

## How Clean are Our Streets?

The Council is always trying to improve the services we provide and should be grateful if you would take a few minutes to give us some feedback on the Street Cleansing Services we provide. Please return this questionnaire by 31st July 2006.

**Q1 Are you satisfied with the number and location of litter bins in Rochford District area?**

Yes

No

**Q2 Do you think that the litter bins in our area are emptied often enough?**

Yes

No

**If 'No', please detail which bins you think require additional emptying**

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**Q3 Do you consider dog fouling to be a problem in Rochford District area?**

Yes

No

**If 'Yes', please detail any particular problem area you may have noticed**

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**Q4 Have you ever contacted the Council about a Street Cleansing matter?**

Yes

No

**Q5 If 'Yes' to Question 4, how satisfied were you with the Council's response?**

Very satisfied

Dissatisfied

Satisfied

Very dissatisfied

**Q6 Have you ever reported illegally dumped rubbish to the Council?**

Yes

No

**Q7 If 'Yes' to Question 6, how satisfied were you with the Council's response?**

Very satisfied

Dissatisfied

Satisfied

Very dissatisfied

**Q8 Have you ever reported to the Council, a dead animal on the road which is causing a problem for road users?**

Yes

No

**Q9 If 'Yes' to Question 8, how satisfied were you with the Council's**

**response?**

Very satisfied

Dissatisfied

Satisfied

Very dissatisfied

**Q10 Have you ever reported an abandoned vehicle to the Council?**

Yes

No

**Q11 If 'Yes' to Question 10, how satisfied were you with the Council's response?**

Very satisfied

Dissatisfied

Satisfied

Very dissatisfied

**Q12 The Council provides a weed control service for streets in the District. Is this a service that you value?**

Yes

No

**Q13 Please indicate those services (if any) which you feel the Council is failing to deal with adequately**

Street sweeping

Dead animals

Litter bins

Abandoned cars

Dog fouling

Shopping trolleys

Dumped rubbish

Weed control

**Q14 Please detail any other work that you think the Council should be doing, which would help to keep the streets cleaner**

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**Q15 Are you happy with the overall service for street cleansing?**

Yes

No

**Please return this survey by 31<sup>st</sup> July/06 to: Rochford District Council.**

**FREEPOST.  
South Street,  
Essex - SS4 1BW**

**The information you provided above is to assess your views of the Council's street cleansing service. Personal information will not be passed to any third part or used for any other purpose. For further information please contact the waste team on 01702 318 111.**

