectives and key performance indicators.
- Agree consultation responses to matters within the Committee's remit unless reserved to the Full Council.
- To appoint representatives to any outside bodies which fall within the remit of this committee.
- Responsibility for all decision-making in respect of matters within the Committee's remit unless restricted by other provisions contained within this constitution or by statute.

- Sustainability and Climate Change
- Parks and Open Spaces
- Woodlands
- Flood Working Group
- Air Pollution
- Cemeteries
- Waterways
- Waste Management

LICENSING AND REGULATORY COMMITTEE

Number of Members: 15 Quorum: 4

Substitutes: Any Member from the same political group who has undertaken the

required training.

Frequency of Meetings: 2 meetings per municipal year

Main Purpose

To discharge those functions in relation to appeals, licensing and registration and those functions under the Town Police Clauses Act 1847, Local Government Act 1972, Local Government Misc Provisions Act 1977 & 1982, Licensing Act 2003, Gambling Act 2005, Policing and Crime Act 2009, Animal Welfare Act 2006, Zoo Licensing Act 1981, Business and Planning Act 2020, Dangerous Wild Animals Act 1976, Charities Act 2006, Scrap Metal Dealers Act 2013, Hypnotism Act 1952, House to House Collections Act 1939 and all associated or amending legislation as specified in these terms of reference and Schedule 1 to the Local Authorities (Functions and Responsibilities) (England) Regulations 2000 (as amended).

To appoint representatives to any outside bodies which fall within the remit of this committee.

Respon sibil ity for

Functions Licensing

Functions

- To review and make recommendations to Council upon policies in relation to licensing matters under the Licensing Act 2003 and the statement of licensing policy.
- 2. To discharge the Council's functions as a Licensing Authority under the Licensing Act 2003, with agreed policy.
- 3. To review and make recommendations to Council upon policies in relation to licensing matters under the Gambling Act 2005 and the statement principles.
- 4. To discharge the Council's functions as a Licensing Authority under the Gambling Act 2005, within agreed policy.
- 5. To discharge the Council's functions as a Licensing Authority under the Department of Transport Minimum Standards in relation to Private Hire and Hackney Carriage Policy.
- 6. To arrange for the discharge of any of the licensing functions exercisable by the Committee to an officer of the Licensing Authority subject to the limitations set out in Section 10(4) of the Licensing Act 2003 and Section 154 of the Gambling Act 2005.

7. To discharge any other Council function which relates to a matter which is a licensing function under the Licensing Act 2003 or the Gambling Act 2005, but which is not a licensing function (i.e. street trading) after consideration of a report from the Licensing Section.

Licensing Act 2003

- 1. To carry out functions as the Licensing Committee pursuant to the Licensing Act 2003.
- 2. To advise the Council on its 'Statement of Licensing Policy', related Licensing policies and practices and make recommendations to the Council on their adoption and review.
- To appoint Sub-Committees of three members (to be known as Licensing Sub Committees) and to delegate any of its functions within its terms of reference to the Licensing Sub-Committee or officers, subject to the restrictions set out in the Licensing Act 2003.

Regulatory Functions

- 1. To establish and act through Committees made up of 3 members of the Regulatory Committee (to be known as Regulatory Sub-Committees) to determine a range of regulatory and other functions (including Naming of Streets, Trees, Staffing etc).
- 2. Power to issue licences, certificates or consents including (where legally possible):
 - a. a power to attach conditions to any licence, certificate or consent;
 - b. a power to refuse to grant any licence, certificate or consent;
 - c. a power to set general conditions and regulations with respect to all licences of a certain kind;
 - d. the power to revoke or suspend licences, certificates or consent;
 - e. any function for which the Council may charge and issue any approval or consent that may be needed under the terms of any licence.
- 3. The Licensing & Regulatory Committee shall decide its own procedures for dealing with applications and disciplinary hearings and in carrying out these functions shall have due regard to any relevant regulations/national guidance. It shall have the power to set enforcement and other licensing or regulatory policies.

Hackney Carriage and Private Hire Vehicle Licensing

- 1. To determine suspension or revocation (or else no action) of licences for Hackney Carriage vehicles, Hackney Carriage drivers, Private Hire Vehicles, Private Hire Drivers, Private Hire Operators.
- 2. To determine applications for licences for Hackney Carriage Vehicles; Hackney Carriage Drivers; Private Hire Vehicles; Private Hire Drivers and

Private Hire Operators when the Principal Licensing Officer is disposed to recommend suspension or revocation of a licence or refusal to grant or refusal to renew and chooses not to exercise his/her delegated authority but refers the matter to the Licensing & Regulatory Committee for consideration in accordance with a protocol approved by the Licensing & Regulatory Committee.

General Matters

- 1. Any other appeal arrangements as shall arise under any enactment or government regulation.
- 2. To determine licences, registrations and consents or to make, revoke or vary closing orders as necessary pursuant to licensing, regulatory, environmental, safety and other statutes (or any subsequent amendment thereto) if the appropriate officer is disposed to recommend revocation, variation, refusal or refusal to renew or does not wish to use his/her delegated authority.

Gambling Act Functions

- 1. To carry out functions as the Licensing Committee pursuant to the Gambling Act 2005.
- 2. To advise the Council on its 'Statement of Licensing Principles', related Gambling Act 2005 policies and practices and make recommendations to the Council on their adoption and review.
- 3. To appoint Sub-Committees of three members to be known as the Licensing Sub-Committee.
- To delegate any of its functions within its terms of reference to the Licensing Sub-Committee or officers, subject to the restrictions set out in the Gambling Act 2005.

LICENSIN G ACT 200 3: S CHEM E OF

Matter to be dealt with	Sub-Committee	Officers
	Where there is an objection, representation or review	No objection or representation
Application for personal licence	✓	√
Application for personal licence with unspent convictions	√	
Application for premises licence/club premises certificate	√	√
Application for provisional statement	√	√
Application to vary premises licence/ club premises certificate	√	√
Application to vary a designated premises supervisor	√	√
Request to be removed as a designated premises supervisor	√	
Application for transfer of premises licence	√	√
Applications for interim authorities	√	√
Application to review premises licence / club premises certificate	√	
Decision on whether a representation is irrelevant, frivolous, vexatious etc	✓	√
Decision to object when local authority is a consultee and not the relevant authority considering the application	✓	
Determination of a police representation to a temporary event notice	√	
Determination of minor variation applications for premises licences and club premises certificates		
Determination of applications to disapply mandatory conditions at community premises	√	√
Licensing Authority role as a responsible authority	√	√

GAMBLING ACT 2005: SCHEME OF

Matter to be dealt with	Council	Committee	Sub-Committee	Officers
			Where there is an objection, representation or review	No objection or representation
Final approval of three year licensing policy	√			
Policy not to permit casinos	√			
Fee setting (when appropriate)		√		
Application for premises licences			√	√
Application for a variation to a licence			√	√
Application for a transfer of a licence			✓	√
Application for a provisional statement			√	√
Review of a premises licence			✓	
Application for club gaming/club machine permits			√	√
Cancellation of club gaming/club machine permits			√	
Applications for other permits			✓	√
Cancellation of licensed premises gaming machine permits			√	√
Consideration of temporary use notice			✓	√
Decision to give a counter notice to a temporary use notice			✓	

PLANNING POLICY COMMITTEE

Number of Members: 7 Quorum: 3

Substitutes: Any Member from the same political group

Frequency of Meetings: 4 meetings per municipal year

Main Purpose

In respect of the areas listed below:

- Oversee the implementation of policies and strategies set by the Full Council.
- Develop, review and recommend policy to the Full Council.
- Formulate the budget for the committee's areas of responsibility for recommendation to the Full Council.
- Monitor the use of financial and other resources in the delivery of services.
- Monitor progress against delivery objectives and key performance indicators.
- Agree consultation responses to matters within the Committee's remit unless reserved to the Full Council.
- To appoint representatives to any outside bodies which fall within the remit of this committee.
- Responsibility for all decision-making in respect of matters within the Committee's remit unless restricted by other provisions contained within this constitution or by statute.

RES PONSI BILITY FOR FUNCTIONS

- Planning Policy
- Infrastructure
- Development and review of the Local Plan (for recommendation to Full Council)

SCRUTINY AND PERFORMANCE COMMITTEE

Number of Members: 9 Quorum: 3

Substitutes: Any Member from the same political group.

Frequency of Meetings: 6 meetings per municipal year

Main Purpose

To review and/or scrutinise decisions made or actions taken in connection with the discharge of any of the Council's functions.

To make reports and/or recommendations to the Full Council and/or any Committee in connection with the discharge of any functions.

To consider any matter affecting the area or its inhabitants, including the ability to scrutinise the work of any other public sector body or partner of the Council.

To monitor the Council's performance against agreed indicators.

To appoint representatives to any outside bodies which fall within the remit of this committee.

- 1. Review and/or scrutinise decisions made or actions taken in connection with the discharge of any of the Council's functions.
- Make reports and/or evidence based recommendations to the Council and any committee or joint committee in connection with the discharge of any functions.
- 3. Consider any matter affecting the area or its inhabitants.
- 4. Make reports and/or evidence based recommendations to the Council and/or its Committees and/or any joint committee on matters which affect the Council's area or the inhabitants of that area.
- 5. Policy development and review:
 - a. review existing policy and recommend changes to such policy or the creation of new policy;
 - b. assist the Council in the development of its Budget and Policy Framework by in-depth analysis of policy issues;

- c. conduct research, involve the community and carry out other consultation in the analysis of policy issues and possible options;
- d. consider and implement ways to encourage and enhance community participation in the development of policy options;
- e. question members of committees and senior officers about their views on issues and proposals affecting the area; and
- f. liaise with other external organisations operating in the area, whether national, regional or local, to ensure that the interests of local people are enhanced by collaborative working.

In so doing, the Scrutiny and Performance Committee will be able to:

- a. Select significant issues to investigate, which are both strategic and linked to the Council's Corporate Priorities;
- Undertake pre-investigation project planning: drawing up terms of reference, plan for research methods to be used, timescales, officer support and reporting mechanisms;
- Involve partners, the public and outside experts: this can take the form
 of presenting orally or in writing evidence around the topic under
 investigation;
- d. Report findings and make evidence based recommendations to the appropriate Committee;
- e. Follow up on action agreed to ensure that Scrutiny and Performance Committee decisions have been implemented.

The focus of a policy development and review exercise could be on:

- a. Whether the intended policy outcomes have been achieved;
- b. Whether services have been taken up by the intended client group;
- c. Processes used in service delivery;
- d. Assessing whether service provision is addressing the needs of the community:
- e. How satisfied customers are with current service provision;
- f. Whether resources are allocated effectively for the service.

The policy development and review function could be discharged in a number of ways including:

- a. Meetings of the relevant whole Overview and Scrutiny Committee;
- b. Task and Finish Review Groups comprised of a selection of Overview and Scrutiny Committee Members, as well as potentially other co-opted Members (e.g. external experts) and members of the community

6. Scrutiny:

- a. review and scrutinise the performance of committees and Council officers and decisions made both in relation to individual decisions and over time;
- b. review and scrutinise the performance of the Council in relation to its policy objectives, performance targets and/or particular service areas;

- question members of committees and senior officers about their decisions and performance, whether generally in comparison with service plans and targets over a period of time, or in relation to particular decisions, initiatives or projects when necessary;
- d. exercise the right to call-in, for re-consideration, decisions made but not yet implemented by any committee, where appropriate;
- e. make evidence based recommendations to the appropriate committee and/or Council arising from the outcome of the scrutiny process;
- f. review and scrutinise, with or without others, the performance and activities of other public bodies in the area on any relevant, general or specific issue;
- g. question and gather evidence from any person (with their consent) when necessary; and
- h. exercise overall responsibility for the work programme of the officers employed to support their work.
- 7. Responsibility for monitoring the performance of any partnership arrangement.
- 8. Ability to undertake joint scrutiny activity with Brentwood Borough Council for any matters of common interest to the strategic partnership.
- 9. To formulate and keep under review the Council's arrangements for handling complaints and investigations by the Local Government Ombudsman.
- 10. The Overview and Scrutiny Committees shall report annually to Council on its workings and make evidence based recommendations for future work programmes and amended working methods if appropriate.

STRATEGY, FINANCE AND POLICY COMMITTEE

Number of Members: 13 Quorum: 4

Substitutes: Any Member from the same political group

Frequency of Meetings: 4 meetings per municipal year

Main Purpose

In respect of the areas listed below:

- Oversee the implementation of policies and strategies set by the Full Council.
- Develop, review and recommend policy to the Full Council.
- Formulate the budget for the committee's areas of responsibility for recommendation to the Full Council.
- Monitor the use of financial and other resources in the delivery of services.
- Monitor progress against delivery objectives and key performance indicators.
- Agree consultation responses to matters within the Committee's remit unless reserved to the Full Council.
- To appoint representatives to any outside bodies which fall within the remit of this committee.
- Responsibility for all decision-making in respect of matters within the Committee's remit unless restricted by other provisions contained within this constitution or by statute.

- Corporate Strategy / Business Plan (for recommendation to Full Council)
- Budget and Medium Term Financial Strategy (for recommendation to Full Council)
- Council Assets
- Information Technology
- Customer Services
- HR
- Finance
- Democratic Services
- External Grant Funding
- Partnerships
- Transformation / Change
- Programme and Project Management